

2021 Criminal Justice Advisory Board Conference
The Changing Face of Criminal Justice
Virtual Conference
April 20-22, 2021

Frequently Asked Questions

Credits and Certificates of Attendance:

What credits are available?

For information on available credits please review credit information on the [Conference Portal](#).

What do we have to do to get credits?

For more information on what credits are available please view Conference Credits on our [Conference Portal](#) page.

If you are requesting credits or certificates of attendance, attendance will be tracked using the names that appear in the Zoom attendee list. It is imperative that you make sure your Zoom sign-in name matches the name that you registered under.

If it is different, either change your Zoom name prior to logging into the session or log out, change it and log back.

For more information on switching your Zoom login name visit the [Zoom Help Center](#).

How do I get a Certificate of Attendance?

If you require a Certificate of Attendance for your employer or to seek credits, please e-mail RA-CDCJAB-CONFERENCE@pa.gov using the Subject Line: 2021 CJAB Conference Certificate of Attendance.

Please include the following: First Name, Last Name (if they do not match your Zoom Account name please send your Zoom Login/Account Name) Phone Number, E-mail Address, and a list of sessions you attended live (Please note that some credit providers require live participation).

Conference Materials:

Will the presentation materials be available after the conference?

Yes, all of the materials that are currently available can be found on the [Conference Portal](#). Any additional materials will be added as they become available.

Will we be able to watch the recorded sessions?

Yes, you will be able to access the sessions via links on the [Conference Portal](#) at the close of the conference. Please keep the link to the portal page so you will have access to the materials.

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Zoom Questions:

What devices can I use to attend?

Attendees can access Zoom sessions from a myriad of devices and operating systems including all forms of standard connectivity (i.e. a computer, Android phone, IOS phone or device). For more information on Zoom capabilities please visit [Zoom Connectivity Support](#).

What if I don't have access to a computer, can I just listen from my phone?

If you would like to use your Smart phone to connect, you will just need the links for the sessions you would like to connect to. Unfortunately, we have no way to track attendance using regular handsets, so we do not have dial in numbers for connection to conference sessions.

How do I post a question for the presenter?

On the bottom of your Zoom screen, you will see a "Chat" function. Click on that and a drop-down menu will appear. Select "All Panelists," type your question in the text box and hit enter.

What if I encounter a technical issue?

- For technical issues or other questions post a chat directed to the session moderators or contact RA-CDCJAB-CONFERENCE@pa.gov or visit our [Conference Portal](#) for [Helpful Zoom Hints](#).
- If all else fails, please log out and log in again, try a different browser (i.e. Chrome), or try a different device.