APPENDIX IV:

ANALYSIS & RESULTS

COUNTY PRELIMINARY REPORTS

VICTIMS SERVICES NEEDS ASSESSMENT

Adams County

Adams County included 1.3% of the participants of the state. Zero (0) victims participated in the survey, and 11 service providers participated in the survey. This means that victims from Adams County represent 0% of the total state victim participant sample, and service providers from Adams County represent 1.9% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Adams County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Fear of deportation [*M* = 3.27]
  - Caretaker was/is offender [*M* = 3.27]
  - Fear of losing housing [*M* = 3.10]
  - Ashamed/Embarrassed about victimization [*M* = 3.09]
  - Cultural barrier [*M* = 3.09]
- The **greatest needs,** based on "available but does not meet need" or "not available but needed" responses are:
  - Counseling, Therapy, or Mental Health Services [81.8%]
  - Long-term Housing [81.8%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [81.8%]
  - Emergency Financial Assistance [80.0%]
  - Substance Abuse support/treatment [80.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Stalking [45.5%]
  - Harassment/Bullying [36.4%]
  - Human Trafficking (Sex/Labor) [36.4%]
  - Domestic Abuse/Domestic Violence [27.3%]

  - Physical Assault or Domestic Violence Against an Older Adult/Senior [27.3%]
  - Rape/sexual assault [27.3%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Homeless [63.6%]
  - Non-native speakers (e.g., limited English proficiency) [60.0%]
  - Hispanic or Latino [45.5%]
  - Immigrant/Refugee [45.5%]
  - LGBTQ [45.5%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Safety/security planning [90.9%]
  - Child Advocacy Center services [90.0%]
  - Medical exam for sexual assault [90.0%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [81.8%]
  - Coordination of victim services [72.7%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [72.7%]
- The most **adequately served** populations by **victimization type,** based on "adequately served" responses are:
  - Child Physical Abuse [72.7%]
  - Child Sexual Abuse/Assault [72.7%]
  - Homicide/Murder [72.7%]
  - Physical Assault [72.7%]
  - Rape/sexual assault [72.7%]
- The most **adequately served** populations by **population type,** based on "adequately served" responses are:
  - Adults (age 26-64) [90.0%]
  - White [81.8%]
  - Women [80.0%]
  - College Students [77.8%]
  - Men [72.7%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.89]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.56]

  - Sensitivity and Cultural Competency [*M* = 2.20]
  - Advanced Victim Advocate training [*M* = 2.00]
  - Navigating the PA Criminal Justice System [*M* = 2.00]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.00]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 2.50]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.50]
  - Regional cross-training initiatives [*M* = 2.43]
  - Teleconferencing/virtual meeting equipment [*M* = 2.38]
  - Computer equipment [*M* = 2.29]

Stakeholder Survey Respondent Demographics

- 36.4% of respondents reported that they work/volunteer for a Victim Services Provider - Nonprofit. 18.2% of respondents reported that they work/volunteer for a Victim Services Provider - Government affiliated. 9.1% reported that they work in the Court System. 9.1% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime. 9.1% reported that they of respondents work for a social service organization not affiliated with a victim service provider. 9.1% reported that they of respondents work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.).
- 27.3% of respondents reported that they encounter victims/survivors of crime daily. 27.3% of respondents reported that they encounter victims/survivors of crime a few times per week. 18.2% of respondents reported that they encounter victims/survivors of crime a few times per year. 9.1% of respondents reported that they encounter victims/survivors of crime weekly or monthly or have no direct contact.
- 45.5% of respondents reported working with victims/survivors of crime for 6-10 years. 27.3% of respondents reported working with victims/survivors of crime for 20 or more years. 18.2% of respondents reported working with victims/survivors of crime for 1-5 years. Finally, 9.1% of respondents reported working with victims/survivors of crime for less than a year.
- The median number of people working for a respondent's organization is 10, with a median estimated yearly budget of $342,000.
- 27.3% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, the percentage of organizational budget was not reported.
- 18.2% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, the percentage of organizational budget was not reported.
- 63.6% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 70% of organizational budgets.
- 36.4% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.
- 63.6% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 2% of organizational budgets.
- 45.5% of respondents reported receiving private funding in the past three years, and among those receiving this funding, the percentage of organizational budget was not reported.
- 36.4% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 75% of organizational budgets.

VICTIMS SERVICES NEEDS ASSESSMENT

Allegheny County

Allegheny County included 17.28% of the participants of the state. 37 victims participated in the survey, and 37 service providers participated in the survey. This means that victims from Allegheny County represent 14.68% of the total state victim participant sample, and service providers from Allegheny County represent 6.30% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Unaware of service(s) [*M* = 3.54]
  - Did not know that I was eligible for services [*M* = 3.25]
  - Service(s) not available [M = 3.20]
  - Afraid of retaliation [*M* = 3.17]
  - Did not know services were free [*M* = 3.00]
- The most **needed, but not sought, nor received** services are:
  - Information/free resources about services available [20.8%]
  - Someone to help coordinate victim services [17.4%]
  - Safety/Security Planning [16.7%]
  - Crisis response at the crime scene [16.7%]
  - Legal assistance/representation [8.3%]
  - Relocation Services [8.3%]
  - Emergency Financial Assistance [8.3%]
  - Assistance filling out compensation forms for reimbursement/payment of crime-related expense [8.3%]
- The most **needed and sought, but not received** services are:
  - Faith-based/spiritual [8.3%]
  - Crisis Hotline [8.3%]
  - Safety/Security [4.2%]
  - Assistance filling out compensation forms for reimbursement/payment of crime-related expense [4.2%]
  - Emergency Financial Assistance [4.2%]
  - Legal assistance/representation [4.2%]
  - Victim/Witness Protection [4.2%]
  - Notices about the status of court hearings and/or location of the criminal defendant [4.2%]
  - Medical/Healthcare Services [4.2%]
  - Peer Support Groups [4.2%]

- The most **received** services are:
  - Counseling, Therapy, or Mental Health Services [54.2%]
  - Medical/Healthcare Services [33.3%]
  - Court accompaniment and/or assistance in court system procedures [25%]
  - Notices about the status of court hearings and/or location of the criminal defendant [20.8%]
  - Legal assistance/representation [16.7%]
- The **highest rated** services received (in terms of quality) are:
  - Medical exam for sexual assault [*M* = 5.00]
  - Employment assistance [*M* = 5.00]
  - Notices about the status of court hearings and/or location of the criminal defendant [*M* = 4.40]
  - Information/free resources about services available [*M* = 4.33]
  - Court accompaniment and/or assistance in court system procedures [*M* = 4.17]
- ***Ratings of most received** services are:
  - Counseling, Therapy, or Mental Health Services [*M* = 3.75]
  - Medical/Healthcare Services [*M* = 3.69]
  - Court accompaniment and/or assistance in court system procedures [*M* = 4.17]
  - Notices about the status of court hearings and/or location of the criminal defendant [*M* = 4.40]
  - Legal assistance/representation [*M* = 3.63]
- **Most cited sources of how victims received information on victims' services** are:
  - Learn of Services-Counselor/Mental health services/Psychiatrist [37.5%]
  - Learn of Services-P/Detective/Law Enforcement [25%]
  - Learn of Services-Friend [12.5%]
  - Victim advocate/Victim service agency/Not-for profit org [12.5%]
  - Learn of Services-Medical Services (doctor, nurse, hospital, clinic, dentist) [12.5%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Physical Assault [50.0%]
  - Harassment/Bullying [33.3%]
  - Rape/sexual assault [25.0%]
  - Abuse/Domestic Violence [20.8%]
  - Child Physical Abuse [16.7%]
  - Stalking [16.7%]
  - Burglary [16.7%]
- The **most impactful** crimes reported are:
  - Physical Assault [25%]
  - Harassment/Bullying [16.7%]
  - Rape/sexual assault [12.5%]
  - Child Sexual Abuse/Assault [12.5%]
  - Domestic Abuse/Domestic Violence [8.3%]
  - Burglary [8.3%]

- The average number of crimes reported per person directly impacted by crime is almost 2 (*M* = 1.50)
- The majority [66.7%] of the "most impactful" crimes are violent crimes followed by Harassment/Bullying [16.7%], and Property [12.5%].
- Among those who reported being directly impacted by **more than one crime,** Homicide/Murder (*M* = 1.00), is ranked as having the **most impact**, followed by Child Sexual Abuse/Assault (*M* = 1.25) and Physical Assault (*M* = 1.91).
- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crimes** are: physical assault [12.5%], Harassment/bullying [12.5%], Robbery [12.5%], Rape/sexual assault [12.5%], Larceny/theft [12.5%], Domestic Abuse/Domestic Violence [12.5%], Stalking [12.5%].
- **Among those who did not report the crime to the police**, the **highest ranked barriers to contacting the police** are "Did not think the Police could/would do anything to help me (*M* = 3.67)," "Afraid of retaliation (*M* = 3.67)," and "Afraid of not being believed (*M* = 2.89)".

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 3.60]
  - Substance abuse addictions [*M* = 3.49]
  - Fear of deportation [*M* = 3.44]
  - No childcare available [*M* = 3.33]
  - Ashamed/Embarrassed about victimization [*M* = 3.31]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Emergency Financial Assistance [85.3%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [82.9%]
  - Long-term Housing [82.4%]
  - Legal immigration services related to a crime [79.4%]
  - Employment Assistance [78.1%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [67.6%]
  - Human Trafficking (Sex/Labor) [61.8%]
  - Child Sexual Abuse/Assault [50.0%]
  - Domestic Abuse/Domestic Violence [50.0%]
  - Stalking [47.1%]

- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Non-native speakers (e.g., limited English proficiency) [73.5%]
  - Individuals with intellectual/emotional disabilities [64.7%]
  - Young Adults (age 18-25) [63.6%]
  - Hispanic or Latino [60.6%]
  - Individuals with physical disabilities [58.8%]
  - Immigrant/Refugee [58.8%]
  - Homeless [58.8%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Crisis Hotline [68.6%]
  - Faith-based/spiritual help [67.6%]
  - Medical exam for sexual assault [64.9%]
  - Child Advocacy Center services (including forensic interviews for child victims) [63.9%]
  - Crisis response at the crime scene [61.8%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Physical Assault [52.9%]
  - Rape/sexual assault [50.0%]
  - Robbery [50.0%]
  - Homicide/Murder [47.1%]
  - Larceny/theft [47.1%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - White [66.7%]
  - Men [59.4%]
  - Children (age 12 and younger) [51.4%]
  - Adults (age 26-64) [46.9%]
  - Women [47.1%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.89]
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.83]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.75]
  - Sensitivity and Cultural Competency [*M* = 2.66]

  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.63]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.13]
  - Regional cross-training initiatives [*M* = 2.52]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.45]
  - Statewide comprehensive victim service hotline [*M* = 2.19]
  - Data collection software [*M* = 2.10]

Stakeholder Survey Respondent Demographics

- 29.7% of respondents reported that they work/volunteer for a Victim Services Provider - Nonprofit. 16.2% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.). 16.2% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.). 10.8% of respondents reported that they work for a hospital/medical service provider. 10.8% of respondents reported that they work for a social service organization not affiliated with a victim service provider. 10.8% of respondents reported that they work for a criminal/juvenile justice agency. 5.4% of respondents reported that they work/volunteer for a Victim Services Provider - Government affiliated.
- 35.1% of respondents reported that they encounter victims/survivors of crime a few times per year. 24.3% of respondents reported that they encounter victims/survivors of crime daily. 16.2% of respondents reported that they encounter victims/survivors of crime a few times per week. 10.8% of respondents reported that they have no direct contact with victims/survivors of crime. 5.4% of respondents reported that they encounter victims/survivors of crime weekly. 2.7% of respondents reported that they encounter victims/survivors of crime monthly. 2.7% of respondents reported that they encounter victims/survivors of crime a few times per month. 2.7% of respondents reported no contact that they are away of with victims/survivors of crime.
- 36.1% of respondents reported working with victims/survivors of crime for 20 or more years. 19.4% of respondents reported working with victims/survivors of crime for 6-10 years. 16.7% of respondents reported working with victims/survivors of crime for 16-19 years. 11.1% of respondents reported working with victims/survivors of crime for 1-5 years. 11.1% of respondents reported working with victims/survivors of crime for less than a year. 5.6% of respondents reported working with victims/survivors of crime for 11-15 years.
- The median number of people working for a respondent's organization is 50, with a median estimated yearly budget of $600,000.
- 37.8% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 25% of organizational budgets.
- 21.6% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 28% of organizational budgets.
- 32.4% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 10% of organizational budgets.
- 40.5% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 19% of organizational budgets.
- 43.2% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 20% of organizational budgets.
- 43.2% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 20% of organizational budgets.
- 70.3% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses			
Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Unaware of service	3.54	Caretaker was/is offender	3.60
Did not know that I was eligible for Service	3.25	Substance abuse addictions	3.49
Service not available	3.20	Fear of deportation	3.44
Afraid of retaliation	3.17	No childcare available	3.33
Did not know services were free	3.00	Ashamed/Embarrassed about victimization	3.31
Greatest Needs	**Percent**	**Greatest Needs**	**Percent**
Information/free resources about services available	20.8	Emergency Financial Assistance	85.3
Someone to help coordinate victim services	17.4	Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)	82.9
Safety/Security Planning	16.7	Long-term Housing	82.4
Crisis response at the crime scene	16.7	Legal immigration services related to a crime	79.4
Legal assistance/representation	8.3	Employment Assistance	78.1
Relocation Services	8.3		
Emergency Financial Assistance	8.3		

VICTIMS SERVICES NEEDS ASSESSMENT

Armstrong County

Armstrong County included .5% of the participants of the state. Zero (0) victims participated in the survey, and 5 service providers participated in the survey. This means that victims from Armstrong County represent 0% of the total state victim participant sample, and service providers from Armstrong County represent 0.9% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Armstrong County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 4.00]
  - Fear of losing housing [*M* = 3.60]
  - No childcare available [*M* = 3.60]
  - Victim was a child/too young [*M* = 3.40]
  - Competing needs of household [*M* = 3.40]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Emergency Financial Assistance [100.0%]
  - Long-term Housing [100.0%]
  - Relocation Services [100.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [100.0%]
  - Coordination of victim services [80.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [60.0%]
  - Stalking [60.0%]
  - Arson [40.0%]
  - Child Physical Abuse [40.0%]
  - Domestic Abuse/Domestic Violence [40.0%]
  - Human Trafficking (Sex/Labor) [40.0%]
  - Identity Theft/Financial Abuse/Scam [40.0%]
  - Kidnapping [40.0%]

- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Homeless [60.0%]
  - Individuals with intellectual/emotional disabilities [60.0%]
  - LGBTQ [60.0%]
  - Women [60.0%]
  - Individuals with physical disabilities [60.0%]
  - Adolescents (age 13-17) [60.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [100.0%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [80.0%]
  - Crisis Hotline [80.0%]
  - Medical exam for sexual assault [80.0%]
  - Medical/Healthcare services [80.0%]
  - Faith-based/spiritual help [75.0%]
  - Victim/Witness Protection [75.0%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Child Sexual Abuse/Assault [80.0%]
  - Homicide/Murder [80.0%]
  - Physical Assault [80.0%]
  - Burglary [60.0%]
  - Child Physical Abuse [60.0%]
  - Domestic Abuse/Domestic Violence [60.0%]
  - Injury by DUI (Driving Under the Influence) Offender [60.0%]
  - Larceny/theft [60.0%]
  - Rape/sexual assault [60.0%]
  - Robbery [60.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Families of homicide victims [80.0%]
  - White [100.0%]
  - Adults (age 26-64) [100.0%]
  - Children (age 12 and younger) [60.0%]
  - Young Adults (age 18-25) [60.0%]
  - Men [60.0%]
  - Incarcerated [60.0%]

- Veterans [60.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Trauma Informed/Sensitive Services and Support [*M* = 2.40]
  - Advanced Victim Advocate training [*M* = 2.20]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.20]
  - Therapeutic Counseling training [*M* = 2.20]
  - Basic Advocacy [*M* = 2.00]
  - Navigating the PA Criminal Justice System [*M* = 2.00]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.00]
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.00]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.75]
  - Teleconferencing/virtual meeting equipment [*M* = 2.33]
  - Access to telemedicine [*M* = 2.33]
  - Regional cross-training initiatives [*M* = 2.25]
  - Shelter maintenance/repair [*M* = 2.00]
  - Computer equipment [*M* = 2.00]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.00]
  - Website design/redesign [*M* = 2.00]
  - Technical assistance/visits [*M* = 2.00]
  - Remote training access [*M* = 2.00]
  - Data collection software [*M* = 2.00]

VICTIMS SERVICES NEEDS ASSESSMENT

Beaver County

Beaver County included 17.28% of the participants of the state. Seven (7) victims participated in the survey, and 10 service providers participated in the survey. This means that victims from Beaver County represent 2.8% of the total state victim participant sample, and service providers from Beaver County represent 1.7% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Service(s) not available [*M* =5.00]
  - Work Schedule conflict [*M* =5.00]
  - Afraid of losing privacy [*M* = 5.00]
  - Did not know that I was eligible for services [*M* = 5.00]
  - Ashamed/Embarrassed about victimization [*M* = 5.00]
  - I thought I was OK/thought I could deal with it on my own [*M* = 5.00]
  - Afraid of retaliation [*M* = 5.00]
- The most **needed, but not sought, nor received** services are:
  - Information/free resources about services available [40.0%]
  - Someone to help coordinate victim services [20.0%]
  - Emergency Financial Assistance [20.0%]
  - Peer Support Groups [20.0%]
- The most **needed and sought, but not received** services are:
  - Child Advocacy Center services [20.0%]
  - Court accompaniment and/or assistance in court system procedures [20.0%]
  - Notices about the status of court hearings and/or location of the criminal defendant [20.0%]
  - Legal assistance/representation [20.0%]
- The most **received** services are:
  - Counseling, Therapy, or Mental Health Services [20.0%]
  - Medical/Healthcare Services [20.0%]
- The **highest rated** services received (in terms of quality) are:
  - Counseling Therapy, or Mental Health Services [*M* = 4.50]
  - Medical/Healthcare Services [*M* = 3.00]
- ***Ratings of most received** services are:
  - Counseling, Therapy, or Mental Health Services [*M* = 4.50]
  - Medical/Healthcare Services [*M* = 3.00]
- **Most cited sources of how victims received information on victims' services** are:

- Attorney [20%]
- Detective/Law Enforcement [20%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Burglary [40.0%]
  - Larceny/theft [40.0%]
  - Stalking [40.0%]
  - Physical Assault [20.0%]
  - Rape/Sexual assault [20.0%]
  - Child Sexual Abuse/Assault [20.0%]
  - Domestic Abuse/Domestic Violence [20.0%]
- The **most impactful** crimes reported are:
  - Burglary [40.0%]
  - Larceny/theft [20.0%]
  - Physical Assault [20.0%]
  - Domestic Abuse/Domestic Violence [20.0%]
- The average number of crimes reported per person directly impacted by crime is almost 2 (*M* = 1.71)
- The majority [42.9%] of the "most impactful" crimes are property followed by violent crimes [14.3%], and harassment/bullying [14.3%].
- Among those who reported being directly impacted by **more than one crime**, Burglary (*M* = 1.00) and Domestic Abuse/Domestic Violence (*M* = 1.00) are ranked as having the **most impact**, followed by Physical Assault (*M* = 2.00).
- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crimes** are: Burglary [33.3%] and Larceny/theft [33.3%].
- **Among those who did not report the crime to the police**, the **highest ranked barriers to contacting the police** are: "Ashamed/embarrassed about victimization (*M* = 4.50)," "Did not want to get involved (*M* = 4.50)," "Caretaker was/is offender (*M* = 3.50)", and "Concerned about what others would think (e.g., family, friend, community members) (*M* = 3.50)."

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 3.78]
  - Competing needs of household [*M* = 3.78]
  - Substance abuse addictions [*M* = 3.70]
  - No childcare available [*M* = 3.60]
  - Ashamed/Embarrassed about victimization [*M* = 3.40]

  - Fear of losing housing [*M* = 3.40]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Long-term Housing [100.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [100.0%]
  - Emergency Financial Assistance [90.0%]
  - Employment Assistance [80.0%]
  - Relocation Services [77.8%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [60.0%]
  - Human Trafficking (Sex/Labor) [60.0%]
  - Child Physical Abuse [40.0%]
  - Child Sexual Abuse/Assault [40.0%]
  - Domestic Abuse/Domestic Violence [40.0%]
  - Stalking [40.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Incarcerated [60.0%]
  - Individuals with intellectual/emotional disabilities [60.0%]
  - Individuals with physical disabilities [60.0%]
  - LGBTQ [60.0%]
  - Adolescents (age 13-17) [50.0%]
  - Black or African American [50.0%]
  - Elderly/Seniors (age 65+) [50.0%]
  - Hispanic or Latino [50.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [80.0%]
  - Faith-based/spiritual help [80.0%]
  - Medical/Healthcare services [80.0%]
  - Crisis response at the crime scene [70.0%]
  - Medical exam for sexual assault [70.0%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Physical Assault [70.0%]
  - Larceny/theft [66.7%]
  - Robbery [66.7%]

  - Child Physical Abuse [60.0%]
  - Child Sexual Abuse/Assault [60.0%]
  - Domestic Abuse/Domestic Violence [60.0%]
  - Homicide/Murder [60.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - White [80.0%]
  - Adults (age 26-64) [77.8%]
  - Children (age 12 and younger) [70.0%]
  - Families of homicide victims [60.0%]
  - Women [60.0%]
  - Young Adults (age 18-25) [60.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Informed/Sensitive Services and Support [*M* = 3.00]
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.90]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.60]
  - Therapeutic Counseling training [*M* = 2.50]
  - Sensitivity and Cultural Competency [*M* = 2.50]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.50]
  - Navigating the PA Criminal Justice System [*M* = 2.50]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.44]
  - Access to telemedicine [*M* = 2.83]
  - Shelter maintenance/repair [*M* = 2.67]
  - Security systems [*M* = 2.56]
  - Computer equipment [*M* = 2.50]
  - Regional cross-training initiatives [*M* = 2.50]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.50]
  - Remote training access [*M* = 2.50]

Stakeholder Survey Respondent Demographics

- 10.0% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime. 20.0% of respondents reported that they work for a criminal/juvenile justice agency. 20.0% of respondents reported that they work/volunteer for a Victim Services Provider - Nonprofit. 10.0% of respondents reported that they work in Behavioral Health, work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.), or work/volunteer for a Victim Services Provider - Government affiliated.

- 30.0% of respondents reported that they encounter victims/survivors of crime daily. 20.0% of respondents reported that they encounter victims/survivors of crime, a few times per week, a few times per month, or monthly. 10.0% of respondents reported that they have no direct contact with victims/survivors of crime.
- 60.0% of respondents reported working with victims/survivors of crime for 20 or more years. 20.0% of respondents reported working with victims/survivors of crime for 16-19 years. 10.0% of respondents reported working with victims/survivors of crime for 6-10 years. 10.0% of respondents reported working with victims/survivors of crime for 1-5 years.
- The median number of people working for a respondent's organization is 29, with a median estimated yearly budget of $426,056.
- 40.0% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 15.5% of organizational budgets.
- 30.0% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 46.0% of organizational budgets.
- 50.0% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 33.0% of organizational budgets.
- 40.0% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 26.5% of organizational budgets.
- 50.0% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 21.5% of organizational budgets.
- 50.0% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 18.5% of organizational budgets.
- 70.0% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 65.0% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses

Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Service(s) not available	5.00	Caretaker was/is offender	3.78
Work Schedule conflict	5.00	Competing needs of household	3.78
Afraid of losing privacy	5.00	Substance abuse addictions	3.70
Did not know that I was eligible for services	5.00	No childcare available	3.60
Ashamed/Embarrassed about victimization	5.00	Ashamed/Embarrassed about victimization	3.40
		Fear of losing housing	3.40
Greatest Needs	**Percent**	**Greatest Needs**	**Percent**
Information/free resources about services available	40	Long-term Housing	100.0
Someone to help coordinate victim services	20	Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)	100.0
Emergency Financial Assistance	20	Emergency Financial Assistance	90.0
Peer Support Group	20	Employment Assistance	80.0
		Relocation Services	77.8

VICTIMS SERVICES NEEDS ASSESSMENT

Bedford County

Bedford County include 0.23% of the participants of the state. Zero (0) victims participated in the survey, and two (2) service providers participated in the survey. This means that victims from Bedford County represent 0% of the total state victim participant sample, and service providers from Bedford County represent 0.3% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - No childcare available [*M* = 4.50]
  - Fear of losing housing [*M* = 4.00]
  - Caretaker was/is offender [*M* = 4.00]
  - Substance abuse addictions [*M* = 3.50]
  - Protecting the offender from the justice system [*M* = 3.50]
  - Ashamed/Embarrassed about victimization [*M* = 3.50]
  - Competing needs of household [*M* = 3.50]
  - Victim changed mind [*M* = 3.50]
  - Work schedule conflict [*M* = 3.50]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [100.0%]
  - Accompaniment to Medical Services [100.0%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [100.0%]
  - Basic needs (i.e., clothing, food, shelter) [100.0%]
  - Coordination of victim services [100.0%]
  - Continuing Crisis Intervention [100.0%]
  - Crisis Hotline [100.0%]
  - Crisis response at the crime scene [100.0%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [100.0%]
  - Emergency Financial Assistance [100.0%]
  - Emergency Shelter and/or Emergency Short-term Housing [100.0%]
  - Employment Assistance [100.0%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [100.0%]

  - Language/interpretation services [100.0%]
  - Legal assistance/representation [100.0%]
  - Legal immigration services related to a crime [100.0%]
  - Long-term Housing [100.0%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [100.0%]
  - Peer Support Groups [100.0%]
  - Relocation Services [100.0%]
  - Safety/security planning [100.0%]
  - Substance Abuse support/treatment [100.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [100.0%]
  - Victim/Witness Protection [100.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Arson [100.0%]
  - Domestic Abuse/Domestic Violence [100.0%]
  - Harassment/Bullying [100.0%]
  - Human Trafficking (Sex/Labor) [100.0%]
  - Identity Theft/Financial Abuse/Scam [100.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [100.0%]
  - Stalking [100.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Adolescents (age 13-17) [100.0%]
  - Elderly/Seniors (age 65+) [100.0%]
  - Homeless [100.0%]
  - Non-native speakers (e.g., limited English proficiency) [100.0%]
  - Young Adults (age 18-25) [100.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical/Healthcare services [100.0%]
  - Medical exam for sexual assault [100.0%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Burglary [50.0%]
  - Child Physical Abuse [50.0%]
  - Child Sexual Abuse/Assault [50.0%]
  - Homicide/Murder [50.0%]

  - Injury by DUI (Driving Under the Influence) Offender [50.0%]
  - Kidnapping [50.0%]
  - Larceny/theft [50.0%]
  - Physical Assault [50.0%]
  - Rape/sexual assault [50.0%]
  - Robbery [50.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Adults (age 26-64) [50.0%]
  - Children (age 12 and younger) [50.0%]
  - Families of homicide victims [50.0%]
  - Incarcerated [50.0%]
  - Individuals with intellectual/emotional disabilities [50.0%]
  - Individuals with physical disabilities [50.0%]
  - LGBTQ [50.0%]
  - Men [50.0%]
  - Veterans [50.0%]
  - White [50.0%]
  - Women [50.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 3.00]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.50]
  - Advanced Victim Advocate training [*M* = 2.50]
  - Basic Advocacy [*M* = 2.00]
  - Trauma Informed/Sensitive Services and Support [*M* = 1.50]
  - Support Group knowledge and information [*M* = 1.50]
  - Sensitivity and Cultural Competency [*M* = 1.50]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 1.50]
  - Navigating the PA Criminal Justice System [*M* = 1.50]
  - Executive Director training [*M* = 1.50]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 4.00]
  - Increased pay/benefits for staff [*M* = 4.00]
  - IT support [*M* = 3.00]
  - Website design/redesign [*M* = 3.00]
  - Specialized software for online appointment scheduling [*M* = 3.00]

- Technical assistance/visits [*M* = 3.00]
- Data collection software [*M* = 3.00]
- Furniture - waiting room/office [*M* = 3.00]

VICTIMS SERVICES NEEDS ASSESSMENT

Berks County

Berks County included 3.69% of the participants of the state. Seven (7) victims participated in the survey, and 24 service providers participated in the survey. This means that victims from Berks County represent 2.8% of the total state victim participant sample, and service providers from Blair County represent 4.1% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Unaware of service(s) [*M* = 5.00]
  - Service(s) not available [*M* = 5.00]
  - Services not in an accessible location [*M* = 5.00]
  - No response from service provider [*M* = 5.00]
  - Still dealing with issues involving crime [*M* = 5.00]
  - Did not know that I was eligible for services [*M* = 5.00]
  - Made contact with someone but help was not given/not believed [*M* = 5.00]
- The most **needed, but not sought, nor received** services are:
  - Counseling, Therapy, or Mental Health Service [20.0%]
  - Peer Support Groups [20.0%]
  - Medical/Healthcare Services [20.0%]
  - Accompaniment to medical services [20.0%]
  - Court accompaniment and/or assistance in court system procedures [20.0%]
  - Notices about the status of court hearings and/or location of the criminal defendant [20.0%]
  - Victim/Witness Protection [20.0%]
  - Information/free resources about services available [20.0%]
  - Relocation Services (money or assistance to move to a different home) [20.0%]
  - Emergency Financial Assistance [20.0%]
  - Assistance filling out compensation forms for reimbursement/payment of crime-related expense [20%]
  - Continuing Crisis Assistance [20.0%]
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - Notices about the status of court hearings and/or location of the criminal defendant [60.0%]
  - Assistance filling out compensation forms for reimbursement/payment of crime-related expenses [40.0%]

  - Counseling, Therapy, or Mental Health Services [20.0%]
  - Peer Support Groups (Someone to talk to about what happened) [20.0%]
  - Medical/Healthcare Services [20.0%]
  - Medical exam for sexual assault [20.0%]
  - Court accompaniment and/or assistance in court system procedures [20.0%]
  - Legal assistance/representation [20.0%]
  - Someone to help coordinate victim services [20.0%]
  - Child Advocacy Center services (including forensic interview for child victim) [20.0%]
- The **highest rated** services received (in terms of quality) are:
  - Court accompaniment and/or assistance in court system procedures [*M* = 5.00]
  - Legal assistance/representation [*M* = 5.00]
  - Someone to help coordinate victim services [*M* = 5.00]
  - Counseling Therapy, or Mental Health Services [*M*= 4.75]
  - Medical/Healthcare services [*M* = 4.50]
- ***Ratings of most received** services are:
  - Notices about the status of court hearings and/or location of the criminal defendant [M = 3.33]
  - Assistance filling out compensation forms for reimbursement/payment of crime-related expenses [M = 4.25]
  - Counseling, Therapy, or Mental Health Services [*M* = 4.75]
  - Peer Support Groups (Someone to talk to about what happened) [*M* = 4.00]
  - Medical/Healthcare Services [*M* = 4.50]
  - Medical exam for sexual assault [*M* = 4.00]
  - Court accompaniment and/or assistance in court system procedures [*M* = 5.00]
  - Legal assistance/representation [*M* = 5.00]
  - Someone to help coordinate victim services [*M* = 5.00]
- **Most cited sources of how victims received information on victims' services** are:
  - Detective/Law Enforcement [40.0 %]
  - Friend [20.0%]
  - Victim advocate/Victim service agency/Not-for profit org [20%]
  - Counselor/Mental health services/Psychiatrist [20.0%]
  - Internet Search [20.0%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Physical Assault [40.0%]
  - Domestic Abuse/Domestic Violence [40.0%]
  - Rape/Sexual assault [20.0%]
  - Robbery [20.0%]
  - Larceny/theft [20.0%]
- The **most impactful** crimes reported are:
  - Physical Assault [20%]

  - Rape/sexual assault [20.0%]
  - Robbery [20.0%]
  - Larceny/Theft [20.0%]
  - Child Sexual Abuse/Assault [20.0%]
- The average number of crimes reported per person directly impacted by crime was about 1 (*M* = 1.14)
- The majority [57.1%] of the "most impactful" crimes were violent crimes and property crimes [14.3%].
- Among those who reported being directly impacted by **more than one crime**, Rape/sexual assault (*M* = 1.00) was ranked as having the **most impact**, followed by Identify Physical Assault (*M* = 1.50) and Abuse/Domestic Violence (*M* = 2.50).
- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crimes** are: Larceny/theft [33.3%], Child Sexual Abuse/Assault [33.3%], and Robbery [33.3%].

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 3.59]
  - Fear of losing housing [*M* = 3.50]
  - Fear of deportation [*M* = 3.48]
  - Protecting the offender from the justice system [*M* = 3.45]
  - Ashamed/Embarrassed about victimization [*M* = 3.43]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [95.8%]
  - Emergency Financial Assistance [87.0%]
  - Relocation Services [81.8%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [79.2%]
  - Long-term Housing [79.2]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Human Trafficking (Sex/Labor) [72.7%]
  - Harassment/Bullying [65.2%]
  - Rape/sexual assault [54.5%]
  - Stalking [54.5%]

  - Child Sexual Abuse/Assault [43.5%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Elderly/Seniors (age 65+) [70.0%]
  - Homeless [68.2%]
  - LGBTQ [65.2%]
  - Individuals with intellectual/emotional disabilities [63.6%]
  - Non-native speakers (e.g., limited English proficiency) [61.9%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [79.2%]
  - Medical exam for sexual assault [79.2%]
  - Crisis Hotline [73.9%]
  - Faith-based/spiritual help [68.2%]
  - Medical/Healthcare services [65.2%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Domestic Abuse/Domestic Violence [65.2%]
  - Child Physical Abuse [60.9%]
  - Physical Assault [50.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [50.0%]
  - Child Sexual Abuse/Assault [47.8%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - White [61.9%]
  - Adults (age 26-64) [54.5%]
  - Women [52.4%]
  - College Students [42.9%]
  - Black or African American [40.9%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.92]
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.70]
  - Advanced Victim Advocate training [*M* = 2.67]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.54]
  - Navigating the PA Criminal Justice System [*M* = 2.42]

  - Trauma Informed/Sensitive Services and Support [*M* = 2.42]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.05]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.40]
  - Regional cross-training initiatives [*M* = 2.25]
  - Remote training access [*M* = 2.22]
  - Furniture - waiting room/office [*M* = 2.17]
  - Technical assistance/visits [*M* = 2.17]

Stakeholder Survey Respondent Demographics

- 33.3% of respondents reported that they work/volunteer for a Victim Services Provider - Nonprofit. 20.8% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime. 12.5% of respondents reported that they work for a social service organization not affiliated with a victim service provider. 12.5% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.). 8.3% of respondents reported that they work for a criminal/juvenile justice agency. 4.2% of respondents reported that they work/volunteer for a Victim Services Provider - Government affiliated, work for a hospital/medical service provider, or work in Behavioral Health.
- 25.0% of respondents reported that they encounter victims/survivors of crime a few times per year. 20.8% of respondents reported that they encounter victims/survivors of crime daily or a few times per week. 16.7% of respondents reported that they encounter victims/survivors of crime a few times per month. 8.3% of respondents reported that they have no direct contact with victims/survivors of crime. 4.2% of respondents reported that they encounter victims/survivors of crime weekly or monthly.
- 22.7% of respondents reported working with victims/survivors of crime for 6-10 years or for 20 or more years. 18.2% of respondents reported working with victims/survivors of crime for 1-5 years, 11-15 years, or 16-19 years.
- The median number of people working for a respondent's organization is 32.5, with a median estimated yearly budget of $75,000.
- 33.3% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 20% of organizational budgets.
- 4.2% of respondents reported receiving pass-through funding from coalition in the past three years, and the median budget percentage was not reported.
- 37.5% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 20% of organizational budgets.
- 41.7% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 15% of organizational budgets.
- 50.0% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 15% of organizational budgets.
- 43.2% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 30% of organizational budgets.
- 37.5% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 60% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses			
Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Unaware of service(s)	5.00	Caretaker was/is offender	3.59
Service(s) not available	5.00	Fear of losing housing	3.50
Services not in an accessible location	5.00	Fear of deportation	3.48
No response from service provider	5.00	Protecting the offender from the justice system	3.45
Still dealing with issues involving crime	5.00	Ashamed/Embarrassed about victimization	3.43
Did not know that I was eligible for services	5.00		
Made contact with someone but help was not given/not believed	5.00		
Greatest Needs	**Percent**	**Greatest Needs**	**Percent**
Counseling, Therapy, or Mental Health Service	20	Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)	95.8
Peer Support Group	20	Emergency Financial Assistance	87.0
Medical/Healthcare services	20	Relocation Services	81.8
Accompaniment to medical services	20	In-home personal care (e.g. day care for children; medical care for elder or disabled adult)	79.2
Court accompaniment and/or assistance in court system procedures	20	Long-term Housing	79.2
Notices about the status of court hearings and/or location of criminal defendant	20		
Victim/witness Protection	20		
Information/free resources about services available	20		
Relocation Services	20		
Emergency Financial Assistance	20		
Assistance filling out compensation forms for reimbursement/payment of crime-related expense	20		
Continuing Crisis Assistance	20		

VICTIMS SERVICES NEEDS ASSESSMENT

Blair County

Blair County included 1.5% of the participants of the state. One (1) victims participated in the survey, and 12 service providers participated in the survey. This means that victims from Blair County represent 0.4% of the total state victim participant sample, and service providers from Philadelphia County represent 2.0% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - N/A
- The top **needed, but not sought, nor received** services are:
  - N/A
- The top **needed and sought, but not received** services are:
  - N/A
- The most **received** service is:
  - Counseling, Therapy, or Mental Health Services [100.0%]
- The **highest rated** services received (in terms of quality) is:
  - Counseling, Therapy, or Mental Health Services [100.0%]
- ***Ratings of most received** services are:
  - Counseling, Therapy, or Mental Health Services [*M* = 2.50]
- **Most cited sources of how victims received information on victims' services** are:
  - Victim advocate/Victim service agency/Not-for profit org [100%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Harassment/Bullying [100%]
  - Rape/Sexual assault [100%]
  - Child Physical Abuse [100%]
- The **most impactful** crime reported is:
  - Rape/Sexual
- The average number of crimes reported per person directly impacted by crime is 3 (*M* = 3.00)
- 100.0% of the "most impactful" crimes are violent.
- Among the respondent who reported being directly impacted by **more than one crime**, Rape/sexual assault (*M* = 1.00), is ranked as having the **most impact**, followed by Child Physical Abuse (*M* = 2.00) and Harassment/Bullying (*M* = 3.00).

- **Among the respondent who did not report the crime to the police**, the **highest ranked barriers to contacting the police** are "Did not think the police could/would do anything to help" (*M* = 5.00)," "Caretaker was/is offender (*M* = 2.00)," and "Reported to someone else (e.g., credit card company, clergy, physician) (*M* = 2.00)

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- Based on a 1-5 scale rating, the **most significant barriers to accessing services** are:
  - Ashamed/Embarrassed about victimization [*M* = 3.50]
  - Substance abuse addictions [*M* = 3.33]
  - Caretaker was/is offender [*M* = 3.25]
  - Victim changed mind [*M* = 3.08]
  - Fear of losing housing [*M* = 3.00]
  - Competing needs of household [*M* = 3.00]
  - Victim was a child/too young [*M* = 3.00]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Long-term Housing [91.7%]
  - Relocation Services [75.0%]
  - Emergency Financial Assistance [66.7%]
  - Emergency Shelter and/or Emergency Short-term Housing [66.7%]
  - Counseling, Therapy, or Mental Health Services [66.7%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [63.6%]
  - Human Trafficking (Sex/Labor) [54.5%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [45.5%]
  - Identity Theft/Financial Abuse/Scam [36.4%]
  - Stalking [30.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Homeless [50.0%]
  - Non-native speakers (e.g., limited English proficiency) [50.0%]
  - Elderly/Seniors (age 65+) [41.7%]
  - Incarcerated [41.7%]
  - Individuals with intellectual/emotional disabilities [41.7%]
  - Veterans [41.7%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The most **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [100.0%]
  - Court Accompaniment and/or assistance in court system procedures [91.7%]
  - Coordination of victim services [83.3%]
  - Legal immigration services related to a crime [81.8%]
  - Victim/Witness Protection [81.8%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Child Physical Abuse [81.8%]
  - Child Sexual Abuse/Assault [81.8%]
  - Burglary [72.7%]
  - Domestic Abuse/Domestic Violence [72.7%]
  - Larceny/theft [72.7%]
  - Physical Assault [72.7%]
  - Rape/sexual assault [72.7%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - White [100.0%]
  - Adults (age 26-64) [91.7%]
  - Women [91.7%]
  - Men [90.9%]
  - Children (age 12 and younger) [83.3%]
  - Families of homicide victims [83.3%]
  - Young Adults (age 18-25) [83.3%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 3.08]
  - Advanced Victim Advocate training [*M* = 2.75]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.75]
  - Therapeutic Counseling training [*M* = 2.42]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.33]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.33]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.30]
  - Regional cross-training initiatives [*M* = 2.56]
  - Technical assistance/visits [*M* = 2.50]

- Security systems [*M* = 2.38]
- Statewide comprehensive victim service hotline [*M* = 2.33]
- Remote training access [*M* = 2.33]

Stakeholder Survey Respondent Demographics

- 50.0% of respondents reported that they work for a criminal/juvenile justice agency. 33.3% of respondents reported that they work/volunteer for a Victim Services Provider - Nonprofit. 8.3% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime or work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.).
- 50.0% of respondents reported that they encounter victims/survivors of crime a few times per month. 16.7% of respondents reported that they encounter victims/survivors of crime a few times per week or monthly. 8.3% of respondents reported that they encounter victims/survivors of crime daily or have no direct contact with victims/survivors of crime.
- 33.3% of respondents reported working with victims/survivors of crime for 1-5 years. 16.7% of respondents reported working with victims/survivors of crime for 6-10 years, 11-15 years, or 20+ years. 8.3% of respondents reported working with victims/survivors of crime for 16-19 years or less than a year.
- The median number of people working for a respondent's organization is 20, with a median estimated yearly budget of $200,000.
- 16.7% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 8.0% of organizational budgets.
- 25.0% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 27.5% of organizational budgets.
- 50.0% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 50.0% of organizational budgets.
- 8.3% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 50.0% of organizational budgets.
- 41.7% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 25.0% of organizational budgets.
- 25.0% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 5.0% of organizational budgets.
- 41.7% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 65.0% of organizational budgets.

VICTIMS SERVICES NEEDS ASSESSMENT

Bradford County

Bradford County included 0.59% of the participants of the state. One (1) victim participated in but did not complete the survey, and four (4) service providers participated in the survey. This means that victims from Bradford County represent 0.3% of the total state victim participant sample, and survey providers from Bradford County represent 0.7% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Bradford County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Ashamed/Embarrassed about victimization [*M* = 4.00]
  - No childcare available [*M* = 4.00]
  - Victim changed mind [*M* = 4.00]
  - Competing needs of household [*M* = 3.75]
  - Protecting the offender from the justice system [*M* = 3.75]
  - Substance abuse addictions [*M* = 3.75]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Emergency Financial Assistance [100.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [100.0%]
  - Basic needs (i.e., clothing, food, shelter) [75.0%]
  - Legal immigration services related to a crime [75.0%]
  - Long-term Housing [75.0%]
  - Relocation Services [75.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Domestic Abuse/Domestic Violence [100.0%]
  - Harassment/Bullying [100.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [100.0%]
  - Child Physical Abuse [75.0%]
  - Human Trafficking (Sex/Labor) [75.0%]
  - Identity Theft/Financial Abuse/Scam [75.0%]

- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Elderly/Seniors (age 65+) [100.0%]
  - Homeless [100.0%]
  - Young Adults (age 18-25) [100.0%]
  - Adolescents (age 13-17) [75.0%]
  - Individuals with intellectual/emotional disabilities [75.0%]
  - Individuals with physical disabilities [75.0%]
  - Non-native speakers (e.g., limited English proficiency) [75.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Court Accompaniment and/or assistance in court system procedures [100.0%]
  - Medical/Healthcare services [100.0%]
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [75.0%]
  - Accompaniment to Medical Services [75.0%]
  - Child Advocacy Center services (including forensic interviews for child victims) [75.0%]
  - Continuing Crisis Intervention [75.0%]
  - Crisis Hotline [75.0%]
  - Medical exam for sexual assault [75.0%]
  - Safety/security planning [75.0%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Homicide/Murder [75.0%]
  - Burglary [50.0%]
  - Child Sexual Abuse/Assault [50.0%]
  - Injury by DUI (Driving Under the Influence) Offender [50.0%]
  - Larceny/theft [50.0%]
  - Rape/sexual assault [50.0%]
  - Robbery [50.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Families of homicide victims [75.0%]
  - White [75.0%]
  - Adults (age 26-64) [50.0%]
  - Children (age 12 and younger) [50.0%]
  - College Students [50.0%]
  - Incarcerated [50.0%]
  - LGBTQ [50.0%]

- Men [50.0%]
- Veterans [50.0%]
- Women [50.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 3.00]
  - Therapeutic Counseling training [*M* = 2.75]
  - Advanced Victim Advocate training [*M* = 2.50]
  - Support Group knowledge and information [*M* = 2.25]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.25]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.25]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.00]
    - IT support [*M* = 3.00]
    - Regional cross-training initiatives [*M* = 3.00]
    - Office maintenance/repair [*M* = 2.67]
    - Shelter maintenance/repair [*M* = 2.67]

VICTIMS SERVICES NEEDS ASSESSMENT

Bucks County

Bucks County included 3.57% of the participants of the state. Four (4) victims participated in the survey, and 26 service providers participated in the survey. This means that victims from Bucks County represent 1.6% of the total state victim participant sample, and service providers from Bucks County represent 4.4% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Competing needs of household [*M* = 4.00]
  - Time commitment/other household responsibilities were more important [*M* = 4.00]
  - Made contact with someone but help was not given/not believed [*M* = 4.00]
  - Unaware of service(s) [*M* = 3.00]
  - Changed mind [*M* = 3.00]
  - I thought I was OK/thought I could deal with it on my own [*M* = 3.00]
- The most **needed, but not sought, nor received** services are:
  - N/A
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - Information/free resources about services available [50.0%]
  - Legal assistance/representation [50.0%]
  - Legal Immigration services related to the crime [50.0%]
  - Language/Interpretation services [50.0%]
  - Medical/Healthcare Services [25.0%]
  - Court accompaniment and/or assistance in court system procedures [25.0%]
  - Notices about the status of court hearings and/or location of the criminal defendant [25.0%]
  - Crisis Hotline [25.0%]
  - Someone to help coordinate victim services [25.0%]
- The **highest rated** services received (in terms of quality) are:
  - Court accompaniment and/or assistance in court system procedures [*M* = 5.00]
  - Information/free resources about services available [*M* = 5.00]
  - Legal assistance/representation [*M* = 5.00]
  - Language/Interpretation services [*M* = 5.00]
  - Someone to help coordinate victim services [*M* = 5.00]
- ***Ratings of most received** services are:

  - Information/free resources about services available [*M* = 5.00]
  - Legal assistance/representation [*M* = 5.00]
  - Legal Immigration services related to the crime [*M* = 4.50]
  - Language/Interpretation services [*M* = 5.00]
  - Medical/Healthcare Services [*M* = 4.00]
  - Court accompaniment and/or assistance in court system procedures [*M* = 5.00]
  - Notices about the status of court hearings and/or location of the criminal defendant [*M* = 4.00]
  - Crisis Hotline [*M* = 3.50]
  - Someone to help coordinate victim services [*M* = 5.00]
- **Most cited sources of how victims received information on victims' services** are:
  - Friend [25.0%]
  - Victim advocate/Victim service agency/Not-for profit org [25.0%]
  - Internet Search [25.0%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Burglary [50.0%]
  - Human Trafficking (Sex/Labor) [50.0%]
  - Harassment/Bullying [25.0%]
  - Homicide/Murder [25.0%]
  - Abuse/Domestic Violence [25.0%]
  - Injury by DUI (Driving Under the Influence) Offender [25.0%]
  - Theft/Financial Abuse/Scam [25.0%]
- The **most impactful** crimes reported are:
  - Human Trafficking (Sex/Labor) [50.0%]
  - Homicide/Murder [25.0%]
  - Domestic Abuse/Domestic Violence [25.0%]
- The average number of crimes reported per person directly impacted by crime is 2 (*M* = 2.25)
- Half [50.0%] of the "most impactful" crimes are violent followed by the other half, human trafficking [50.0%].
- Among those who reported being directly impacted by **more than one crime**, Domestic Abuse/Domestic Violence (*M* = 1.00) and Human Trafficking (Sex/Labor) (*M* = 1.00) are ranked as having the **most impact**, followed by Injury by DUI (Driving Under the Influence) Offender (*M* = 2.00).
- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crimes** are: Homicide/Murder [50.0%] and Human Trafficking (Sex/Labor) [50.0%]

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Fear of losing housing [*M* = 3.84]
  - Fear of deportation [*M* = 3.80]
  - Language barrier [*M* = 3.64]
  - No childcare available [*M* = 3.64]
  - Caretaker was/is offender [*M* = 3.50]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Basic needs (i.e., clothing, food, shelter) [96.2%]
  - Emergency Financial Assistance [96.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [92.3%]
  - Long-term Housing [92.0%]
  - Substance Abuse support/treatment [91.7%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Domestic Abuse/Domestic Violence [69.2%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [52.0%]
  - Human Trafficking (Sex/Labor) [50.0%]
  - Harassment/Bullying [46.2%]
  - Identity Theft/Financial Abuse/Scam [44.0%]
  - Stalking [44.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Non-native speakers (e.g., limited English proficiency) [80.0%]
  - Immigrant/Refugee [79.2%]
  - LGBTQ [78.3%]
  - Homeless [75.0%]
  - Hispanic or Latino [70.8%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [73.9%]
  - Crisis Hotline [68.0%]
  - Crisis response at the crime scene [66.7%]

  - Notifications about the status of court hearings and/or the location of the criminal defendant [61.5%]
  - Medical exam for sexual assault [60.9%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Burglary [56.0%]
  - Homicide/Murder [56.0%]
  - Robbery [56.0%]
  - Child Physical Abuse [53.8%]
  - Physical Assault [53.8%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - White [68.2%]
  - Men [66.7%]
  - Families of homicide victims [54.2%]
  - Children (age 12 and younger) [45.8%]
  - Women [45.8%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.64]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.44]
  - Advanced Victim Advocate training [*M* = 2.36]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.35]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.24]
  - Sensitivity and Cultural Competency [*M* = 2.24]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.57]
  - Shelter maintenance/repair [*M* = 2.69]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.55]
  - Computer equipment [*M* = 2.52]
  - Regional cross-training initiatives [*M* = 2.42]

Stakeholder Survey Respondent Demographics

- 53.8% of respondents reported that they work/volunteer for a Victim Services Provider - Nonprofit. 11..5% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.) or work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime. 7.7% of respondents reported that they work for a criminal/juvenile justice

agency. 3.8% of respondents reported that they work/volunteer for a Victim Services Provider - Government affiliated, work for a social service organization not affiliated with a victim service provider, work for the Court System, or work in an "other" role.

- 42.3% of respondents reported that they encounter victims/survivors of crime daily. 23.1% of respondents reported that they encounter victims/survivors of crime a few times per week. 15.4% of respondents reported that they encounter victims/survivors of crime monthly. 11.5% of respondents reported that they encounter victims/survivors of crime a few times per month. 7.7% of respondents reported that they encounter victims/survivors of crime a few times per year.
- 34.6% of respondents reported working with victims/survivors of crime for 1-5 years. 23.1% of respondents reported working with victims/survivors of crime for 20 or more years. 19.2% of respondents reported working with victims/survivors of crime for 11-15 years. 15.4% of respondents reported working with victims/survivors of crime for 6-10 years. 7.7% of respondents reported working with victims/survivors of crime for less than a year.
- The median number of people working for a respondent's organization is 52.5, with a median estimated yearly budget of $230,000.
- 38.5% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 4.0% of organizational budgets.
- 19.2% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 25.0% of organizational budgets.
- 57.7% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 50.0% of organizational budgets.
- 34.6% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 50.0% of organizational budgets.
- 46.2% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 3.0% of organizational budgets.
- 46.2% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 10.0% of organizational budgets.
- 50.0% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 46.5% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses

Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Competing needs of household	4.00	Basic needs (i.e., clothing, food, shelter)	96.2
Time commitment/other household responsibilities were more important	4.00	Emergency Financial Assistance	96.0
Made contact with someone but help was not given/not believed	4.00	Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)	92.3
Unaware of service(s)	3.00	Long-term Housing	92.0
Changed Mind	3.00	Substance Abuse support/treatment	91.7
I thought I was OK/thought I could deal with it on my own	3.00		

VICTIMS SERVICES NEEDS ASSESSMENT

Butler County

Butler County included 2.02% of the participants of the state. Two (2) victims participated in the survey, and 15 service providers participated in the survey. This means that victims from Butler County represent 0.8% of the total state victim participant sample, and service providers from Butler County represent 2.6% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Service(s) not available/accessible due to disability [*M*= 5.00]
  - Thought crime occurred too far in the past to seek/receive services[*M*=5.00]
  - Afraid of not being believed[*M*=5.00]
  - Concerned about what others would think (e.g., family, friend(s), community member(s) [*M*= 5.00]
  - Caretaker was/is offender [*M*= 5.00]
  - Was a child/was too young[*M*=5.00]
  - Made contact with someone but help was not given/not believed [*M*= 5.00]
  - Afraid of retaliation [*M*= 5.00]
- The most **needed, but not sought, nor received** services are:
  - Peer Support Groups [50.0%]
  - Medical/Healthcare Services [50.0%]
  - Information/free resources about services available [50.0%]
  - Emergency Shelter and/or Short-term Housing [50.0%]
  - Emergency Financial Assistance [50.0%]
  - Financial assistance for funeral/burial services [50.0%]
  - Crisis response at the crime scene [50.0%]
  - Continuing Crisis Assistance [50.0%]
  - Someone to help coordinate victim services [50.0%]
- The most **needed and sought, but not received** services are:
  - Medical/Healthcare Services [50.0%]
  - Victim/Witness Protection [50.0%]
  - Basic needs [50.0%]
  - Relocation Services (money or assistance to move to a different home) [50.0%]
  - Employment assistance [50.0%]
  - Safety/Security Planning [50.0%]

  - Accommodations for victims/survivors with disabilities (e.g. assistive technology, signing, etc.) [50.0%]
  - Faith-based/spiritual help [50.0%]
- The most **received** services are:
  - Peer Support Groups (Someone to talk to about what happened) [50.0%]
  - Medical exam for sexual assault [50.0%]
  - Court accompaniment and/or assistance in court system procedures [50.0%]
  - Notices about the status of court hearings and/or location of the criminal defendant [50.0%]
  - Legal assistance/representation [50.0%]
  - Emergency Shelter and/or Short-term Housing [50.0%]
  - Crisis Hotline [50.0%]
  - Continuing Crisis Assistance [50.0%]
  - Someone to help coordinate victim services [50.0%]
  - Child Advocacy Center services (including forensic interview for child victim) [50.0%]
- The **highest rated** services received (in terms of quality) are:
  - Notices about the status of court hearings and/or location of the criminal defendant [*M*= 5.00]
  - Information/free resources about services available [*M*= 5.00]
  - Emergency Shelter and/or Short-term Housing [*M*= 5.00]
  - Continuing Crisis Assistance [*M*= 5.00]
  - Crisis Hotline [*M*= 4.50]
- ***Ratings of most received** services are:
  - Peer Support Groups (Someone to talk to about what happened) [*M*= 4.00]
  - Medical exam for sexual assault [*M*= 3.50]
  - Court accompaniment and/or assistance in court system procedures [*M*= 4.00]
  - Notices about the status of court hearings and/or location of the criminal defendant [*M*= 5.00]
  - Legal assistance/representation [*M*= 2.00]
  - Emergency Shelter and/or Short-term Housing[*M*=5.00]
  - Crisis Hotline [*M*= 4.50]
  - Continuing Crisis Assistance [*M*= 5.00]
  - Someone to help coordinate victim services [*M*= 4.00]
  - Child Advocacy Center services (including forensic interview for child victim) [*M*= 1.50]
- **Most cited sources of how victims received information on victims' services** are:
  - Detective/Law Enforcement [50.0%]
  - Victim advocate/Victim service agency/Not-for profit org [50.0%]
  - Medical Services (doctor, nurse, hospital, clinic, dentist) [50.0%]
  - Significant other [50.0%]
  - Internet Search [50.0%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Rape/sexual assault [50.0%]

  - Homicide/Murder [50.0%]
  - Child Physical Abuse [50.0%]
  - Identity Theft/Financial Abuse/Scam [50.0%]
  - Stalking [50.0%]
- The **most impactful** crimes reported are:
  - Homicide/Murder[50.0%]
  - Child Sexual Abuse/Assault [50.0%]
- The average number of crimes reported per person directly impacted by crime is around 6 (*M* = 6.50)
- The "most impactful" [100%] crimes are violent crimes.
- Among those who reported being directly impacted by **more than one crime**, Homicide/Murder (*M* = 1.00), is ranked as having the **most impact**, followed by Rape/sexual assault (*M* = 2.00) and Child Sexual Abuse/Assault (*M* = 2.50).

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - No childcare available [*M*= 3.50]
  - Caretaker was/is offender [*M*= 3.21]
  - Substance abuse addictions [*M*= 3.13]
  - Fear of losing housing [*M*=2.86]
  - Ashamed/Embarrassed about victimization [*M*=2.68]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Long-term Housing [86.7%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [86.7%]
  - Peer Support Groups [80.0%]
  - Relocation Services [71.4%]
  - Employment Assistance [66.7%]
  - Legal immigration services related to a crime [66.7%]
  - Substance Abuse support/treatment [66.7%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [66.7%]
  - Human Trafficking (Sex/Labor) [66.7%]
  - Domestic Abuse/Domestic Violence [46.7%]
  - Stalking [46.7%]

  - Identity Theft/Financial Abuse/Scam [40.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [40.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - LGBTQ [61.5%]
  - Homeless [60.0%]
  - Young Adults (age 18-25) [53.3%]
  - Adolescents (age 13-17) [46.7%]
  - Elderly/Seniors (age 65+) [46.7%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical/Healthcare services [80.0%]
  - Medical exam for sexual assault [80.0%]
  - Child Advocacy Center services (including forensic interviews for child victims) [73.3%]
  - Crisis Hotline [73.3%]
  - Faith-based/spiritual help [73.3%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Child Physical Abuse [66.7%]
  - Child Sexual Abuse/Assault [66.7%]
  - Larceny/theft [60.0%]
  - Physical Assault [60.0%]
  - Rape/sexual assault [60.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - White [73.3%]
  - Adults (age 26-64 [66.7%]
  - Veterans [66.7%]
  - Men [61.5%]
  - Children (age 12 and younger) [60.0%]
  - College Students [60.0%]
  - Individuals with physical disabilities [60.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Trauma Informed/Sensitive Services and Support [*M*=2.60]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M*= 2.57]

  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M*= 2.36]
  - Navigating the PA Criminal Justice System [*M*= 2.33]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M*= 2.29]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M*= 3.15]
  - Regional cross-training initiatives [*M*= 2.42]
  - Access to telemedicine [*M*= 2.38]
  - Data collection software [*M*= 2.00]
  - Computer equipment [*M*= 2.00]
  - Security systems [*M*= 2.00]
  - Technology to assist with language barriers (build-in translators for online communication) [*M*= 2.00]
  - Website design/redesign [*M*= 2.00]

Stakeholder Survey Respondent Demographics

- 26.7% of respondents reported that they work/volunteer for a Victim Services Provider – Nonprofit or work for a criminal/juvenile justice agency. 20.0% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime. 13.3% of respondents reported that they work for a social service organization not affiliated with a victim service provider or work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.).
- 26.7% of respondents reported that they encounter victims/survivors of crime daily or a few times per week. 13.3% of respondents reported that they encounter victims/survivors of crime a few times per month or monthly. 6.7% of respondents reported that they encounter victims/survivors of crime a few times per year, have no direct contact with victims/survivors of crime, or have no contact of which they are aware.
- 26.7% of respondents reported working with victims/survivors of crime for 20 or more years. 20.0% of respondents reported working with victims/survivors of crime for 6-10 years or 11-15 years. 13.3% of respondents reported working with victims/survivors of crime for less than a year or 16-19 years. 6.7% of respondents reported working with victims/survivors of crime for 1-5 years.
- The median number of people working for a respondent's organization is 17, with a median estimated yearly budget of $337,500.
- 40.0% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 10% of organizational budgets.
- 6.7% of respondents reported receiving pass-through funding from coalition in the past three years, and the median of organizational budgets was not reported.
- 33.3% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 100% of organizational budgets.
- 33.3% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 10% of organizational budgets.
- 46.7% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 25% of organizational budgets.
- 33.3% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 35% of organizational budgets.
- 60.0% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 70% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses			
Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Service(s) not available/accessible due to disability	5.00	No childcare available	3.50
Thought crime occurred too far in the past to seek/receive services	5.00	Caretaker was/is offender	3.21
Afraid of not being believed	5.00	Substance abuse addictions	3.13
Concerned about what others would think (e.g., family, friend(s), community member(s))	5.00	Fear of losing housing	2.86
Caretaker was/is offender	5.00	Ashamed/Embarrassed about victimization	2.86
Was a child/was too young	5.00		
Made contact with someone but help was not given/not believed	5.00		
Afraid of retaliation	5.00		
Greatest Needs	**Percent**	**Greatest Needs**	**Percent**
Peer Support Groups	50.0	Long-term Housing	86.7
Medical/Healthcare Service	50.0	Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)	86.7
Information/free resources about services available	50.0	Peer Support Groups	80.0
Emergency Shelter and/or Short-term Housing	50.0	Relocation Services	71.4
Emergency Financial Assistance	50.0	Employment Assistance	66.7
Financial assistance for funeral/burial services	50.0	Legal immigration services related to a crime	66.7
Crisis response at the crime scene	50.0	Substance Abuse support/treatment	66.7
Continuing Crisis Assistance	50.0		
Someone to help coordinate victim services	50.0		

VICTIMS SERVICES NEEDS ASSESSMENT

Cambria County

Cambria County included 0.7% of the participants of the state. Two (2) victims participated in the survey, and four (4) service providers participated in the survey. This means that victims from Cambria County represent .25% of the total state victim participant sample, and service providers from Cambria County represent 0.7% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Did not consider myself a victim [*M* = 5.00]
  - Worried about being blamed [*M* = 5.00]
  - Ashamed/Embarrassed about victimization [*M* = 4.00]
  - Changed mind [*M* = 3.00]
  - Afraid of losing privacy [*M* = 3.00]
- The most **needed, but not sought, nor received** services are:
  - Peer support Groups (Someone to talk to about what happened) [50.0%]
  - Child Advocacy Center services (including forensic interview for child victim) [50.0%]
  - Crisis response at the crime scene [50.0%]
- The most **needed and sought, but not received** service is:
  - Victim/Witness Protection [50.0%]
- The most **received** services are:
  - Counseling, Therapy, or Mental Health Services [50.0%]
  - Safety/Security Planning [50.0%]
  - Accommodations for victims/survivors with disabilities (e.g. assistive technology, signing, etc.) [50.0%]
- ***Ratings of most received** services are:
  - Counseling, Therapy, or Mental Health Services [*M* = 5.00]
  - Accommodations for victims/survivors with disabilities (e.g. assistive technology signing, etc.) [*M* = 4.00]
  - Safety/Security planning [*M* = 3.00]
- **Most cited sources of how victims received information on victims' services** are:
  - Counselor/Mental health services/Psychiatrist [50.0%]
  - Teacher or professor [50.0%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crime is:

  - Rape/sexual assault [50.0%]
- The **most impactful** crime reported is:
  - Rape/sexual assault [50.0%]
- The average number of crimes reported per person directly impacted by crime is one (*M* = 0.5)
- The majority [50.0%] of the "most impactful" crimes are violent crimes.
- Among those who reported being directly impacted by **more than one crime**, homicide/murder (*M* = 3.80), is ranked as having the **most impact**, followed by Identify Child Sexual Abuse/Assault (*M* = 3.50) and Child Physical Abuse (*M* = 3.50).
- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crime is**: Rape/sexual assault [100%].
- **Among those who did not report the crime to the police**, the **highest ranked barriers to contacting the police** are "Was not sure if it was a crime (*M* = 5.00)," "Afraid of being arrested for criminal involvement (*M* = 5.00)," and "Afraid of being arrested for criminal involvement (*M* = 5.00)."

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Substance abuse addictions [*M* = 4.00]
  - Caretaker was/is offender [*M* = 3.78]
  - Competing needs of household [*M* = 3.78]
  - Victim was a child/too young [*M* = 3.67]
  - No childcare available [*M* = 3.56]
  - Victim changed mind [*M* = 3.56]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Continuing Crisis Intervention [100.0%]
  - Legal assistance/representation [100.0%]
  - Peer Support Groups [100.0%]
  - Relocation Services [100.0%]
  - Substance Abuse support/treatment [100.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [100.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Domestic Abuse/Domestic Violence [88.9%]
  - Human Trafficking (Sex/Labor) [88.9%]
  - Harassment/Bullying [77.8%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [77.8%]

  - Child Physical Abuse [66.7%]
  - Child Sexual Abuse/Assault [66.7%]
  - Identity Theft/Financial Abuse/Scam [66.7%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Homeless [88.9%]
  - Individuals with intellectual/emotional disabilities [88.9%]
  - Non-native speakers (e.g., limited English proficiency) [88.9%]
  - Veterans [88.9%]
  - Individuals with physical disabilities [87.5%]
  - Elderly/Seniors (age 65+) [77.8%]
  - LGBTQ [77.8%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Faith-based/spiritual help [75.0%]
  - Language/interpretation services [75.0%]
  - Medical exam for sexual assault [71.4%]
  - Child Advocacy Center services (including forensic interviews for child victims) [62.5%]
  - Crisis Hotline [62.5%]
  - Safety/security planning [62.5%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Robbery [62.5%]
  - Homicide/Murder [55.6%]
  - Larceny/theft [50.0%]
  - Physical Assault [44.4%]
  - Arson [37.5%]
  - Burglary [37.5%]
  - Injury by DUI (Driving Under the Influence) Offender [37.5%]
  - Kidnapping [37.5%]
  - Stalking [37.5%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Adults (age 26-64) [55.6%]
  - White [55.6%]
  - Women [55.6%]
  - Families of homicide victims [44.4%]
  - Adolescents (age 13-17) [33.3%]
  - Children (age 12 and younger) [33.3%]

- College Students [33.3%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Advanced Victim Advocate training [*M* = 3.00]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.89]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.89]
  - Navigating the PA Criminal Justice System [*M* = 2.78]
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.78]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.78]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.25]
  - Regional cross-training initiatives [*M* = 3.14]
  - Remote training access [*M* = 2.50]
  - Technical assistance/visits [*M* = 2.50]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.50]

Stakeholder Survey Respondent Demographics

- 33.3% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime. 22.2% of respondents reported that they work for a criminal/juvenile justice agency or work/volunteer for a Victim Services Provider - Nonprofit. 11.1% of respondents reported that they work for a social service organization not affiliated with a victim service provider or work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.).
- 33.3% of respondents reported that they encounter victims/survivors of crime a few times per year or daily. 22.2% of respondents reported that they encounter victims/survivors of crime a few times per week. 11.1% of respondents reported that they encounter victims/survivors of crime monthly.
- 44.4% of respondents reported working with victims/survivors of crime for 6-10 years. 33.3% of respondents reported working with victims/survivors of crime for 20 or more years. 11.1% of respondents reported working with victims/survivors of crime for 1-5 years or 11-15 years.
- The median number of people working for a respondent's organization is 13, with a median estimated yearly budget of $75,000.
- 33.3% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 80% of organizational budgets.
- 11.1% of respondents reported receiving pass-through funding from coalition in the past three years, and the median of organizational budget was not reported.
- 33.3% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and the median of organizational budget was not reported.
- 11.1% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.
- 44.4% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 25% of organizational budgets.
- 44.4% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.

- 44.4% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 75% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses

Victim Survey Respondents		*Stakeholder Survey Respondents*	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Did not consider myself a victim	5.00	Substance abuse addictions	4.00
Worried about being blamed	5.00	Caretaker was/is offender	3.78
Ashamed/Embarrassed about victimization	4.00	Competing needs of household	3.78
Changed mind	3.00	Victim was a child/too young	3.67
Afraid of losing privacy	3.00	No childcare available	3.56
		Victim changed	3.56
Greatest Needs	**Percent**	**Greatest Needs**	**Percent**
Peer Support Groups	50.0	Continuing Crisis Intervention	100.0
Child Advocacy Center services (including forensic interview for child victim)	50.0	Legal assistance/representation	100.0
Crisis response are the crime scene	50.0	Peer Support Groups	100.0
		Relocation Services	100.0
		Substance Abuse support/treatment	100.0
		Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)	100.0

VICTIMS SERVICES NEEDS ASSESSMENT

Cameron County

Cameron County included 0.4% of the participants of the state. Zero (0) victims participated in the survey, and four (4) service providers participated in the survey. This means that victims from Armstrong County represent 0% of the total state victim participant sample, and service providers from Armstrong County represent 1.5% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Cameron County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Ashamed/Embarrassed about victimization [*M* = 3.25]
  - Substance abuse addictions [*M* = 3.25]
  - Caretaker was/is offender [*M* = 3.00]
  - Competing needs of household [*M* = 2.75]
  - Victim was a child/too young [*M* = 2.75]
  - Work schedule conflict [*M* = 2.75]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Substance Abuse support/treatment [100.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [100.0%]
  - Counseling, Therapy, or Mental Health Services [75.0%]
  - Peer Support Groups [75.0%]
  - Accompaniment to Medical Services [75.0%]
  - Legal assistance/representation [75.0%]
  - Emergency Shelter and/or Emergency Short-term Housing [75.0%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [75.0%]
  - Emergency Financial Assistance [75.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [50.0%]
  - Human Trafficking (Sex/Labor) [50.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [50.0%]

  - Arson [25.0%]
  - Domestic Abuse/Domestic Violence [25.0%]
  - Identity Theft/Financial Abuse/Scam [25.0%]
  - Rape/sexual assault [25.0%]
  - Stalking [25.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Elderly/Seniors (age 65+) [50.0%]
  - Homeless [33.3%]
  - Individuals with intellectual/emotional disabilities [33.3%]
  - Adolescents (age 13-17) [25.0%]
  - Children (age 12 and younger) [25.0%]
  - Non-native speakers (e.g., limited English proficiency) [25.0%]
  - Veterans [25.0%]
  - Young Adults (age 18-25) [25.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Court Accompaniment and/or assistance in court system procedures [100.0%]
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [75.0%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [75.0%]
  - Basic needs (i.e., clothing, food, shelter) [75.0%]
  - Child Advocacy Center services (including forensic interviews for child victims) [75.0%]
  - Coordination of victim services [75.0%]
  - Crisis Hotline [75.0%]
  - Faith-based/spiritual help [75.0%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [75.0%]
  - Language/interpretation services [75.0%]
  - Legal immigration services related to a crime [75.0%]
  - Medical/Healthcare services [75.0%]
  - Medical exam for sexual assault [75.0%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [75.0%]
  - Safety/security planning [75.0%]
  - Victim/Witness Protection [75.0%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:

  - Burglary [100.0%]
  - Child Physical Abuse [100.0%]
  - Child Sexual Abuse/Assault [100.0%]
  - Injury by DUI (Driving Under the Influence) Offender [100.0%]
  - Larceny/theft [100.0%]
  - Physical Assault [100.0%]
  - Robbery [100.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Adults (age 26-64) [100.0%]
  - Families of homicide victims [100.0%]
  - Incarcerated [100.0%]
  - Individuals with physical disabilities [100.0%]
  - LGBTQ [100.0%]
  - Men [100.0%]
  - White [100.0%]
  - Women [100.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.50]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.50]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.25]
  - Navigating the PA Criminal Justice System [*M* = 2.25]
  - Mandated Reporter Requirements [*M* = 2.00]
  - Advanced Victim Advocate training [*M* = 2.00]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Statewide comprehensive victim service hotline [*M* = 4.00]
  - Increased pay/benefits for staff [*M* = 3.00]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 3.00]
  - Remote training access [*M* = 2.50]
  - Security systems [*M* = 2.33]

VICTIMS SERVICES NEEDS ASSESSMENT

Carbon County

Carbon County included 0.4% of the participants of the state. One (1) victims participated in the survey, and three (3) service providers participated in the survey. This means that victims from Carbon County represent 0.3% of the total state victim participant sample, and service providers from Carbon County represent 0.5% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Unaware of service(s) [*M* = 5.00]
  - Thought crime occurred too far in the past to seek/receive services [*M* = 5.00]
  - Afraid of not being believed [*M* = 5.00]
  - Was a child/was too young [*M* = 5.00]
  - Did not know that I was eligible for services [*M* = 5.00]
  - Ashamed/Embarrassed about victimization [*M* = 5.00]
  - Concerned about what other would think (e.g., family, friend(s), community member(s)) [*M* = 5.00]
- The most **needed, but not sought, nor received** services are:
  - N/A
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** service is:
  - Counseling, Therapy, or Mental Health Services [100.0%]
- ***Ratings of most received** service:
  - Counseling, Therapy, or Mental Health Services [*M* = 5.00]
- **Most cited sources of how victims received information on victims' services** are:
  - Medical Services (doctor, nurse, hospital, clinic, dentist)

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crime is:
  - Child Sexual Abuse/Assault [100.0%]
- The **most impactful** crime reported is:
  - Child Sexual Abuse/Assault [100.0%]
- The average number of crimes reported per person directly impacted by crime is 1.
- All [100.0%] of the "most impactful" crimes are violent crimes.

- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crime** is Child Sexual Abuse/Assault [100.0%].
- **Among those who did not report the crime to the police**, the **highest ranked barriers to contacting the police** are "Did not think the police could/would do anything to help me (*M* = 5.00)," "Victim was a child/was too young (*M* = 5.00)," "Ashamed/embarrassed about victimization (*M* = 4.00),""Concerned about what others would think (e.g., family, friend ,community members)(*M* = 4.00),""Worried about being blamed (*M* = 4.00)," and "Afraid of not being believed (*M* = 4.00)."

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 4.33]
  - No childcare available [*M* = 4.00]
  - Ashamed/Embarrassed about victimization [*M* = 3.33]
  - Fear of losing housing [*M* = 3.33]
  - Protecting the offender from the justice system [*M* = 3.33]
  - Victim changed mind [*M* = 3.33]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [100.0%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [100.0%]
  - Emergency Financial Assistance [100.0%]
  - Employment Assistance [100.0%]
  - Faith-based/spiritual help [100.0%]
  - Financial assistance for funeral/burial services [100.0%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [100.0%]
  - Legal immigration services related to a crime [100.0%]
  - Legal assistance/representation [100.0%]
  - Long-term Housing [100.0%]
  - Peer Support Groups [100.0%]
  - Relocation Services [100.0%]
  - Safety/security planning [100.0%]
  - Substance Abuse support/treatment [100.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [100.0%]

- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Domestic Abuse/Domestic Violence [66.7%]
  - Harassment/Bullying [66.7%]
  - Human Trafficking (Sex/Labor) [66.7%]
  - Identity Theft/Financial Abuse/Scam [66.7%]
  - Stalking [66.7%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Adolescents (age 13-17) [66.7%]
  - Elderly/Seniors (age 65+) [66.7%]
  - Homeless [66.7%]
  - Non-native speakers (e.g., limited English proficiency) [66.7%]
  - Young Adults (age 18-25) [66.7%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [100.0%]
  - Court Accompaniment and/or assistance in court system procedures [100.0%]
  - Medical/Healthcare services [100.0%]
  - Medical exam for sexual assault [66.7%]
  - Accompaniment to Medical Services [33.3%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime [33.3%]
  - Basic needs (i.e., clothing, food, shelter) [33.3%]
  - Coordination of victim services [33.3%]
  - Continuing Crisis Intervention [33.3%]
  - Counseling, Therapy, or Mental Health Services [33.3%]
  - Crisis Hotline [33.3%]
  - Crisis response at the crime scene [33.3%]
  - Emergency Shelter and/or Emergency Short-term Housing [33.3%]
  - Language/interpretation services [33.3%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [33.3%]
  - Victim/Witness Protection [33.3%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Burglary [100.0%]
  - Arson [66.7%]
  - Child Sexual Abuse/Assault [66.7%]

- Injury by DUI (Driving Under the Influence) Offender [66.7%]
- Larceny/theft [66.7%]
- Physical Assault [66.7%]
- Rape/sexual assault [66.7%]
- Robbery [66.7%]

- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Children (age 12 and younger) [66.7%]
  - Individuals with intellectual/emotional disabilities [66.7%]
  - LGBTQ [66.7%]
  - Men [66.7%]
  - White [66.7%]
  - Women [66.7%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 3.00]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 3.00]
  - Confidentiality, HIPPA, and ethics [*M* = 2.67]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.67]
  - Sensitivity and Cultural Competency [*M* = 2.67]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Computer equipment [*M* = 4.00]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 4.00]
  - Increased pay/benefits for staff [*M* = 3.50]
  - Shelter maintenance/repair [*M* = 3.00]
  - Regional cross-training initiatives [*M* = 2.50]
  - Statewide comprehensive victim service hotline [*M* = 2.50]
  - Teleconferencing/virtual meeting equipment [*M* = 2.50]

Key Comparisons Between Victim and Stakeholder Responses			
Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Unaware of service(s)	5.00	Caretaker was/is offender	4.33
Thought crime occurred too far in the past to seek/receive services	5.00	No childcare available	4.00
Afraid of not being believed	5.00	Ashamed/Embarrassed about victimization	3.33

Was a child/too young	5.00	Fear of losing housing	3.33
Did not know that I was eligible for services	5.00	Protecting the offender from the justice system	3.33
Ashamed/Embarrassed about victimization	5.00	Victim changed mind	3.33
Concerned about what other would think (e.g., family, friend(s), community member(s))	5.00		

VICTIMS SERVICES NEEDS ASSESSMENT

Centre County

Centre County included 2.0% of the participants of the state. One (1) victim participated in the survey, and 16 service providers participated in the survey. This means that victims from Somerset County represent 0.40% of the total state victim participant sample, and service providers from Somerset County represent 2.7% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - N/A
- The most **needed, but not sought, nor received** services are:
  - N/A
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - N/A
- The **highest rated** services received (in terms of quality) are:
  - N/A
- ***Ratings of most received** services are:
  - N/A

Summary of Victim Responses Related to Victimization

- For this sample, the top five **most frequently reported** crimes are:
  - N/A
- The **most impactful** crimes reported are:
  - N/A

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Substance abuse addictions [*M* = 3.33]
  - Ashamed/Embarrassed about victimization [*M* = 3.25]

  - Caretaker was/is offender [*M* = 3.19]
  - Fear of losing housing [*M* = 3.06]
  - Protecting the offender from the justice system [*M* = 2.94]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Long-term Housing [93.3%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [90.9%]
  - Relocation Services [85.7%]
  - Emergency Financial Assistance [83.3%]
  - Peer Support Groups [81.3%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Human Trafficking (Sex/Labor) [62.5%]
  - Harassment/Bullying [43.8%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [37.5%]
  - Identity Theft/Financial Abuse/Scam [33.3%]
  - Stalking [33.3%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Homeless [75.0%]
  - Non-native speakers (e.g., limited English proficiency) [53.3%]
  - Elderly/Seniors (age 65+) [50.0%]
  - Incarcerated [50.0%]
  - Immigrant/Refugee [46.7%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [100.0%]
  - Court Accompaniment and/or assistance in court system procedures [75.0%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [73.3%]
  - Crisis Hotline [78.6%]
  - Safety/security planning [78.6%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Child Sexual Abuse/Assault [81.3%]
  - Child Physical Abuse [75.0%]
  - Domestic Abuse/Domestic Violence [75.0%]
  - Rape/sexual assault [75.0%]

  - Physical Assault [66.7%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - White [93.8%]
  - Women [87.5%]
  - Adults (age 26-64) [81.3%]
  - College Students [81.3%]
  - LGBTQ [75.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.69]
  - Advanced Victim Advocate training [*M* = 2.50]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.44]
  - Navigating the PA Criminal Justice System [*M* = 2.25]
  - Sensitivity and Cultural Competency [*M* = 2.25]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.47]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.20]
  - Data collection software [*M* = 2.07]
  - Technical assistance/visits [*M* = 2.00]
  - Furniture - waiting room/office [*M* = 1.93]
  - Regional cross-training initiatives [*M* = 1.93]

Stakeholder Survey Respondent Demographics

- 43.8% of respondents reported that they work/volunteer for a Victim Services Provider - Nonprofit. 31.3% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.). 25.0% of respondents reported that they work for a criminal/juvenile justice agency.
- 43.8% of respondents reported that they encounter victims/survivors of crime daily. 18.8% of respondents reported that they encounter victims/survivors of crime a few times per week or a few times per year. 12.5% of respondents reported that they encounter victims/survivors of crime monthly. 6.3% of respondents reported that they encounter victims/survivors of crime weekly.
- 40.0% of respondents reported working with victims/survivors of crime for 6-10 years. 33.3% of respondents reported working with victims/survivors of crime for 1-5 years. 13.3% of respondents reported working with victims/survivors of crime for 11-15 years or 20 or more years.
- The median number of people working for a respondent's organization is 30, with a median estimated yearly budget of $200,000.
- 12.5% of respondents reported receiving pass-through funding from a government entity in the past three years, and the median organization budget was not reported.
- 12.5% of respondents reported receiving pass-through funding from coalition in the past three years, and the median organization budget was not reported.

- 62.5% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 52.5% of organizational budgets.
- 56.3% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 60.0% of organizational budgets.
- 37.5% of respondents reported receiving local/community funding in the past three years, and the median organization budget was not reported.
- 37.5% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 5.0% of organizational budgets.
- 62.5% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 25.0% of organizational budgets.

VICTIMS SERVICES NEEDS ASSESSMENT

Chester County

Chester County included 1.90% of the participants of the state. One (1) victim participated in the survey, and 15 service providers participated in the survey. This means that victims from Chester County represent 0.40% of the total state victim participant sample, and service providers from Chester County represent 2.70% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Did not know services were free [*M* = 3.00]
  - Did not know that I was eligible for services [*M* = 3.00]
  - Did not consider myself a victim [*M* = 2.00]
  - Did not trust the police [*M* = 2.00]
- The most **needed, but not sought, nor received** services are:
  - N/A
- The most **needed and sought, but not received** services are:
  - Assistance filling out compensation forms for reimbursement/payment of crime-related expense [100.0%]
  - Safety/Security Planning [100.0%]
- The most **received** services are:
  - N/A
- The **highest rated** services received (in terms of quality) are:
  - Burglary [100.0%]
- ***Ratings of most received** services are:
  - Counseling, Therapy, or Mental Health Services [*M* = 4.00]
  - Medical/Healthcare Services [*M* = 4.00]
  - Notices about the status of court hearings and/or location of the criminal defendant [*M* = 4.00]
  - Legal assistance/representation [*M* = 4.00]
  - Legal Immigration services related to the crime [*M* = 4.00]
- **Most cited sources of how victims received information on victims' services** are:
  - Victim advocate/Victim service agency/Not-for profit org [25%]
  - Detective/Law Enforcement [20.5%]
  - Friend [9.1%]
  - Medical Services (doctor, nurse, hospital, clinic, dentist) [9.1%]
  - Attorney [9.1%]

Summary of Victim Responses Related to Victimization

- The **most impactful** crime (n=1) reported is:
  - Burglary [100%]

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Fear of losing housing [*M* = 3.47]
  - Ashamed/Embarrassed about victimization [*M* = 3.40]
  - Fear of deportation [*M* = 3.40]
  - Cultural barrier [*M* = 3.40]
  - Caretaker was/is offender [*M* = 3.36]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Emergency Shelter and/or Emergency Short-term Housing [80.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [80.0%]
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [73.3%]
  - Basic needs (i.e., clothing, food, shelter) [73.3%]
  - Language/interpretation services [73.3%]
  - Long-term Housing [73.3%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [57.1%]
  - Human Trafficking (Sex/Labor) [57.1%]
  - Stalking [57.1%]
  - Rape/sexual assault [46.7%]
  - Identity Theft/Financial Abuse/Scam [42.9%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - LGBTQ [71.4%]
  - Non-native speakers (e.g., limited English proficiency) [66.7%]
  - Hispanic or Latino [60.0%]
  - Immigrant/Refugee [60.0%]
  - Asian [57.1%]
  - Homeless [57.1%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [78.6%]
  - Accompaniment to Medical Services [71.4%]
  - Crisis Hotline [71.4%]
  - Medical exam for sexual assault [69.2%]
  - Crisis response at the crime scene [64.3%]
  - Faith-based/spiritual help [64.3%]
  - Medical/Healthcare services [64.3%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Burglary [71.4%]
  - Arson [64.3%]
  - Robbery [64.3%]
  - Homicide/Murder [57.1%]
  - Child Physical Abuse [53.3%]
  - Domestic Abuse/Domestic Violence [53.3%]
  - Rape/sexual assault [53.3%]
  - Physical Assault [53.3%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Families of homicide victims [53.8%]
  - Men [53.8%]
  - Women [53.8%]
  - Adolescents (age 13-17) [50.0%]
  - Adults (age 26-64) [50.0%]
  - Children (age 12 and younger) [50.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 3.07]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.71]
  - Sensitivity and Cultural Competency [*M* = 2.60]
  - Advanced Victim Advocate training [*M* = 2.47]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.40]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.58]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.50]

- Teleconferencing/virtual meeting equipment [*M* = 2.50]
- Regional cross-training initiatives [*M* = 2.46]
- Computer equipment [*M* = 2.33]

Stakeholder Survey Respondent Demographics

- 53.3% of respondents reported that they work/volunteer for a Victim Services Provider - Nonprofit. 20.0% of respondents reported that they work for a criminal/juvenile justice agency. 13.3% of respondents reported that they work for the Court System. 6.7% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.) or work/volunteer for a Victim Services Provider - Government affiliated.
- 46.7% of respondents reported that they encounter victims/survivors of crime daily. 20.0% of respondents reported that they encounter victims/survivors of crime a few times per year. 13.3% of respondents reported that they encounter victims/survivors of crime monthly. 6.7% of respondents reported that they encounter victims/survivors of crime a few times per month, weekly, or a few times per week.
- 26.7% of respondents reported working with victims/survivors of crime for 20 or more years or 1-5 years. 20.0% of respondents reported working with victims/survivors of crime for 11-15 years. 13.3% of respondents reported working with victims/survivors of crime for 6-10 years of 16-19 years.
- The median number of people working for a respondent's organization is 32, with a median estimated yearly budget of $557,856.
- 26.7% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 2.5% of organizational budgets.
- 13.3% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 15.0% of organizational budgets.
- 53.3% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 40.0% of organizational budgets.
- 26.7% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 19.0% of organizational budgets.
- 40.0% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 5.0% of organizational budgets.
- 40.0% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 28.0% of organizational budgets.
- 46.7% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 43.0% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses

Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Did not know services were free	3.00	Fear of losing housing	3.47
Did not know that I was eligible for services	3.00	Ashamed/Embarrassed about victimization	3.40
Did not consider myself a victim	2.00	Fear of deportation	3.40
Did not trust the police	2.00	Cultural barrier	3.40
		Caretaker was/is offender	3.36

Clarion County

Clarion County included 0.4% of the participants of the state. One (1) victim participated in the survey, and three (3) service providers participated in the survey. This means that victims from Clarion County represent 0.5% of the total state victim participant sample, and service providers from Clarion County represent 0.5% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - N/A
- The most **needed, but not sought, nor received** services are:
  - N/A
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - N/A
- The **highest rated** services received (in terms of quality) are:
  - N/A
- ***Ratings of most received** services are:
  - N/A

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - N/A
- The **most impactful** crimes reported are:
  - N/A

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 4.00]
  - Ashamed/Embarrassed about victimization [*M* = 3.67]
  - Fear of losing housing [*M* = 3.67]
  - Victim changed mind [*M* = 3.67]

  - Competing needs of household [*M* = 3.33]
  - No childcare available [*M* = 3.33]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Basic needs (i.e., clothing, food, shelter) [100.0%]
  - Emergency Financial Assistance [100.0%]
  - Long-term Housing [100.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [100.0%]
  - Accompaniment to Medical Services [66.7%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [66.7%]
  - Legal assistance/representation [66.7%]
  - Victim/Witness Protection [66.7%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Arson [33.3%]
  - Domestic Abuse/Domestic Violence [33.3%]
  - Harassment/Bullying [33.3%]
  - Human Trafficking (Sex/Labor) [33.3%]
  - Identity Theft/Financial Abuse/Scam [33.3%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [33.3%]
  - Stalking [33.3%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Elderly/Seniors (age 65+) [33.3%]
  - Adolescents (age 13-17) [33.3%]
  - Homeless [33.3%]
  - Non-native speakers (e.g., limited English proficiency) [33.3%]
  - Young Adults (age 18-25) [33.3%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [100.0%]
  - Court Accompaniment and/or assistance in court system procedures [100.0%]
  - Medical/Healthcare services [100.0%]
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [66.7%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime [66.7%]
  - Continuing Crisis Intervention [66.7%]

  - Coordination of victim services [66.7%]
  - Counseling, Therapy, or Mental Health Services [66.7%]
  - Crisis Hotline [66.7%]
  - Crisis response at the crime scene [66.7%]
  - Emergency Shelter and/or Emergency Short-term Housing [66.7%]
  - Employment Assistance [66.7%]
  - Faith-based/spiritual help [66.7%]
  - Financial assistance for funeral/burial services [66.7%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [66.7%]
  - Language/interpretation services [66.7%]
  - Legal immigration services related to a crime [66.7%]
  - Medical exam for sexual assault [66.7%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [66.7%]
  - Peer Support Groups [66.7%]
  - Relocation Services [66.7%]
  - Safety/security planning [66.7%]
  - Substance Abuse support/treatment [66.7%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Burglary [100.0%]
  - Child Physical Abuse [100.0%]
  - Child Sexual Abuse/Assault [100.0%]
  - Homicide/Murder [100.0%]
  - Injury by DUI (Driving Under the Influence) Offender [100.0%]
  - Larceny/theft [100.0%]
  - Physical Assault [100.0%]
  - Rape/sexual assault [100.0%]
  - Robbery [100.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Adults (age 26-64) [100.0%]
  - Children (age 12 and younger) [100.0%]
  - Families of homicide victims [100.0%]
  - Incarcerated [100.0%]
  - Individuals with intellectual/emotional disabilities [100.0%]
  - Individuals with physical disabilities [100.0%]
  - LGBTQ [100.0%]
  - Men [100.0%]
  - Veterans [100.0%]
  - White [100.0%]

- Women [100.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Advanced Victim Advocate training [*M* = 2.00]
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.00]
  - Basic Advocacy [*M* = 1.67]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 1.67]
  - Confidentiality, HIPPA, and ethics [*M* = 1.33]
  - Executive Director training [*M* = 1.33]
  - Hotline training [*M* = 1.33]
  - Mandated Reporter Requirements [*M* = 1.33]
  - Navigating the PA Criminal Justice System [*M* = 1.33]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 1.33]
  - Support Group knowledge and information [*M* = 1.33]
  - Therapeutic Counseling training [*M* = 1.33]
  - Trauma Informed/Sensitive Services and Support [*M* = 1.33]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Data collection software [*M* = 2.50]
  - Increased pay/benefits for staff [*M* = 2.50]
  - IT support [*M* = 2.50]
  - Regional cross-training initiatives [*M* = 2.50]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.50]
  - Teleconferencing/virtual meeting equipment [*M* = 2.50]

VICTIMS SERVICES NEEDS ASSESSMENT

Clearfield County

Clearfield County included 0.35% of the participants of the state. One (1) victim participated in the survey, and two (2) service providers participated in the survey. This means that victims from Philadelphia County represent 0.3% of the total state victim participant sample, and service providers from Philadelphia County represent 0.4% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - N/A
- The most **needed, but not sought, nor received** services are:
  - N/A
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - N/A
- The **highest rated** services received (in terms of quality) are:
  - N/A
- ***Ratings of most received** services are:
  - N/A

Summary of Victim Responses Related to Victimization

- For this sample, the top five **most frequently reported** crimes are:
  - N/A
- The **most impactful** crimes reported are:
  - N/A

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 4.50]
  - Ashamed/Embarrassed about victimization [*M* = 4.00]
  - Fear of losing housing [*M* = 4.00]
  - No childcare available [*M* = 4.00]
  - Victim changed mind [*M* = 4.00]

- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Basic needs (i.e., clothing, food, shelter) [100.0%]
  - Emergency Financial Assistance [100.0%]
  - Legal assistance/representation [100.0%]
  - Long-term Housing [100.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [100.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Arson [50.0%]
  - Domestic Abuse/Domestic Violence [50.0%]
  - Harassment/Bullying [50.0%]
  - Human Trafficking (Sex/Labor) [50.0%]
  - Identity Theft/Financial Abuse/Scam [50.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [50.0%]
  - Stalking [50.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Adolescents (age 13-17) [50.0%]
  - Elderly/Seniors (age 65+) [50.0%]
  - Homeless [50.0%]
  - Non-native speakers (e.g., limited English proficiency) [50.0%]
  - Young Adults (age 18-25) [50.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [100.0%]
  - Court Accompaniment and/or assistance in court system procedures [100.0%]
  - Medical/Healthcare services [100.0%]
  - Medical exam for sexual assault [100.0%]
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [50.0%]
  - Accompaniment to Medical Services [50.0%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [50.0%]
  - Coordination of victim services [50.0%]
  - Continuing Crisis Intervention [50.0%]
  - Counseling, Therapy, or Mental Health Services [50.0%]
  - Crisis response at the crime scene [50.0%]

  - Crisis Hotline [50.0%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [50.0%]
  - Emergency Shelter and/or Emergency Short-term Housing [50.0%]
  - Employment Assistance [50.0%]
  - Faith-based/spiritual help [50.0%]
  - Financial assistance for funeral/burial services [50.0%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [50.0%]
  - Language/interpretation services [50.0%]
  - Legal immigration services related to a crime [50.0%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [50.0%]
  - Peer Support Groups [50.0%]
  - Relocation Services [50.0%]
  - Safety/security planning [50.0%]
  - Substance Abuse support/treatment [50.0%]
  - Victim/Witness Protection [50.0%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Burglary [100.0%]
  - Child Physical Abuse [100.0%]
  - Child Sexual Abuse/Assault [100.0%]
  - Homicide/Murder [100.0%]
  - Injury by DUI (Driving Under the Influence) Offender [100.0%]
  - Larceny/theft [100.0%]
  - Physical Assault [100.0%]
  - Rape/sexual assault [100.0%]
  - Robbery [100.0%]
- Top most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Adults (age 26-64) [100.0%]
  - Children (age 12 and younger) [100.0%]
  - Families of homicide victims [100.0%]
  - Incarcerated [100.0%]
  - Individuals with intellectual/emotional disabilities [100.0%]
  - Individuals with physical disabilities [100.0%]
  - LGBTQ [100.0%]
  - Men [100.0%]
  - Veterans [100.0%]
  - White [100.0%]
  - Women [100.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.50]
  - Advanced Victim Advocate training [*M* = 2.00]
  - Basic Advocacy [*M* = 2.00]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.00]
  - Confidentiality, HIPPA, and ethics [*M* = 1.50]
  - Executive Director training [*M* = 1.50]
  - Hotline training [*M* = 1.50]
  - Navigating the PA Criminal Justice System [*M* = 1.50]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 1.50]
  - Support Group knowledge and information [*M* = 1.50]
  - Therapeutic Counseling training [*M* = 1.50]
  - Trauma Informed/Sensitive Services and Support [*M* = 1.50]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Regional cross-training initiatives [*M* = 3.00]
  - Access to telemedicine [*M* = 2.00]
  - Increased pay/benefits for staff [*M* = 2.00]
  - IT support [*M* = 2.00]
  - Office maintenance/repair [*M* = 2.00]
  - Security systems [*M* = 2.00]
  - Shelter maintenance/repair [*M* = 2.00]
  - Statewide comprehensive victim service hotline [*M* = 2.00]

VICTIMS SERVICES NEEDS ASSESSMENT

Clinton County

Clinton County included 0.7% of the participants of the state. Zero (0) victims participated in the survey, and six (6) service providers participated in the survey. This means that victims from Clinton County represent 0% of the total state victim participant sample, and service providers from Clinton County represent 1.0% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Clinton County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Protecting the offender from the justice system [*M* = 3.40]
  - No childcare available [*M* = 3.33]
  - Victim changed mind [*M* = 3.33]
  - Victim was a child/too young [*M* = 3.33]
  - Substance abuse addictions [*M* = 3.33]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Counseling, Therapy, or Mental Health Services [83.3%]
  - Emergency Financial Assistance [83.3%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [83.3%]
  - Long-term Housing [83.3%]
  - Relocation Services [83.3%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [83.3%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [83.3%]
  - Human Trafficking (Sex/Labor) [66.7%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [50.0%]
  - Arson [33.3%]
  - Child Sexual Abuse/Assault [33.3%]
  - Identity Theft/Financial Abuse/Scam [33.3%]

  - Stalking [33.3%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Non-native speakers (e.g., limited English proficiency) [83.3%]
  - Adolescents (age 13-17) [66.7%]
  - Homeless [66.7%]
  - Asian [50.0%]
  - Elderly/Seniors (age 65+) [50.0%]
  - Immigrant/Refugee [50.0%]
  - Incarcerated [50.0%]
  - Individuals with intellectual/emotional disabilities [50.0%]
  - Men [50.0%]
  - Middle-Eastern [50.0%]
  - Young Adults (age 18-25) [50.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical/Healthcare services [100.0%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [83.3%]
  - Child Advocacy Center services (including forensic interviews for child victims) [83.3%]
  - Coordination of victim services [83.3%]
  - Continuing Crisis Intervention [83.3%]
  - Crisis Hotline [83.3%]
  - Faith-based/spiritual help [83.3%]
  - Medical exam for sexual assault [83.3%]
  - Safety/security planning [83.3%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Larceny/theft [100.0%]
  - Burglary [83.3%]
  - Child Physical Abuse [83.3%]
  - Homicide/Murder [83.3%]
  - Injury by DUI (Driving Under the Influence) Offender [83.3%]
  - Physical Assault [83.3%]
  - Rape/sexual assault [83.3%]
  - Robbery [83.3%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Adults (age 26-64) [83.3%]

- Individuals with physical disabilities [83.3%]
- LGBTQ [83.3%]
- Veterans [83.3%]
- White [83.3%]
- Women [83.3%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.67]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.33]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.33]
  - Support Group knowledge and information [*M* = 2.33]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.33]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Security systems [*M* = 2.67]
  - Increased pay/benefits for staff [*M* = 2.50]
  - Regional cross-training initiatives [*M* = 2.50]
  - Shelter maintenance/repair [*M* = 2.50]
  - Access to telemedicine [*M* = 2.33]
  - Teleconferencing/virtual meeting equipment [*M* = 2.33]

Stakeholder Survey Respondent Demographics

- 33.3% of respondents reported that they work for a criminal/juvenile justice agency. 16.7% of respondents reported that they work for a social service organization not affiliated with a victim service provider; work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.); work/volunteer for a Victim Services Provider – Nonprofit; or work/volunteer for a Victim Services Provider - Government affiliated.
- 33.3% of respondents reported that they encounter victims/survivors of crime a few times per year. 16.7% of respondents reported that they encounter victims/survivors of crime monthly, a few times per month, weekly, or daily.
- 50.0% of respondents reported working with victims/survivors of crime for 11-15 years. 33.3% of respondents reported working with victims/survivors of crime for 6-10 years. 16.7% of respondents reported working with victims/survivors of crime for 20 or more years.
- The median number of people working for a respondent's organization is 4, with a median estimated yearly budget of $60,000.
- 0.0% of respondents reported receiving pass-through funding from a government entity in the past three years.
- 0.0% of respondents reported receiving pass-through funding from coalition in the past three years.
- 50.0% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 67.5% of organizational budgets.
- 33.3% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 75.0% of organizational budgets.
- 33.3% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 55.0% of organizational budgets.
- 16.7% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 0.0% of organizational budgets.

- 33.3% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 50.0% of organizational budgets.

VICTIMS SERVICES NEEDS ASSESSMENT

Columbia County

Columbia County included 1.07% of the participants of the state. One (1) victim participated in the survey, and eight (8) service providers participated in the survey. This means that victims from Columbia County represent 0.4% of the total state victim participant sample, and service providers from Columbia County represent 1.4% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - N/A
- The most **needed, but not sought, nor received** services are:
  - N/A
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - Court accompaniment and/or assistance in court system procedures [100.0%]
  - Notices about the status of court hearings and/or location of the criminal defendant [100.0%]
- The **highest rated** services received (in terms of quality) are:
  - Court accompaniment and/or assistance in court system procedures [*M* = 5.00]
  - Notices about the status of court hearings and/or locations of the criminal defendant [*M* = 5.00]
- **Most cited sources of how victims received information on victims' services** are:
  - Police/Detective/Law Enforcement [100.0%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crime is:
  - Harassment/Bullying [100.0%]
  - Larceny/theft [100.0%]
- The **most impactful** crime reported is:
  - Harassment/Bullying [100.0%]
- The average number of crimes reported per person directly impacted by crime was 2 (*M* = 2.00)
- All the "most impactful" crimes were harassment/bullying crimes.
- Among those who reported being directly impacted by **more than one crime**, Harassment/Bullying (*M* = 1.00) was ranked as having the **most impact**, followed by Larceny/theft (*M* = 2.00).

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - No childcare available [*M* = 3.38]
  - Caretaker was/is offender [*M* = 2.88]
  - Substance abuse addictions [*M* = 2.88]
  - Ashamed/Embarrassed about victimization [*M* = 2.75]
  - Victim changed mind [*M* = 2.75]
  - Victim was a child/too young [*M* = 2.75]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Emergency Financial Assistance [87.5%]
  - Peer Support Groups [87.5%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [87.5%]
  - Emergency Shelter and/or Emergency Short-term Housing [75.0%]
  - Employment Assistance [75.0%]
  - Long-term Housing [75.0%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [75.0%]
  - Relocation Services [75.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Domestic Abuse/Domestic Violence [50.0%]
  - Harassment/Bullying [50.0%]
  - Arson [37.5%]
  - Child Sexual Abuse/Assault [25.0%]
  - Homicide/Murder [25.0%]
  - Human Trafficking (Sex/Labor) [25.0%]
  - Identity Theft/Financial Abuse/Scam [25.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [25.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Homeless [62.5%]
  - Non-native speakers (e.g., limited English proficiency) [37.5%]
  - Young Adults (age 18-25) [37.5%]
  - Adolescents (age 13-17) [25.0%]
  - Adults (age 26-64) [25.0%]

- Elderly/Seniors (age 65+) [25.0%]
- Families of homicide victims [25.0%]
- Incarcerated [25.0%]
- Individuals with intellectual/emotional disabilities [25.0%]
- Immigrant/Refugee [25.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Court Accompaniment and/or assistance in court system procedures [100.0%]
  - Medical/Healthcare services [100.0%]
  - Medical exam for sexual assault [100.0%]
  - Coordination of victim services [87.5%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime [87.5%]
  - Child Advocacy Center services (including forensic interviews for child victims) [87.5%]
  - Crisis Hotline [87.5%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [87.5%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Burglary [100.0%]
  - Physical Assault [87.5%]
  - Rape/sexual assault [87.5%]
  - Robbery [87.5%]
  - Child Physical Abuse [75.0%]
  - Child Sexual Abuse/Assault [75.0%]
  - Homicide/Murder [75.0%]
  - Injury by DUI (Driving Under the Influence) Offender [75.0%]
  - Larceny/theft [75.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [75.0%]
  - Stalking [75.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Children (age 12 and younger) [87.5%]
  - Individuals with physical disabilities [87.5%]
  - Men [87.5%]
  - Veterans [87.5%]
  - White [87.5%]
  - Women [87.5%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.50]
  - Advanced Victim Advocate training [*M* = 2.00]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.00]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 1.88]
  - Basic Advocacy [*M* = 1.63]
  - Confidentiality, HIPPA, and ethics [*M* = 1.63]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 1.63]
  - Sensitivity and Cultural Competency [*M* = 1.63]
  - Support Group knowledge and information [*M* = 1.63]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Data collection software [*M* = 3.00]
  - Increased pay/benefits for staff [*M* = 2.60]
  - Access to telemedicine [*M* = 2.50]
  - Security systems [*M* = 2.50]
  - Remote training access [*M* = 2.40]

Stakeholder Survey Respondent Demographics

- 25.0% of respondents reported that they work for a criminal/juvenile justice agency or work/volunteer for a Victim Services Provider - Government affiliated. 12.5% of respondents reported that they work in Behavioral Health; work in the Court System; work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.); or work/volunteer for a Victim Services Provider – Nonprofit.
- 37.5% of respondents reported that they encounter victims/survivors of crime daily. 25.0% of respondents reported that they encounter victims/survivors of crime a few times per year. 12.5% of respondents reported that they encounter victims/survivors of crime monthly, a few times a year, or have no direct contact with victims/survivors of crime.
- 50.0% of respondents reported working with victims/survivors of crime for 20 or more years. 25.0% of respondents reported working with victims/survivors of crime for 11-15 years. 12.5% of respondents reported working with victims/survivors of crime for 1-5 years or 6-10 years.
- The median number of people working for a respondent's organization is 5, with a median estimated yearly budget of $64,000.
- 25.0% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 12.5% of organizational budgets.
- 0.0% of respondents reported receiving pass-through funding from coalition in the past three years.
- 50.0% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 10.0% of organizational budgets.
- 25.0% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 37.0% of organizational budgets.
- 25.0% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 27.5% of organizational budgets.
- 12.5% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 45.0% of organizational budgets.
- 50.0% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 30.0% of organizational budgets.

VICTIMS SERVICES NEEDS ASSESSMENT

Crawford County

Crawford County included 1.9% of the participants of the state. One (1) victim participated in the survey, and 15 service providers participated in the survey. This means that victims from Crawford` County represent 0.4% of the total state victim participant sample, and service providers from Crawford County represent 2.6% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - N/A
- The most **needed, but not sought, nor received** services are:
  - N/A
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - N/A
- The **highest rated** services received (in terms of quality) are:
  - N/A
- ***Ratings of most received** services are:
  - N/A
- **Most cited sources of how victims received information on victims' services** are:
  - N/A

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crime is:
  - Larceny/theft [100%]
- The **most impactful** crime reported is:
  - Larceny/Theft [100%]
- The average number of crimes reported per person directly impacted by crime is 1.
- All [100.0%] of the "most impactful" crimes are property crimes.
- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crimes** is Larceny/theft [100.0%].
- **Among those who did not report the crime to the police**, the **highest ranked barriers to contacting the police** is "Afraid of retaliation (*M* = 3.00)."

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Victim changed mind [*M* = 3.85]
  - Substance abuse addictions [*M* = 3.46]
  - No childcare available [*M* = 3.38]
  - Caretaker was/is offender [*M* = 3.23]
  - Victim was a child/too young [*M* = 3.15]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Employment Assistance [92.3%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [85.7%]
  - Emergency Financial Assistance [84.6%]
  - Long-term Housing [84.6%]
  - Emergency Shelter and/or Emergency Short-term Housing [71.4%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [66.7%]
  - Human Trafficking (Sex/Labor) [53.8%]
  - Identity Theft/Financial Abuse/Scam [50.0%]
  - Burglary [33.3%]
  - Child Physical Abuse [33.3%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - LGBTQ [58.3%]
  - Adolescents (age 13-17) [50.0%]
  - Children (age 12 and younger) [50.0%]
  - Homeless [50.0%]
  - Individuals with intellectual/emotional disabilities [50.0%]
  - Non-native speakers (e.g., limited English proficiency) [50.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Crisis Hotline [92.9%]
  - Safety/security planning [92.3%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [85.7%]
  - Medical exam for sexual assault [85.7%]

  - Child Advocacy Center services (including forensic interviews for child victims) [78.6%]
  - Court Accompaniment and/or assistance in court system procedures [78.6%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Domestic Abuse/Domestic Violence [84.6%]
  - Rape/sexual assault [84.6%]
  - Physical Assault [81.8%]
  - Child Sexual Abuse/Assault [76.9%]
  - Homicide/Murder [75.0%]
  - Robbery [75.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Women [91.7%]
  - Adults (age 26-64) [83.3%]
  - White [83.3%]
  - College Students [76.9%]
  - Veterans [75.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.47]
  - Advanced Victim Advocate training [*M* = 2.40]
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.40]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.27]
  - Support Group knowledge and information [*M* = 2.27]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.50]
  - Data collection software [*M* = 2.69]
  - Regional cross-training initiatives [*M* = 2.46]
  - Security systems [*M* = 2.18]
  - Shelter maintenance/repair [*M* = 2.09]

Stakeholder Survey Respondent Demographics

- 40.0% of respondents reported that they work/volunteer for a Victim Services Provider - Nonprofit. 13.3% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime; work for a social service organization not affiliated with a victim service provider; or work/volunteer for a Victim Services Provider - Government affiliated. 6.7% of respondents reported that they work for a criminal/juvenile justice agency; work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.); or report working for "other" organization type(s).

- 40.0% of respondents reported that they encounter victims/survivors of crime daily. 26.7% of respondents reported that they encounter victims/survivors of crime monthly. 6.7% of respondents reported that they encounter victims/survivors of crime a few times per year, a few times per month, weekly, a few times per week, or report no direct contact.
- 40.0% of respondents reported working with victims/survivors of crime for 20 or more years. 26.7% of respondents reported working with victims/survivors of crime for 11-15 years. 13.3% of respondents reported working with victims/survivors of crime for 1-5 years or 6-10 years. 6.7% of respondents reported working with victims/survivors of crime for 16-19 years.
- The median number of people working for a respondent's organization is 20, with a median estimated yearly budget of $1,100,000.
- 33.3% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 20.0% of organizational budgets.
- 26.7% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 50.0% of organizational budgets.
- 60.0% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 45.0% of organizational budgets.
- 20.0% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 32.5% of organizational budgets.
- 53.3% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 10.0% of organizational budgets.
- 53.3% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 10.0% of organizational budgets.
- 60.0% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 50.0% of organizational budgets.

VICTIMS SERVICES NEEDS ASSESSMENT

Cumberland County

Cumberland County included 2.26% of the participants of the state. Three (3) victims participated in the survey, and 16 service providers participated in the survey. This means that victims from Philadelphia County represent 1.2% of the total state victim participant sample, and service providers from Philadelphia County represent 2.7% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - N/A
- The most **needed, but not sought, nor received** services are:
  - N/A
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - Counseling, Therapy, or Mental Health Services [50.0%]
  - Medical/Healthcare Services [50.0%]
- The **highest rated/Ratings of most received** services received (in terms of quality) are:
  - Counseling, Therapy, or Mental Health Service [3.50]
  - Medical/Healthcare Service [2.50]
- **Most cited sources of how victims received information on victims' services** are:
  - Family [50.0%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Burglary [50.0%]
  - Rape/sexual assault [50.0%]
- The **most impactful** crimes reported are:
  - Burglary [50.0%]
  - Rape/sexual assault [50.0%]
- The average number of crimes reported per person directly impacted by crime is almost 1 (*M* = 0.6667)
- Half [50.0%] of the "most impactful" crimes are violent crimes, the other half [50.0%] are property crimes.
- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crimes** are: Burglary [50.0%] and Rape/sexual assault [50.0%].

- **Among those who did not report the crime to the police**, the **highest ranked barriers to contacting the police** are "Ashamed/embarrassed about victimization (*M* = 3.00)," "Concerned about what others would think (e.g., family, friend, community members) (*M* = 3.00)," "Did not think the police could/would do anything to help me (*M* = 2.00),"and "Afraid of not being believed (*M* = 2.00)."

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 3.53]
  - No childcare available [*M* = 3.33]
  - Ashamed/Embarrassed about victimization [*M* = 3.25]
  - Fear of losing housing [*M* = 3.21]
  - Competing needs of household [*M* = 3.15]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Long-term Housing [93.8%]
  - Emergency Financial Assistance [86.7%]
  - Peer Support Groups [86.7%]
  - Counseling, Therapy, or Mental Health Services [81.3%]
  - Legal immigration services related to a crime [81.3%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [68.8%]
  - Human Trafficking (Sex/Labor) [62.5%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [56.3%]
  - Stalking [53.3%]
  - Domestic Abuse/Domestic Violence [50.0%]
  - Physical Assault [50.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - LGBTQ [68.8%]
  - Individuals with intellectual/emotional disabilities [66.7%]
  - Immigrant/Refugee [60.0%]
  - Homeless [73.3%]
  - Non-native speakers (e.g., limited English proficiency) [80.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [86.7%]
  - Crisis Hotline [80.0%]
  - Medical exam for sexual assault [80.0%]
  - Medical/Healthcare services [78.6%]
  - Accompaniment to Medical Services [73.3%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Child Sexual Abuse/Assault [64.3%]
  - Rape/sexual assault [46.7%]
  - Domestic Abuse/Domestic Violence [43.8%]
  - Identity Theft/Financial Abuse/Scam [35.7%]
  - Injury by DUI (Driving Under the Influence) Offender [35.7%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Children (age 12 and younger) [71.4%]
  - White [66.7%]
  - Adults (age 26-64) [50.0%]
  - Women [50.0%]
  - College Students [46.7%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Trauma Informed/Sensitive Services and Support [*M* = 2.79]
  - Advanced Victim Advocate training [*M* = 2.67]
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.64]
  - Sensitivity and Cultural Competency [*M* = 2.60]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.53]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 2.86]
  - Regional cross-training initiatives [*M* = 2.69]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.58]
  - Teleconferencing/virtual meeting equipment [*M* = 2.27]
  - Data collection software [*M* = 2.23]

Stakeholder Survey Respondent Demographics

- 31.3% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.). 25.0% of respondents reported that they work/volunteer for a Victim Services Provider - Nonprofit. 18.8% of respondents reported that they work/volunteer for a Victim Services Provider - Government affiliated. 12.5% of respondents reported that they work for a criminal/juvenile justice agency. 6.3% of respondents reported that they work for a social service organization not affiliated with a victim service provider and work for a hospital/medical service provider.
- 43.8% of respondents reported that they encounter victims/survivors of crime daily. 31.3% of respondents reported that they encounter victims/survivors of crime a few times per year. 12.5% of respondents reported that they encounter victims/survivors of crime a few times per month. 6.3% of respondents reported that they encounter victims/survivors of crime monthly or a few times per week.
- 25.0% of respondents reported working with victims/survivors of crime for 6-10 years or 20 or more years. 18.8% of respondents reported working with victims/survivors of crime for 11-15 years or 16-19 years. 12.5% of respondents reported working with victims/survivors of crime for 1-5 years.
- The median number of people working for a respondent's organization is 12, with a median estimated yearly budget of $2,500,000.
- 37.5% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 10.5% of organizational budgets.
- 6.3% of respondents reported receiving pass-through funding from coalition in the past three years, and the median budget percentage was not reported.
- 50.0% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 32.5% of organizational budgets.
- 31.3% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 27.5% of organizational budgets.
- 31.3% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 10.0% of organizational budgets.
- 37.5% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 10.0% of organizational budgets.
- 37.5% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 70.0% of organizational budgets.

VICTIMS SERVICES NEEDS ASSESSMENT

Dauphin County

Dauphin County included 5.72% of the participants of the state. Nine (9) victims participated in the survey, and 39 service providers participated in the survey. This means that victims from Dauphin County represent 3.6% of the total state victim participant sample, and service providers from Dauphin County represent 6.64% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Did not know that I was eligible for services [*M* = 3.60]
  - Did not know services were free [*M* = 3.50]
  - Unaware of service(s) [*M* = 3.40]
  - Concerned about what others would think (e.g., family, friend(s), community member(s)) [*M* = 3.00]
- The most **needed, but not sought, nor received** services are:
  - Information/free resources about services available [25.0%]
  - Someone to help coordinate victim services [25.0%]
  - Medical/Healthcare Services [12.5%]
  - Legal assistance/representation [12.5]
  - Employment assistance [12.5%]
  - Safety/Security Planning [12.5%]
  - Crisis response at the crime scene [12.5]
- The most **needed and sought, but not received** services are:
  - Counseling, Therapy, or Mental Health Service [12.5%]
  - Peer Support Groups (Someone to talk to about what happened) [12.5%]
  - Medical/Healthcare Services [12.5%]
  - Court accompaniment and/or assistance in court system procedures [12.5%]
  - Notices about the status of court hearings and/or locations of the criminal defendant [12.5%]
  - Information/free resources about services available [12.5%]
  - Emergency Shelter and/or Short-term Housing [12.5%]
  - Emergency Financial Assistance [12.5%]
- The most **received** services are:
  - Counseling, Therapy, or Mental Health Services [37.5%]
  - Peer Support Groups (Someone to talk to about what happened) [25.0%]
  - Medical exam for sexual assault [25.0%]
  - Court accompaniment and/or assistance in court system procedures [25.0%]

  - Notices about the status of court hearings and/or location of the criminal [25.0%]
  - Victim/Witness Protection [25.0%]
  - Information/free resources about services available [25.0%]
- The **highest rated** services received (in terms of quality) are:
  - Medical/Healthcare Services [*M* = 5.00]
  - Counseling, Therapy, or Mental Health Services [*M* = 4.67]
  - Crisis response at the crime scene [*M* = 4.50]
  - Financial assistance for funeral/burial services [*M* = 4.50]
  - Court accompaniment and/or assistance in court system procedures [*M* = 4.00]
  - Notices about the status of court hearings and/or location of the criminal defendant [*M* =4.00]
  - Information/free resources about services available [*M* =4.00]
- ***Ratings of most received** services are:
  - Counseling, Therapy, or Mental Health Services [*M* = 4.67]
  - Peer Support Groups (Someone to talk to about what happened) [*M* = 2.00]
  - Medical exam for sexual assault [*M* = 3.50]
  - Court accompaniment and/or assistance in court system procedures [*M* = 4.00]
  - Notices about the status of court hearings and/or location of the criminal [*M* = 4.00]
  - Victim/Witness Protection [*M* = 2.75]
  - Information/free resources about services available [*M* = 4.00]
- **Most cited sources of how victims received information on victims' services** are:
  - P/Detective/Law Enforcement [62.5%]
  - Victim advocate/Victim service agency/Not-for profit org [25.0%]
  - Friend [12.5%]
  - Attorney [12.5%]

Summary of Victim Responses Related to Victimization

- For this sample, the top five **most frequently reported** crimes are:
  - Rape/sexual assault [37.5%]
  - Physical Assault [25.0%]
  - Homicide/Murder [25.0%]
  - Larceny/theft [25.0%]
  - Abuse/Domestic Violence [12.5%
- The **most impactful** crimes reported are:
  - Rape/sexual assault [25.0%]
  - Homicide/Murder [25.0%]
  - Physical Assault [12.5%]
  - Larceny/Theft [12.5%]
  - Injury by DUI offender [12.5%]
- The average number of crimes reported per person directly impacted by crime is around 1 (*M* = 1.444)

- The majority [75.0%] of the "most impactful" crimes are violent crimes, followed by property crimes [12.5%].
- Among those who reported being directly impacted by **more than one crime**, Homicide/Murder (*M* = 1.00) is ranked as having the **most impact**, followed by Physical Assault (*M* = 1.50), Domestic Abuse/Domestic Violence (*M* = 2.00), Rape/sexual assault (*M* = 2.00), Robbery (*M* = 2.00), and Larceny/theft (*M* = 2.00).
- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crimes** are: Rape/sexual assault [25.0%], Larceny/theft [25.0%], and Injury by DUI (Driving Under the influence) [25.0%].

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 3.86]
  - Fear of deportation [*M* = 3.84]
  - Substance abuse addictions [*M* = 3.68]
  - Cultural barrier [*M* = 3.65]
  - Ashamed/Embarrassed about victimization [*M* = 3.58]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Legal assistance/representation [92.3%]
  - Long-term Housing [89.7%]
  - Legal immigration services related to a crime [89.5%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [89.5%]
  - Counseling, Therapy, or Mental Health Services [84.2%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Human Trafficking (Sex/Labor) [73.7%]
  - Harassment/Bullying [57.9%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [50.0%]
  - Domestic Abuse/Domestic Violence [47.4%]
  - Rape/sexual assault [47.4%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Non-native speakers (e.g., limited English proficiency) [82.1%]
  - Homeless [79.5%]
  - Immigrant/Refugee [74.4%]

- Individuals with intellectual/emotional disabilities [69.2%]
- Elderly/Seniors (age 65+) [68.4%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [72.2%]
  - Crisis Hotline [71.1%]
  - Faith-based/spiritual help [63.2%]
  - Medical exam for sexual assault [57.9%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [57.9%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Child Sexual Abuse/Assault [50.0%]
  - Injury by DUI (Driving Under the Influence) Offender [50.0%]
  - Homicide/Murder [47.4%]
  - Rape/sexual assault [47.4%]
  - Child Physical Abuse [45.9%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - White [56.4%]
  - Adults (age 26-64) [48.6%]
  - Children (age 12 and younger) [42.1%]
  - Families of homicide victims [42.1%]
  - Women [41.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 3.14]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.95]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.92]
  - Sensitivity and Cultural Competency [*M* = 2.92]
  - Advanced Victim Advocate training [*M* = 2.87]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.17]
  - Regional cross-training initiatives [*M* = 2.69]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.56]
  - Computer equipment [*M* = 2.45]

- Statewide comprehensive victim service hotline [*M* = 2.43]

Stakeholder Survey Respondent Demographics

- 30.8% of respondents reported that they work/volunteer for a Victim Services Provider – Nonprofit. 20.5% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.). 15.4% of respondents reported that they work for a criminal/juvenile justice agency. 12.8% of respondents reported that they work/volunteer for a Victim Services Provider - Government affiliated. 5.1% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime; work for a hospital/medical service provider; or work for an "other" organization. 2.6% of respondents reported that they work in Behavioral Health or for the Court System.
- 30.8% of respondents reported that they encounter victims/survivors of crime a few times per year. 25.6% of respondents reported that they encounter victims/survivors of crime daily. 15.4% of respondents reported that they have no direct contact with victims/survivors of crime. 12.8% of respondents reported that they encounter victims/survivors of crime a few times per month. 10.3% of respondents reported that they encounter victims/survivors of crime a few times per year. 2.6% of respondents reported that they encounter victims/survivors of crime monthly or weekly.
- 23.7% of respondents reported working with victims/survivors of crime for 11-15 years. 21.1% of respondents reported working with victims/survivors of crime for 20 or more years. 18.4% of respondents reported working with victims/survivors of crime for 6-10 years. 15.8% of respondents reported working with victims/survivors of crime for 1-5 years. 13.2% of respondents reported working with victims/survivors of crime for 16-19 years. 7.9% of respondents reported working with victims/survivors of crime for less than a year.
- The median number of people working for a respondent's organization is 23, with a median estimated yearly budget of $1,500,000.
- 41.0% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 30.0% of organizational budgets.
- 10.3% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 30.0% of organizational budgets.
- 51.3% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 15.0% of organizational budgets.
- 51.3% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 40.0% of organizational budgets.
- 43.6% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 7.5% of organizational budgets.
- 38.5% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 5.0% of organizational budgets.
- 46.2% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 45.0% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses

Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Did not know that I was eligible for services	3.60	Caretaker was/is offender	3.86
Did not know services were free	3.50	Fear of deportation	3.84
Unaware of service(s)	3.40	Substance abuse addictions	3.68
Concerned about what others would think (e.g.,	3.00	Cultural barrier	3.65

family, friend(s), community member(s))			
		Ashamed/Embarrassed about victimization	3.58
Greatest Needs	**Percent**	**Greatest Needs**	**Percent**
Information /free resources about services available	25.0	Legal assistance/representation	92.3
Someone to help coordinate victims' services	25.0	Long-term Housing	89.7
Medical/Healthcare Services	12.5	Legal immigration services related to a crime	89.5
Legal assistance/representation	12.5	Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)	89.5
Employment assistance	12.5	Counseling, Therapy, or Mental Health Services	84.2
Safety/Security Planning	12.5		
Crisis response at the crime scene	12.5		

VICTIMS SERVICES NEEDS ASSESSMENT

Delaware County

Delaware County included 3.09% of the participants of the state. Seven (7) victims participated in the survey, and 19 service providers participated in the survey. This means that victims from Philadelphia County represent 2.8% of the total state victim participant sample, and service providers from Philadelphia County represent 3.2% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - I thought I was OK/thought I could deal with it on my own [*M* = 4.00]
  - Unaware of service(s) [*M* = 3.00]
- The most **needed, but not sought, nor received** services are:
  - N/A
- The most **needed and sought, but not received** service is:
  - Counseling, Therapy, or Mental Health Service [50.0%]
- The most **received** services are:
  - Counseling, Therapy, or Mental Health Services [50.0%]
  - Peer Support Groups [50.0%]
- The **highest rated** services received (in terms of quality) are:
  - Peer Support Groups (Someone to talk to about what happened) [*M* = 4.00]
  - Counseling, Therapy, or Mental Health Services [*M* = 3.00]
- **Most cited sources of how victims received information on victims' services** is:
  - Family [50.0%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes were:
  - Physical Assault [50.0%]
  - Harassment/Bullying [50.0%]
  - Homicide/Murder [50.0%]
- The **most impactful** crimes reported were:
  - Physical Assault [50.0%%]
  - Homicide/Murder [50.0%]
- The average number of crimes reported per person directly impacted by crime is less than 1 (*M* = 0.4286)
- All [100.0%] of the "most impactful" crimes reported are violent crimes.

- Among those who reported being directly impacted by **more than one crime**, Physical Assault (*M* = 1.00) is ranked as having the **most impact**, followed by Harassment/Bullying (*M* = 2.00).
- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crime** is Homicide/Murder [100.0%].

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 3.61]
  - Competing needs of household [*M* = 3.59]
  - Cultural barrier [*M* = 3.58]
  - Fear of losing housing [*M* = 3.58]
  - Language barrier [*M* = 3.47]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Long-term Housing [94.7%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [94.7%]
  - Basic needs (i.e., clothing, food, shelter) [94.4%]
  - Relocation Services [94.4%]
  - Substance Abuse support/treatment [88.9%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [72.2%]
  - Domestic Abuse/Domestic Violence [68.4%]
  - Human Trafficking (Sex/Labor) [58.8%]
  - Child Sexual Abuse/Assault [57.9%]
  - Physical Assault [55.6%]
  - Rape/sexual assault [55.6%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Elderly/Seniors (age 65+) [82.4%]
  - LGBTQ [82.4%]
  - Hispanic or Latino [77.8%]
  - Non-native speakers (e.g., limited English proficiency) [77.8%]
  - Immigrant/Refugee [72.2%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical exam for sexual assault [64.7%]
  - Medical/Healthcare services [61.1%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [55.6%]
  - Accompaniment to Medical Services [50.0%]
  - Crisis Hotline [50.0%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Homicide/Murder [41.2%]
  - Burglary [38.9%]
  - Injury by DUI (Driving Under the Influence) Offender [35.3%]
  - Robbery [35.3%]
  - Child Physical Abuse [36.8%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - White [50.0%]
  - Adults (age 26-64) [47.1%]
  - Men [46.7%]
  - Children (age 12 and younger) [41.2%]
  - College Students [37.5%]
  - Families of homicide victims [37.5%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.95]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.89]
  - Advanced Victim Advocate training [*M* = 2.74]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.68]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.63]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.53]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.63]
  - Teleconferencing/virtual meeting equipment [*M* = 2.53]
  - Regional cross-training initiatives [*M* = 2.50]
  - Website design/redesign [*M* = 2.40]

Stakeholder Survey Respondent Demographics

- 42.1% of respondents reported that they work/volunteer for a Victim Services Provider - Nonprofit. 15.8% of respondents reported that they work for a criminal/juvenile justice agency. 10.5% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime; work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.); or work/volunteer for a Victim Services Provider - Government affiliated. 5.3% of respondents reported that they work for a social service organization not affiliated with a victim service provider or works for the Court System.
- 47.4% of respondents reported that they encounter victims/survivors of crime daily. 21.1% of respondents reported that they encounter victims/survivors of crime a few times per year. 15.8% of respondents reported that they encounter victims/survivors of crime a few times per week. 10.5% of respondents reported that they encounter victims/survivors of crime monthly. 5.3% of respondents reported that they encounter victims/survivors of crime a few times per month.
- 36.8% of respondents reported working with victims/survivors of crime for 1-5 years. 31.6% of respondents reported working with victims/survivors of crime for 20 or more years. 15.8% of respondents reported working with victims/survivors of crime for 6-10 years. 10.5% of respondents reported working with victims/survivors of crime for 11-15 years. 5.3% of respondents reported working with victims/survivors of crime for less than a year.
- The median number of people working for a respondent's organization is 19, with a median estimated yearly budget of $255,000.
- 36.8% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 70.0% of organizational budgets.
- 10.5% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 5.0% of organizational budgets.
- 63.2% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 46.5% of organizational budgets.
- 36.8% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 50.0% of organizational budgets.
- 31.6% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 4.5% of organizational budgets.
- 36.8% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 18.0% of organizational budgets.
- 42.1% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 43.0% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses

Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
I thought I was OK/thought I could deal with it on my own	4.00	Caretaker was/is offender	3.61
Unaware of service(s)	3.00	Competing needs of household	3.59
		Cultural barrier	3.58
		Fear of losing housing	3.58
		Language barrier	3.47

VICTIMS SERVICES NEEDS ASSESSMENT

Elk County

Elk County included 1.4% of the participants of the state. Zero (0) victims participated in the survey, and 12 service providers participated in the survey. This means that victims from Elk County represent 0% of the total state victim participant sample, and service providers from Elk County represent 2.0% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Elk County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Substance abuse addictions [*M* = 4.08]
  - Victim was a child/too young [*M* = 3.42]
  - Caretaker was/is offender [*M* = 3.17]
  - No childcare available [*M* = 3.17]
  - Ashamed/Embarrassed about victimization [*M* = 3.00]
  - Fear of losing housing [*M* = 3.00]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [91.7%]
  - Financial assistance for funeral/burial services [90.9%]
  - Peer Support Groups [83.3%]
  - Long-term Housing [75.0%]
  - Relocation Services [75.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Human Trafficking (Sex/Labor) [75.0%]
  - Harassment/Bullying [66.7%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [50.0%]
  - Arson [41.7%]
  - Child Sexual Abuse/Assault [41.7%]
  - Domestic Abuse/Domestic Violence [41.7%]
  - Homicide/Murder [41.7%]

  - Stalking [41.7%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Homeless [72.7%]
  - Non-native speakers (e.g., limited English proficiency) [66.7%]
  - Hispanic or Latino [54.5%]
  - Incarcerated [54.5%]
  - Individuals with intellectual/emotional disabilities [54.5%]
  - LGBTQ [54.5%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Court Accompaniment and/or assistance in court system procedures [83.3%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [75.0%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [75.0%]
  - Child Advocacy Center services (including forensic interviews for child victims) [66.7%]
  - Coordination of victim services [66.7%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Rape/sexual assault [75.0%]
  - Child Physical Abuse [66.7%]
  - Physical Assault [66.7%]
  - Burglary [58.3%]
  - Child Sexual Abuse/Assault [58.3%]
  - Domestic Abuse/Domestic Violence [58.3%]
  - Injury by DUI (Driving Under the Influence) Offender [58.3%]
  - Larceny/theft [58.3%]
  - Robbery [58.3%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Adults (age 26-64) [75.0%]
  - White [72.7%]
  - Women [72.7%]
  - Individuals with physical disabilities [66.7%]
  - Young Adults (age 18-25) [66.7%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, **stakeholder training needs** are:
  - Comp Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.67]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.50]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.33]
  - Advanced Victim Advocate training [*M* = 2.17]
  - Navigating the PA Criminal Justice System [*M* = 2.17]
  - Support Group knowledge and information [*M* = 2.17]
- Based on a 1-4 scale rating, **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.55]
  - Statewide comprehensive victim service hotline [*M* = 2.60]
  - Access to telemedicine [*M* = 2.33]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.33]
  - Teleconferencing/virtual meeting equipment [*M* = 2.11]

Stakeholder Survey Respondent Demographics

- 33.3% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.). 16.7% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime; work for a social service organization not affiliated with a victim service provider; work for a criminal/juvenile justice agency; or work/volunteer for a Victim Services Provider – Nonprofit.
- 25.0% of respondents reported that they encounter victims/survivors of crime a few times per week. 16.7% of respondents reported that they encounter victims/survivors of crime a few times per year, a few times per month, or daily. 8.3% of respondents reported that they encounter victims/survivors of crime weekly, monthly, or have no contact that they are aware of.
- 41.7% of respondents reported working with victims/survivors of crime for 20 or more years. 25.0% of respondents reported working with victims/survivors of crime for 11-15 years. 16.7% of respondents reported working with victims/survivors of crime for 1-5 years. 8.3% of respondents reported working with victims/survivors of crime for 6-10 years or for less than a year.
- The median number of people working for a respondent's organization is 14, with a median estimated yearly budget of $64,000.
- 33.3% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 20.0% of organizational budgets.
- 8.3% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 25.0% of organizational budgets.
- 25.0% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 16.0% of organizational budgets.
- 41.7% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 40.0% of organizational budgets.
- 33.3% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 3.0% of organizational budgets.

- 16.7% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 1.0% of organizational budgets.
- 91.7% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 37.5% of organizational budgets.

VICTIMS SERVICES NEEDS ASSESSMENT

Erie County

Erie County included 3.57% of the participants of the state. Eleven (11) victims participated in the survey, and 19 service providers participated in the survey. This means that victims from Erie County represent 4.3% of the total state victim participant sample, and service providers from Erie County represent 3.2% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Did not know that I was eligible for services [*M* = 5.00]
  - Did not know services were free [*M* = 4.00]
  - I thought I was OK/thought I could deal with it on my own [*M* = 3.50]
  - Afraid of not being believed [*M* = 3.00]
  - Afraid of losing housing [*M* = 3.00]
  - Afraid of deportation [*M* = 3.00]
  - Afraid of retaliation [*M* = 3.00]
  - Religious beliefs [*M* = 3.00]
  - Concerned services would not be sensitive to my cultural beliefs [*M* = 3.00]
- The most **needed, but not sought, nor received** services are:
  - Information/free resources about services available [28.6%]
  - Peer Support Groups [14.3%]
  - Counseling, Therapy, or Mental Health Service [14.3%]
  - Medical/Healthcare Services [14.3%]
  - Medical exam for sexual assault [14.3%]
  - Notices about the status of court hearings and/or location of the criminal defendant [14.3%]
  - Legal assistance/representation [14.3%]
  - Legal Immigration services related to the crime [14.3%]
  - Long-term Housing [14.3%]
  - Employment assistance [14.3%]
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - Counseling, Therapy, or Mental Health Services [42.9%]
  - Peer Support Groups (Someone to talk to about what happened) [28.6%]
  - Court accompaniment and/or assistance in court system procedures [28.6%]
  - Notices about the status of court hearings and/or location pf the criminal defendant [28.6%]

  - Legal assistance/representation [28.6%]
  - Someone to help coordinate victim services [28.6%]
- The **highest rated** services received (in terms of quality) are:
  - Services listed above were given 5.00 by the only participant who responded to this section.
- ***Ratings of most received** service are:
  - Counseling, Therapy, or Mental Health Services [*M* = 3.83]
  - Peer Support Groups (Someone to talk to about what happened) [*M* = 4.00]
  - Court accompaniment and/or assistance in court system procedures [*M* = 5.00]
  - Notices about the status of court hearings and/or location pf the criminal defendant [*M* = 5.00]
  - Legal assistance/representation [*M* = 3.50]
  - Someone to help coordinate victim services [*M* = 5.00]
- **Most cited sources of how victims received information on victims' services** are:
  - Victim advocate/Victim service agency/Not-for profit org
  - Friend [14.3%]
  - Family [14.3%]
  - Attorney [14.3%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Physical Assault [57.1%]
  - Burglary [42.9%]
  - Abuse/Domestic Violence [42.9%]
  - Theft/Financial Abuse/Scam [42.9%]
  - Harassment/Bullying [28.6%]
  - Robbery [28.6%]
  - Homicide/Murder [28.6%]
  - Child Sexual Abuse/Assault [28.6%]
- The **most impactful** crimes reported are:
  - Homicide/Murder [28.6%]
  - Identity Theft/Financial Abuse/Scam [28.6%]
  - Physical Assault [14.3%]
  - Child Sexual Abuse/Assault [14.3%]
  - Burglary [14.3%]
- The average number of crimes reported per person directly impacted by crime is 2 (*M* = 2.36)
- The majority [57.1%] of the "most impactful" crimes are violent crimes, followed by property crimes [42.9%].
- Among those who reported being directly impacted by **more than one crime**, Homicide/Murder (*M* = 1.00) is ranked as having the **most impact**, followed by Identity Theft/Financial Abuse/Scam (*M* = 1.67), Harassment/Bullying (*M* = 2.00), Child Physical Abuse (*M* = 2.00), and Injury by DUI (Driving Under the Influence) Offender (*M* = 2.00).

- **Among those who did not report the crime to the police**, the **highest ranked barriers to contacting the police** are "Ashamed/embarrassed about victimization (*M* = 2.00)," "Concerned about what others would think (e.g., family, friend, community members) (*M* = 2.00)," "Victim was a child/was too young (*M* = 2.00)," "Did not want the offender to get in trouble (*M* = 2.00),"and "Worried about being blamed (*M* = 2.00)."

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 3.95]
  - Ashamed/Embarrassed about victimization [*M* = 3.63]
  - Substance abuse addictions [*M* = 3.42]
  - Cultural barrier [*M* = 3.42]
  - Fear of losing housing [*M* = 3.37]
  - Fear of deportation [*M* = 3.37]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Long-term Housing [88.2%]
  - Emergency Financial Assistance [76.5%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [76.5%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [76.5%]
  - Relocation Services [73.3%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [63.2%]
  - Human Trafficking (Sex/Labor) [52.6%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [52.6%]
  - Identity Theft/Financial Abuse/Scam [47.4%]
  - Domestic Abuse/Domestic Violence [42.1%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Non-native speakers (e.g., limited English proficiency) [63.2%]
  - Homeless [63.2%]
  - LGBTQ [57.9%]
  - Immigrant/Refugee [52.6%]
  - Incarcerated [44.4%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [82.4%]
  - Faith-based/spiritual help [75.0%]
  - Crisis Hotline [72.2%]
  - Court Accompaniment and/or assistance in court system procedures [70.6%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [70.6%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Rape/sexual assault [73.7%]
  - Child Sexual Abuse/Assault [63.2%]
  - Homicide/Murder [63.2%]
  - Larceny/theft [63.2%]
  - Robbery [63.2%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Adults (age 26-64) [68.4%]
  - Veterans [78.9%]
  - White [73.7%]
  - Women [73.7%]
  - Children (age 12 and younger) [68.4%]
  - Men [68.4%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 3.00]
  - Sensitivity and Cultural Competency [*M* = 2.83]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.72]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.72]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.56]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.36]
  - Security systems [*M* = 2.54]
  - Regional cross-training initiatives [*M* = 2.50]
  - Teleconferencing/virtual meeting equipment [*M* = 2.50]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.47]

Stakeholder Survey Respondent Demographics

- 36.8% of respondents reported that they work/volunteer for a Victim Services Provider – Nonprofit. 26.3% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.). 21.1% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime. 10.5% of respondents reported that they work for a criminal/juvenile justice agency. 5.3% of respondents reported that they work for the Court System.
- 31.6% of respondents reported that they encounter victims/survivors of crime a few times per year. 21.1% of respondents reported that they encounter victims/survivors of crime daily. 15.8% of respondents reported that they encounter victims/survivors of crime a few times per month. 10.5% of respondents reported that they encounter victims/survivors of crime a few times per week or have no direct contact with victims/survivors. 5.3% of respondents reported that they encounter victims/survivors of crime weekly or monthly.
- 26.3% of respondents reported working with victims/survivors of crime for 6-10 years or 20 or more years. 21.1% of respondents reported working with victims/survivors of crime for 1-5 years. 10.5% of respondents reported working with victims/survivors of crime for 11-15 years or 16-19 years. 5.3% of respondents reported working with victims/survivors of crime for less than a year.
- The median number of people working for a respondent's organization is 25, with a median estimated yearly budget of $350,000.
- 36.8% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 10.0% of organizational budgets.
- 21.1% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 35.0% of organizational budgets.
- 31.6% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 22.5% of organizational budgets.
- 26.3% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 16.0% of organizational budgets.
- 52.6% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 15.0% of organizational budgets.
- 31.6% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 25.0% of organizational budgets.
- 57.9% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 37.5% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses

Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Did not know that I was eligible for services	5.00	Caretaker was/is offender	3.95
Did not know services were free	4.00	Ashamed/Embarrassed about victimization	3.63
I thought I was OK/thought I could deal with it on my own	3.50	Substance abuse addictions	3.42
Afraid of not being believed	3.00	Cultural barrier	3.42
Afraid of losing housing	3.00	Fear of losing housing	3.37
Afraid of deportation	3.00		
Afraid of retaliation	3.00		
Religious beliefs	3.00		
Concerned services would not be sensitive to my cultural beliefs	3.00		

Greatest Needs	Percent	Greatest Needs	Percent
Information/free resources about services available	28.6	Long-term Housing	88.2
Peer Support Groups	14.3	Emergency Financial Assistance	76.5
Counseling, Therapy, or Mental Health Service	14.3	In-home personal care (e.g. day care for children; medical care for elder or disabled adult)	76.5
Medical/Healthcare Services	14.3	Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)	76.5
Medical exam for sexual assault	14.3	Relocation Services	73.3
Notices about the status of court hearings and/or location off criminal defendant	14.3		
Legal assistance/representation	14.3		
Legal Immigration services related to the crime	14.3		
Long-term Housing	14.3		
Employment assistance	14.3		

VICTIMS SERVICES NEEDS ASSESSMENT

Fayette County

Fayette County included 1.78% of the participants of the state. One (1) victim participated in the survey, and 14 service providers participated in the survey. This means that victims from Philadelphia County represent 0.4% of the total state victim participant sample, and service providers from Philadelphia County represent 2.4% of the total state service provider participants.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Unaware of service(s) [*M* = 3.00]
  - Did not know that I was eligible for services [*M* = 3.00]
- The most **needed, but not sought, nor received** services are:
  - N/A
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - N/A
- The **highest rated/ Ratings of most received** services received (in terms of quality) are:
  - N/A
- **Most cited sources of how victims received information on victims' services** are:
  - N/A

Summary of Victim Responses Related to Victimization

- For this sample (n=1), Burglary is the only crime reported.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Substance abuse addictions [*M* = 3.25]
  - Fear of losing housing [*M* = 3.23]
  - Caretaker was/is offender [*M* = 3.15]
  - No childcare available [*M* = 3.08]

  - Protecting the offender from the justice system [*M* = 3.08]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [85.7%]
  - Relocation Services [78.6%]
  - Emergency Financial Assistance [76.9%]
  - Peer Support Groups [71.4%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [69.2%]
  - Legal immigration services related to a crime [69.2%]
  - Long-term Housing [69.2%]
  - Safety/security planning [69.2%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Human Trafficking (Sex/Labor) [69.2%]
  - Harassment/Bullying [53.8%]
  - Stalking [45.5%]
  - Child Sexual Abuse/Assault [46.2%]
  - Child Physical Abuse [41.7%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Adolescents (age 13-17) [69.2%]
  - Children (age 12 and younger) [61.5%]
  - Individuals with physical disabilities [58.3%]
  - Non-native speakers (e.g., limited English proficiency) [53.8%]
  - Incarcerated [50.0%]
  - Individuals with intellectual/emotional disabilities [50.0%]
  - LGBTQ [50.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical exam for sexual assault [69.2%]
  - Child Advocacy Center services (including forensic interviews for child victims) [66.7%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [64.3%]
  - Faith-based/spiritual help [63.6%]
  - Crisis Hotline [61.5]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Burglary [83.3%]

  - Homicide/Murder [83.3%]
  - Rape/sexual assault [75.0%]
  - Robbery [66.7%]
  - Arson [66.7%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Adults (age 26-64) [84.6%]
  - White [83.3%]
  - Families of homicide victims [66.7%]
  - Men [63.6%]
  - Young Adults (age 18-25) [61.5%]
  - Veterans [61.5%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.92]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.85]
  - Sensitivity and Cultural Competency [*M* = 2.67]
  - Therapeutic Counseling training [*M* = 2.67]
  - Advanced Victim Advocate training [*M* = 2.64]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.46]
  - Computer equipment [*M* = 2.64]
  - Shelter maintenance/repair [*M* = 2.63]
  - Statewide comprehensive victim service hotline [*M* = 2.56]
  - Furniture - waiting room/office [*M* = 2.55]
  - Security systems [*M* = 2.55]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.55]

Stakeholder Survey Respondent Demographics

- 35.7% of respondents reported that they work for a criminal/juvenile justice agency. 21.4% of respondents reported that they work/volunteer for a Victim Services Provider - Nonprofit. 14.3% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime or work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.). 7.1% of respondents reported that they work for a social service organization not affiliated with a victim service provider or work/volunteer for a Victim Services Provider - Government affiliated.
- 57.1% of respondents reported that they encounter victims/survivors of crime daily. 21.4% of respondents reported that they encounter victims/survivors of crime a few times per year. 7.1% of respondents reported that they encounter victims/survivors of crime monthly, a few times per month, or a few times per week.
- 28.6% of respondents reported working with victims/survivors of crime for 20 or more years. 21.4% of respondents reported working with victims/survivors of crime for 1-5 years. 14.3% of respondents reported working with

victims/survivors of crime for 6-10 years, 11-15 years, or 16-19 years. 7.1% of respondents reported working with victims/survivors of crime for less than a year.

- The median number of people working for a respondent's organization is 19, with a median estimated yearly budget of $4,550,000.
- 14.3% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 5.5% of organizational budgets.
- 21.4% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 45.0% of organizational budgets.
- 35.7% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 25.0% of organizational budgets.
- 21.4% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 45.0% of organizational budgets.
- 42.9% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 4.5% of organizational budgets.
- 28.6% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 39.0% of organizational budgets.
- 57.1% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 65.0% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses

Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Unaware of service(s)	3.00	Substance abuse addictions	3.25
Did not know that I was eligible for services	3.00	Fear of losing housing	3.23
		Caretaker was/is offender	3.15
		No childcare available	3.08
		Protecting the offender from the justice system	3.08

VICTIMS SERVICES NEEDS ASSESSMENT

Forest County

Forest County included 0.71% of the participants of the state. One (1) victim participated in the survey, and five (5) service providers participated in the survey. This means that victims from Forest County represent 0.4% of the total state victim participant sample, and service providers from Forest County represent 0.9% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Ashamed/Embarrassed about victimization [*M* = 5.00]
  - I thought I was OK/thought I could deal with it on my own [*M* = 3.00]
  - Did not know services were free [*M* = 2.00]
  - Changed mind [*M* = 2.00]
- The most **needed, but not sought, nor received** services are:
  - N/A
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - N/A
- The **highest rated** services received (in terms of quality) are:
  - N/A
- **Most cited sources of how victims received information on victims' services** are:
  - N/A

Summary of Victim Responses Related to Victimization

- For this sample, the only crime reported is Domestic Violence/Domestic Abuse.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - No childcare available [*M* = 4.00]
  - Caretaker was/is offender [*M* = 3.60]

  - Fear of losing housing [*M* = 3.60]
  - Victim was a child/too young [*M* = 3.60]
  - Protecting the offender from the justice system [*M* = 3.40]
  - Substance abuse addictions [*M* = 3.40]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Basic needs (i.e., clothing, food, shelter) [100.0%]
  - Counseling, Therapy, or Mental Health Services [100.0%]
  - Emergency Shelter and/or Emergency Short-term Housing [100.0%]
  - Long-term Housing [100.0%]
  - Peer Support Groups [100.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [100.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [100.0%]
  - Child Sexual Abuse/Assault [80.0%]
  - Harassment/Bullying [80.0%]
  - Rape/sexual assault [80.0%]
  - Stalking [80.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Adolescents (age 13-17) [100.0%]
  - Young Adults (age 18-25) [100.0%]
  - Homeless [100.0%]
  - Children (age 12 and younger) [80.0%]
  - Individuals with intellectual/emotional disabilities [80.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [80.0%]
  - Financial assistance for funeral/burial services [80.0%]
  - Language/interpretation services [80.0%]
  - Medical/Healthcare services [80.0%]
  - Accompaniment to Medical Services [60.0%]
  - Coordination of victim services [60.0%]
  - Court Accompaniment and/or assistance in court system procedures [60.0%]
  - Crisis Hotline [60.0%]
  - Crisis response at the crime scene [60.0%]

  - Faith-based/spiritual help [60.0%]
  - Victim/Witness Protection [60.0%]
  - Safety/security planning [60.0%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Injury by DUI (Driving Under the Influence) Offender [80.0%]
  - Larceny/theft [80.0%]
  - Robbery [75.0%]
  - Burglary [60.0%]
  - Homicide/Murder [60.0%]
  - Identity Theft/Financial Abuse/Scam [60.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Adults (age 26-64) [75.0%]
  - Families of homicide victims [60.0%]
  - Incarcerated [40.0%]
  - Individuals with physical disabilities [40.0%]
  - LGBTQ [40.0%]
  - Men [40.0%]
  - Veterans [40.0%]
  - White [40.0%]
  - Women [40.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 3.20]
  - Advanced Victim Advocate training [*M* = 2.80]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.60]
  - Executive Director training [*M* = 2.50]
  - Support Group knowledge and information [*M* = 2.40]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.40]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Regional cross-training initiatives [*M* = 4.00]
  - Increased pay/benefits for staff [*M* = 3.50]
  - Website design/redesign [*M* = 3.33]
  - Technical assistance/visits [*M* = 2.75]
  - Computer equipment [*M* = 2.67]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.67]

- Teleconferencing/virtual meeting equipment [*M* = 2.67]

Key Comparisons Between Victim and Stakeholder Responses			
Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Ashamed/Embarrassed about victimization	5.00	No childcare available	4.00
I thought I was OK/thought I could deal with it on my own	3.00	Caretaker was/is offender	3.60
Did not know services were free	2.00	Fear of losing housing	3.60
Changed mind	2.00	Victim was a child/too young	3.60
		Protecting the offender from the justice system	3.40
		Substance abuse addictions	3.40

VICTIMS SERVICES NEEDS ASSESSMENT

Franklin County

Franklin County included 1.3% of the participants of the state. Zero (0) victims participated in the survey, and 11 service providers participated in the survey. This means that victims from Franklin County represent 0% of the total state victim participant sample, and survey providers from Franklin County represent 1.9% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Franklin County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Fear of deportation [*M* = 3.73]
  - Fear of losing housing [*M* = 3.60]
  - Language barrier [*M* = 3.45]
  - Substance abuse addictions [*M* = 3.40]
  - Ashamed/Embarrassed about victimization [*M* = 3.36]
  - Cultural barrier [*M* = 3.36]
  - No childcare available [*M* = 3.36]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Disability Assistance (e.g., assistive technology, signing, etc.) [100.0%]
  - Long-term Housing [100.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [100.0%]
  - Emergency Shelter and/or Emergency Short-term Housing [90.9%]
  - Crisis response at the crime scene [90.0%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [90.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Human Trafficking (Sex/Labor) [72.7%]
  - Domestic Abuse/Domestic Violence [63.6%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [63.6%]
  - Harassment/Bullying [60.0%]

  - Identity Theft/Financial Abuse/Scam [60.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Homeless [81.8%]
  - Immigrant/Refugee [81.8%]
  - Individuals with intellectual/emotional disabilities [81.8%]
  - Non-native speakers (e.g., limited English proficiency) [80.0%]
  - Elderly/Seniors (age 65+) [77.8%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [90.0%]
  - Medical exam for sexual assault [90.0%]
  - Crisis Hotline [70.0%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [63.6%]
  - Court Accompaniment and/or assistance in court system procedures [63.6%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [63.6%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Injury by DUI (Driving Under the Influence) Offender [80.0%]
  - Robbery [70.0%]
  - Burglary [60.0%]
  - Child Physical Abuse [60.0%]
  - Child Sexual Abuse/Assault [54.5%]
  - Physical Assault [54.5%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Adults (age 26-64) [77.8%]
  - White [70.0%]
  - Children (age 12 and younger) [66.7%]
  - College Students [66.7%]
  - Men [60.0%]
  - Middle-Eastern [60.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.40]

  - Advanced Victim Advocate training [*M* = 2.27]
  - Sensitivity and Cultural Competency [*M* = 2.18]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.10]
  - Navigating the PA Criminal Justice System [*M* = 2.10]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.10]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.10]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.63]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.88]
  - Regional cross-training initiatives [*M* = 2.71]
  - Data collection software [2.63]
  - Computer equipment [*M* = 2.38]
  - Teleconferencing/virtual meeting equipment [*M* = 2.38]

Stakeholder Survey Respondent Demographics

- 45.5% of respondents reported that they work/volunteer for a Victim Services Provider - Nonprofit. 27.3% of respondents reported that they work for a criminal/juvenile justice agency. 18.2% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.). 9.1% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime.
- 36.4% of respondents reported that they encounter victims/survivors of crime daily. 27.3% of respondents reported that they encounter victims/survivors of crime monthly. 18.2% of respondents reported that they encounter victims/survivors of crime a few times per year. 9.1% of respondents reported that they encounter victims/survivors of crime a few times per week or report having no direct contact with victims/survivors of crime.
- 45.5% of respondents reported working with victims/survivors of crime for 6-10 years. 27.3% of respondents reported working with victims/survivors of crime for 20 or more years. 9.1% of respondents reported working with victims/survivors of crime for 1-15 years, 11-15 years, or 16-19 years.
- The median number of people working for a respondent's organization is 23, with a median estimated yearly budget of $45,000.
- 27.3% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 7.50% of organizational budgets.
- 9.1% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 45.00% of organizational budgets.
- 54.5% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 10.00% of organizational budgets.
- 36.4% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 50.00% of organizational budgets.
- 63.6% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 52.75% of organizational budgets.
- 36.4% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 1.00% of organizational budgets.
- 45.5% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 50.00% of organizational budgets.

VICTIMS SERVICES NEEDS ASSESSMENT

Fulton County

Fulton County included 0.47% of the participants of the state. Zero (0) victims participated in the survey, and four (4) service providers participated in the survey. This means that victims from Fulton County represent 0% of the total state victim participant sample, and survey providers from Fulton County represent 0.7% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Fulton County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Ashamed/Embarrassed about victimization [*M* = 3.75]
  - Caretaker was/is offender [*M* = 3.75]
  - Fear of losing housing [*M* = 3.50]
  - No childcare available [*M* = 3.50]
  - Victim changed mind [*M* = 3.50]
  - Victim was a child/too young [*M* = 3.50]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [100.0%]
  - Counseling, Therapy, or Mental Health Services [75.0%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [75.0%]
  - Emergency Shelter and/or Emergency Short-term Housing [75.0%]
  - Long-term Housing [75.0%]
  - Relocation Services [75.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [75.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [75.0%]
  - Human Trafficking (Sex/Labor) [75.0%]
  - Arson [50.0%]
  - Domestic Abuse/Domestic Violence [50.0%]

  - Identity Theft/Financial Abuse/Scam [50.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [50.0%]
  - Stalking [50.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Homeless [75.0%]
  - Elderly/Seniors (age 65+) [50.0%]
  - Non-native speakers (e.g., limited English proficiency) [50.0%]
  - Young Adults (age 18-25) [50.0%]
  - Adolescents (age 13-17) [25.0%]
  - Black or African American [25.0%]
  - Families of homicide victims [25.0%]
  - Hispanic or Latino [25.0%]
  - Incarcerated [25.0%]
  - Immigrant/Refugee [25.0%]
  - Individuals with intellectual/emotional disabilities [25.0%]
  - Individuals with physical disabilities [25.0%]
  - LGBTQ [25.0%]
  - Middle-Eastern [25.0%]
  - Veterans [25.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Court Accompaniment and/or assistance in court system procedures [100.0%]
  - Child Advocacy Center services (including forensic interviews for child victims) [75.0%]
  - Legal immigration services related to a crime [75.0%]
  - Medical/Healthcare services [75.0%]
  - Victim/Witness Protection [75.0%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Child Physical Abuse [100.0%]
  - Child Sexual Abuse/Assault [100.0%]
  - Homicide/Murder [75.0%]
  - Injury by DUI (Driving Under the Influence) Offender [75.0%]
  - Physical Assault [75.0%]
  - Rape/sexual assault [75.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Children (age 12 and younger) [100.0%]
  - Men [100.0%]

- Women [100.0%]
- Adolescents (age 13-17) [75.0%]
- Adults (age 26-64) [75.0%]
- Families of homicide victims [75.0%]
- Individuals with intellectual/emotional disabilities [75.0%]
- Individuals with physical disabilities [75.0%]
- White [75.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.25]
  - Advanced Victim Advocate training [*M* = 2.00]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 1.75]
  - Support Group knowledge and information [*M* = 1.75]
  - Trauma Informed/Sensitive Services and Support [*M* = 1.75]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Statewide comprehensive victim service hotline [*M* = 3.00]
  - Increased pay/benefits for staff [*M* = 3.00]
  - Access to telemedicine [*M* = 2.00]
  - Computer equipment [*M* = 2.00]
  - Data collection software [*M* = 2.00]
  - IT support [*M* = 2.00]
  - Office maintenance/repair [*M* = 2.00]
  - Security systems [*M* = 2.00]
  - Shelter maintenance/repair [*M* = 2.00]
  - Specialized software for online appointment scheduling [*M* = 2.00]
  - Technical assistance/visits [*M* = 2.00]
  - Teleconferencing/virtual meeting equipment [*M* = 2.00]

VICTIMS SERVICES NEEDS ASSESSMENT

Greene County

Greene County included 1.19% of the participants of the state. Zero (0) victims participated in the survey, and 10 service providers participated in the survey. This means that victims from Greene County represent 0% of the total state victim participant sample, and survey providers from Greene County represent 1.7% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Greene County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Substance abuse addictions [*M* = 3.44]
  - Fear of losing housing [*M* = 3.40]
  - Victim changed mind [*M* = 3.30]
  - Competing needs of household [*M* = 3.13]
  - No childcare available [*M* = 3.11]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Emergency Financial Assistance [100.0%]
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [90.0%]
  - Emergency Shelter and/or Emergency Short-term Housing [90.0%]
  - Long-term Housing [90.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [90.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Child Physical Abuse [66.7%]
  - Harassment/Bullying [62.5%]
  - Child Sexual Abuse/Assault [55.6%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [55.6%]
  - Stalking [57.1%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:

- Adolescents (age 13-17) [77.8%]
- Homeless [75.0%]
- Individuals with intellectual/emotional disabilities [62.5%]
- Non-native speakers (e.g., limited English proficiency) [55.6%]
- Young Adults (age 18-25) [55.6%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical/Healthcare services [80.0%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [88.9%]
  - Medical exam for sexual assault [88.9%]
  - Crisis Hotline [77.8%]
  - Victim/Witness Protection [77.8%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Larceny/theft [85.7%]
  - Robbery [85.7%]
  - Burglary [71.4%]
  - Homicide/Murder [71.4%]
  - Injury by DUI (Driving Under the Influence) Offender [71.4%]
  - Rape/sexual assault [71.4%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Families of homicide victims [87.5%]
  - Adults (age 26-64) [77.8%]
  - Men [75.0%]
  - LGBTQ [62.5%]
  - White [62.5%]
  - Women [62.5%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, **stakeholder training needs** are:
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.60]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.44]
  - Advanced Victim Advocate training [*M* = 2.40]
  - Basic Advocacy [*M* = 2.40]
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.40]

- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.13]
  - Technical assistance/visits [*M* = 2.57]
  - Regional cross-training initiatives [*M* = 2.43]
  - Remote training access [*M* = 2.25]
  - Computer equipment [*M* = 2.00]
  - Shelter maintenance/repair [*M* = 2.00]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.00]

Stakeholder Survey Respondent Demographics

- 30.0% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime or work/volunteer for a Victim Services Provider – Nonprofit. 10.0% of respondents reported that they work for a social service organization not affiliated with a victim service provider; work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.); work for a criminal/juvenile justice agency; or work for the Court System.
- 30.0% of respondents reported that they encounter victims/survivors of crime daily. 20.0% of respondents reported that they encounter victims/survivors of crime a few times per year or weekly. 10.0% of respondents reported that they encounter victims/survivors of crime monthly, a few times per month, or a few times per week.
- 33.3% of respondents reported working with victims/survivors of crime for 11-15 years. 22.2% of respondents reported working with victims/survivors of crime for 16-19 years or 20 or more years. 11.1% of respondents reported working with victims/survivors of crime for 1-5 years or 6-10 years.
- The median number of people working for a respondent's organization is 26, with a median estimated yearly budget of $1,075,000.
- 10.0% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 10.0% of organizational budgets.
- 0.0% of respondents reported receiving pass-through funding from coalition in the past three years.
- 50.0% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 6.5% of organizational budgets.
- 60.0% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 45.0% of organizational budgets.
- 60.0% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 4.0% of organizational budgets.
- 50.0% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 3.0% of organizational budgets.
- 80.0% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 40.0% of organizational budgets.

VICTIMS SERVICES NEEDS ASSESSMENT

Huntingdon County

Huntingdon County included 0.83% of the participants of the state. Two (2) individuals participated in the victim's survey, but were not directly impacted by crime, and five (5) service providers participated in the survey. This means that victims from Huntingdon County represent 0.8% of the total state victim participant sample, and service providers from Huntingdon County represent 0.9% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Huntingdon County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 3.20]
  - Protecting the offender from the justice system [*M* = 3.20]
  - Ashamed/Embarrassed about victimization [*M* = 3.00]
  - Fear of losing housing [*M* = 3.00]
  - No childcare available [*M* = 3.00]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Long-term Housing [100.0%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [80.0%]
  - Emergency Financial Assistance [80.0%]
  - Employment Assistance [80.0%]
  - Relocation Services [80.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [80.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Human Trafficking (Sex/Labor) [75.0%]
  - Arson [50.0%]
  - Harassment/Bullying [50.0%]
  - Identity Theft/Financial Abuse/Scam [50.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [50.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:

- Incarcerated [80.0%]
- Non-native speakers (e.g., limited English proficiency) [80.0%]
- Adolescents (age 13-17) [60.0%]
- Elderly/Seniors (age 65+) [60.0%]
- Individuals with intellectual/emotional disabilities [60.0%]
- Veterans [60.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Court Accompaniment and/or assistance in court system procedures [100.0%]
  - Medical exam for sexual assault [100.0%]
  - Accompaniment to Medical Services [80.0%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [80.0%]
  - Child Advocacy Center services (including forensic interviews for child victims) [80.0%]
  - Continuing Crisis Intervention [80.0%]
  - Crisis Hotline [80.0%]
  - Medical/Healthcare services [80.0%]
  - Victim/Witness Protection [80.0%]
  - Safety/security planning [80.0%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Child Sexual Abuse/Assault [100.0%]
  - Larceny/theft [100.0%]
  - Rape/sexual assault [100.0%]
  - Child Physical Abuse [75.0%]
  - Domestic Abuse/Domestic Violence [75.0%]
  - Homicide/Murder [75.0%]
  - Injury by DUI (Driving Under the Influence) Offender [75.0%]
  - Physical Assault [75.0%]
  - Robbery [75.0%]
  - Stalking [75.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Adults (age 26-64) [100.0%]
  - White [100.0%]
  - Women [100.0%]
  - Children (age 12 and younger) [80.0%]
  - Families of homicide victims [80.0%]
  - Homeless [80.0%]

- Individuals with physical disabilities [80.0%]
- LGBTQ [80.0%]
- Men [80.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Sensitivity and Cultural Competency [*M* = 2.80]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.60]
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.60]
  - Executive Director training [*M* = 2.50]
  - Advanced Victim Advocate training [*M* = 2.40]
  - Confidentiality, HIPPA, and ethics [*M* = 2.40]
  - Foundational Academy training [*M* = 2.40]
  - Mandated Reporter Requirements [*M* = 2.40]
  - Navigating the PA Criminal Justice System [*M* = 2.40]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.40]
  - Support Group knowledge and information [*M* = 2.40]
  - Therapeutic Counseling training [*M* = 2.40]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.40]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Regional cross-training initiatives [*M* = 3.00]
  - Remote training access [*M* = 3.00]
  - Technical assistance/visits [*M* = 2.75]
  - Access to telemedicine [*M* = 2.67]
  - Website design/redesign [*M* = 2.67]

VICTIMS SERVICES NEEDS ASSESSMENT

Indiana County

Indiana County included 1.54% of the participants of the state. Five (5) victims participated in the survey, and eight (8) service providers participated in the survey. This means that victims from Forest County represent 2.0% of the total state victim participant sample, and service providers from Indiana County represent 1.4% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Ashamed/Embarrassed about victimization [*M* = 5.00]
  - Concerned about what others would think (e.g., family, friend(s), community member(s)) [*M* = 5.00]
  - Afraid of not being believed [*M* = 5.00]
  - Changed Mind [*M* = 4.50]
  - Thought crime occurred too far in the past to seek/receive services [*M* = 4.50]
  - Afraid of losing privacy [*M* = 4.50]
  - Did not know that I was eligible for services [*M* = 4.50]
  - I thought I was OK/thought I could deal with it on my own [*M* = 4.50]
- The most **needed, but not sought, nor received** services are:
  - Peer Support Groups (Someone to talk to about what happened) [66.7%]
  - Medical exam for sexual assault [33.3%]
  - Court accompaniment and/or assistance in court system procedures [33.3%]
  - Legal assistance/representation [33.3%]
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - Counseling, Therapy, or Mental Health Services [100.0%]
  - Peer Support Groups (Someone to talk to about what happened) [66.7%]
  - Medical/Healthcare Services [66.7%]
  - Medical exam for sexual assault [33.3%]
  - Drug and Alcohol Addiction Support/Treatment [33.3%]
  - Information/free resources about services available [33.3%]
- The **highest rated** services received (in terms of quality) are:
  - Drug and Alcohol Addiction Support/Treatment [*M* = 5.00]
  - Medical/Healthcare Services [*M* = 4.50]
  - Counseling, Therapy, or Mental Health Services [*M* = 4.30]

  - Information/free resources about services available [*M* = 4.00]
  - Medical exam for sexual assault [*M* = 4.00]
- *__Ratings of most received__ services are:
  - Counseling, Therapy, or Mental Health Services [*M* = 4.10]
  - Medical/Healthcare Services [*M* = 4.00]
  - Notices about the status of court hearings and/or location of the criminal defendant [*M* = 4.00]
  - Legal assistance/representation [*M* = 4.36]
  - Legal Immigration services related to the crime [*M* = 4.71]
- __Most cited sources of how victims received information on victims' services__ are:
  - Family [33.3%]
  - Victim advocate/Victim service agency/Not-for profit org [33.3%]
  - Counselor/Mental health services/Psychiatrist [33.3%]
  - Medical Services (doctor, nurse, hospital, clinic, dentist) [33.3%]
  - Teacher or professor [33.3%]

Summary of Victim Responses Related to Victimization

- For this sample, the __most frequently reported__ crimes are:
  - Rape/sexual assault [66.7%]
  - Physical Assault [33.3%]
  - Harassment/Bullying [33.3%]
  - Robbery [33.3%]
  - Larceny/theft [33.3%]
  - Child Sexual Abuse/Assault [33.3%]
  - Child Physical Abuse [33.3%]
  - Identity Theft/Financial Abuse/Scam [33.3%]
- The __most impactful__ crimes reported are:
  - Rape/sexual assault [66.7%]
  - Child Sexual Abuse/Assault [33.3%]
- The average number of crimes reported per person directly impacted by crime is almost 2 (*M* = 1.80)
- The majority [60.0%] of the "most impactful" crimes are violent crimes.
- Among those who reported being directly impacted by __more than one crime__, Child Sexual Abuse/Assault (*M* = 1.00), is ranked as having the __most impact__, followed by Rape/sexual assault (*M* = 1.00), Physical Assault (*M* = 2.00), Harassment/Bullying (*M* = 2.00).
- Among those who reported being directly impacted by __only one crime__, the __most frequently reported crime__ is Rape/sexual assault [100.0%].
- __Among those who did not report the crime to the police__, the __highest ranked barriers to contacting the police__ are "Ashamed/embarrassed about victimization (*M* = 4.00)," "Concerned about what others would think (e.g., family, friend, community members) (*M* = 4.00),"and "Was not sure if it was a crime (*M* = 4.00)."

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 3.50]
  - No childcare available [*M* = 3.38]
  - Substance abuse addictions [*M* = 3.25]
  - Ashamed/Embarrassed about victimization [*M* = 3.13]
  - Work schedule conflict [*M* = 3.13]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Language/interpretation services- county recode [85.7%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)- county recode [85.7%]
  - Emergency Shelter and/or Emergency Short-term Housing- county recode [71.4%]
  - Legal immigration services related to a crime- county recode [71.4%]
  - Peer Support Groups- county recode [62.5%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [50.0%]
  - Human Trafficking (Sex/Labor) [50.0%]
  - Identity Theft/Financial Abuse/Scam [50.0%]
  - Stalking [42.9%]
  - Arson [42.9%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Individuals with intellectual/emotional disabilities [62.5%]
  - Individuals with physical disabilities [57.1%]
  - Non-native speakers [62.5%]
  - Black or African American [50.0%]
  - Hispanic or Latino [50.0%]
  - Homeless [50.0%]
  - Middle Eastern [50.0%]
  - Incarcerated [50.0%]
  - Women [50.0%]
  - LGBTQ [50.0%]
  - Veterans [50.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Crisis response at the crime scene [85.7%]
  - Faith-based/spiritual help [85.7 %]
  - Medical/Healthcare services [71.4%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [71.4%]
  - Court Accompaniment and/or assistance in court system procedures [71.4%]
  - Accompaniment to Medical Services [71.4%]
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [71.4%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime [71.4%]
  - Safety/security planning [71.4%]
  - Crisis Hotline [71.4%]
  - Continuing Crisis Intervention [71.4%]
  - Victim/Witness Protection [71.4%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Child Physical Abuse [87.5%]
  - Child Sexual Abuse/Assault [87.5%]
  - Rape/sexual assault [75.0%]
  - Domestic Abuse/Domestic Violence [62.5%]
  - Physical Assault [62.5%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Children (age 12 and younger) [87.5%]
  - Adults (age 26-64) [87.5%]
  - Adolescents (age 13-17) [62.5%]
  - Women [50.0%]
  - LGBTQ [50.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [M = 2.63]
  - Comprehensive information about victims' services and other programs available locally and statewide [M = 2.63]
  - Navigating the PA Criminal Justice System [M = 2.50]
  - Advanced Victim Advocate training [M = 2.38]

  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [M = 2.13]
  - Trauma Informed/Sensitive Services and Support [M = 2.13]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Security systems [*M* = 3.33]
  - Increased pay/benefits for staff [*M* = 3.33]
  - Shelter maintenance/repair [*M* = 3.00]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 3.00]
  - Computer equipment [*M* = 2.75]
  - Regional cross-training initiatives [M = 2.75]
  - Teleconferencing/virtual meeting equipment [M = 2.75]

Stakeholder Survey Respondent Demographics

- 37.5% of respondents reported that they work for a criminal/juvenile justice agency.
- 25.0% of respondents reported that they work/volunteer for a Victim Services Provider – Nonprofit.
- 12.5% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime; work for a social service organization not affiliated with a victim service provider; work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.).
- 25% of respondents reported that they encounter victims/survivors of crime daily. 25% of respondents reported that they encounter victims/survivors of crime a few times per week. 25% of respondents reported that they encounter victims/survivors of crime Weekly. 12.5% of respondents reported that they encounter victims/survivors of crime Monthly. 12.5% of respondents reported that they have no direct contact with victims/survivors of crime.
- 37.5% of respondents reported working with victims/survivors of crime for 6-10 years. 25.0% of respondents reported working with victims/survivors of crime for 20 or more years. 12.5% of respondents reported working with victims/survivors of crime for 1-5; or 11-15; or 16-19 years.
- The median number of people working for a respondent's organization is 70.0, with a median estimated yearly budget of $280,000.
- 25.0% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 0.50% of organizational budgets.
- 12.5% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 47.00% of organizational budgets.
- 25.0% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 51.00% of organizational budgets.
- 25.0% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 26.50% of organizational budgets.
- 37.5% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 25.00% of organizational budgets.
- 25.0% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 85.00% of organizational budgets.
- 75.0% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 18.00% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses			
Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Ashamed/Embarrassed about victimization	5.00	Caretaker was/is offender	3.50
Concerned about what others would think	5.00	No childcare available	3.38
Afraid of not being believed	5.00	Substance abuse addictions	3.25
Changed Mind	4.50	Ashamed/Embarrassed about victimization	3.13
Thought crime occurred too far in the past to seek/receive services	4.50	Work schedule conflict	3.13
Afraid of losing privacy	4.50		
Did not know that I was eligible for services	4.50		
I thought I was OK/thought I could deal with it on my own	4.50		
Greatest Needs	**Percent**	**Greatest Needs**	**Percent**
Peer Support Groups	66.7	Language/interpretation services- county recode	85.7
Medical exam for sexual assault	33.3	Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)- county recode	85.7
Court accompaniment and/or assistance in court system procedures	33.3	Emergency Shelter and/or Emergency Short-term Housing- county recode	71.4
Legal assistance/representation	33.3	Legal immigration services related to a crime- county recode	71.4
		Peer Support Groups- county recode	62.5

VICTIMS SERVICES NEEDS ASSESSMENT

Jefferson County

Jefferson County included 0.35% of the participants of the state. Zero (0) victims participated in the survey, and three (3) service providers participated in the survey. This means that victims from Jefferson County represent 0.00% of the total state victim participant sample, and service providers from Jefferson County represent 0.5% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Jefferson County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [M = 3.33]
  - Victim changed mind [M = 3.33]
  - Protecting the offender from the justice system [M = 3.00]
  - Fear of losing housing [M = 3.00]
  - Ashamed/Embarrassed about victimization [M = 3.00]
  - No childcare available [M = 3.00]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Legal assistance/representation [66.7%]
  - Long-term Housing [66.7%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [66.7%]
  - Basic needs (i.e., clothing, food, shelter) [66.7%]
  - Emergency Financial Assistance [66.7%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Arson [33.3%]
  - Physical Assault or Domestic Violence Against an Older Adult [33.3%]
  - Domestic Abuse/Domestic Violence [33.3%]
  - Harassment/Bullying [33.3%]
  - Human Trafficking (Sex/Labor) [33.3%]
  - Identity Theft/Financial Abuse/Scam [33.3%]
  - Stalking [33.3%]

- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Adolescents (age 13-17) [33.3%]
  - Young Adults (age 18-25) [33.3%]
  - Elderly/Seniors (age 65+) [33.3%]
  - Homeless [33.3%]
  - Non-native speakers *(e.g., limited English proficiency) [33.3%]*

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Counseling, Therapy, or Mental Health Services [66.7%]
  - Peer Support Groups [66.7%]
  - Substance Abuse support/treatment [66.7%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [66.7%]
  - Accompaniment to Medical Services [66.7%]
  - Legal immigration services related to a crime [66.7%]
  - Emergency Shelter and/or Emergency Short-term Housing [66.7%]
  - Employment Assistance [66.7%]
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [66.7%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime [66.7%]
  - Language/interpretation services [66.7%]
  - Safety/security planning [66.7%]
  - Crisis response at the crime scene [66.7%]
  - Crisis Hotline [66.7%]
  - Continuing Crisis Intervention [66.7%]
  - Faith-based/spiritual help [66.7%]
  - Financial assistance for funeral/burial services [66.7%]
  - Coordination of victim services [66.7%]
  - Victim/Witness Protection [66.7%]
  - Relocation Services [66.7%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult)-county recode [66.7%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [66.7%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Burglary [100.0%]
  - Child Physical Abuse [100.0%]

  - Child Sexual Abuse/Assault [100.0%]
  - Homicide/Murder [100.0%]
  - Injury by DUI (Driving under the Influence) [100.0%]
  - Physical Assault [100.0%]
  - Rape/sexual assault [100.0%]
  - Robbery [100.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Children [100.0%]
  - Adults (age 26-64) [100.0%}
  - Men [100.0%]
  - White [100.0%]
  - Women [100.0%]
  - LGBTQ [100.0%]
  - Individuals with intellectual/emotional disabilities [100.0%]
  - Individuals with physical disabilities [[100.0%]
  - Incarcerated [100.0%]
  - Veterans [100.0%]
  - Families of homicide victims [100.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [M = 2.00]
  - Comprehensive information about victims' services and other programs available locally and statewide [M = 1.67]
  - Advanced Victim Advocate training [M = 1.67]
  - Basic Advocacy [M =1.67]
  - Trauma Informed/Sensitive Services and Support [M = 1.33]
  - Therapeutic Counseling training [M = 1.33]
  - Support Group knowledge and information [M = 1.33]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [M = 1.33]
  - Navigating the PA Criminal Justice System [M = 1.33]
  - Hotline training [M = 1.33]
  - Executive Director training [M = 1.33]
  - Confidentiality, HIPPA, and ethics [M = 1.33]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Regional cross-training initiatives [M = 2.00]
  - Access to telemedicine [M = 2.00]
  - Security systems [M = 1.50]
  - Office maintenance/repair [M = 1.50]

- Shelter maintenance/repair [M = 1.50
- Computer equipment [M = 1.50]
- IT support [M = 1.50]
- Website design/redesign [M =1.50]
- Specialized software for online appointment scheduling [M =1.50]
- Statewide comprehensive victim service hotline [M =1.50]
- Increased pay/benefits for staff [M = 1.50]

VICTIMS SERVICES NEEDS ASSESSMENT

Juniata County

Juniata County included 0.83% of the participants of the state. Two (2) victims participated in the survey, and five (5) service providers participated in the survey. This means that victims from Juniata County represent 0.8% of the total state victim participant sample, and service providers from Juniata County represent 0.9% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - I thought was OK/thought I could deal with it on my own [*M* = 4.50]
  - Ashamed/Embarrassed about victimization [*M* = 3.50]
  - Concerned about what others would think (e.g., family, friend(s), community member(s)) [*M* = 3.50]
  - Worried about being blamed [*M* = 3.00]
  - Afraid of losing privacy [*M* = 3.00]
  - Afraid of not being believed [*M* = 3.00]
  - Afraid of retaliation [*M* = 3.00]
  - Did not trust government [*M* = 3.00]
  - Did not trust the police [*M* = 3.00]
  - Did not trust courts [*M* = 3.00]
- The most **needed, but not sought, nor received** services are:
  - Peer Support Groups (Someone to talk to about what happened) [50.0%]
  - Emergency Financial Assistance [50.0%]
- The most **needed and sought, but not received** services are:
  - Counseling, Therapy, or Mental Health Service [50.0%]
  - Information/free resources about services available [50.0%]
  - Legal assistance/representation [50.0%]
  - Safety/Security Planning [50.0%]
  - Faith-based/spiritual help [50.0%]
- The most **received** services are:
  - Counseling, Therapy, or Mental Health Services [50.0%]
  - Court accompaniment and/or assistance in court system procedures [50.0%]
  - Notices about the status of court hearings and/or location of the criminal defendant [50.0%]
- The **highest rated** services received (in terms of quality) are:
  - Counseling, Therapy, or Mental Health Services [*M* = 4.00]
  - Notices about the status of court hearings and/or location of the criminal defendant [*M* = 2.50]

  - Court accompaniment and/or assistance in court system procedures [*M* = 2.00]
- **Most cited sources of how victims received information on victims' services** are:
  - N/A

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Rape/sexual assault [50.0%]
  - Child Sexual Abuse/Assault [50.0%]
  - Domestic Abuse/Domestic Violence [50.0%]
  - Stalking [50.0%]
- The **most impactful** crimes reported are:
  - Child Sexual Abuse/Assault [50.0%]
  - Domestic Abuse/Domestic [50.0%]
- The average number of crimes reported per person directly impacted by crime is 2 (*M* = 2.00)
- All [100.0%] of the "most impactful" crimes are violent crimes.
- Among those who reported being directly impacted by **more than one crime**, Domestic Abuse/Domestic Violence (*M* = 1.00), is ranked as having the **most impact**, followed by Physical Assault (*M* = 2.00), and Robbery (*M* = 3.00).
- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crime** is Child Sexual Abuse/Assault [100.0%].
- **Among those who did not report the crime to the police**, the **highest ranked barriers to contacting the police** are "Did not know how to report (*M* = 5.00)," and "Victim was a child/was too young (*M* = 3.00)."

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Protecting the offender from the justice system [*M* = 2.80]
  - Ashamed/Embarrassed about victimization [*M* = 2.80]
  - No childcare available [*M* =2.80]
  - Victim changed mind [*M* = 2.80]
  - Fear of losing housing [*M* = 2.60]
  - Caretaker [*M* = 2.60]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [80.0%]

  - Relocation Services [80.0%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [80.0%]
  - Substance Abuse support/treatment [60.0%]
  - Legal immigration services related to a crime-county recode [60.0%]
  - Emergency Shelter and/or Emergency Short-term Housing [60.0%]
  - Basic needed (i.e., clothing, food, shelter) [60.0%]
  - Language/interpretation services [60.0%]
  - Faith-based/spiritual help [60.0%]
  - Financial assistance for funeral/burial services [60.0%]
  - In-home personal care (e.g., day care for children; medical care for elder or disabled adult) [60.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [50.0%]
  - Arson [25.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [25.0%]
  - Burglary [25.0%]
  - Domestic Abuse/Domestic Violence [25.0%]
  - Identity Theft/Financial Abuse/Scam [25.0%]
  - Stalking [25.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Homeless [80.0%]
  - Elderly/Seniors (age 65+) (60.0%)
  - Non-native speakers (e.g., limited English proficiency) [60.0%]
  - Adolescents (age 13-17) [40.0%]
  - LGBTQ [40.0%]
  - Individuals with intellectual/emotional disabilities [40.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical/Healthcare services [80.0%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [80.0%]
  - Accompaniment to Medical Services [80.0%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime [80.0%]
  - Safety/security planning [80.0%]
  - Crisis Hotline [80.0%]
  - Victim/Witness Protection [80.0%]

- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Child Physical Abuse [100.0%]
  - Injury by DUI (Driving Under the Influence) Offender [100.0%]
  - Larceny/theft [100.0%]
  - Physical Assault [100.0%]
  - Rape/sexual assault [100.0%]
  - Robbery [100.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Adults (age 26-64) [100.0%]
  - White [100.0%]
  - Men [100.0%]
  - Families of homicide victims [100.0%]
  - Women [100.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.20}
  - Sensitivity and Cultural Competency [*M* = 2.20]
  - Support Group knowledge and information [*M* = 2.00]
  - Mandated Reporter Requirements [*M* = 2.00]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.00]
  - Advanced Victim Advocate training [*M* = 2.00]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.50]
  - IT support [*M* = 2.33]
  - Training initiatives [*M* = 2.25]
  - Website design/redesign [*M* =2.25]
  - Teleconferencing/virtual meeting equipment [*M* = 2.00]

Stakeholder Survey Respondent Demographics

- 40% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.). 20.0% of respondents reported that they work for a criminal/juvenile justice agency; or for a Victim Services Provider – Nonprofit; or for a Victim Services Provider - Government affiliated.
- 40% of respondents reported that they encounter victims/survivors of crime Monthly or Daily. 20% of respondents reported that they encounter victims/survivors of crime A few times per month.
- 60% of respondents reported working with victims/survivors of crime for 20 or more years. 20% of respondents reported working with victims/survivors of crime for 11-15 years or 6-10 years.

- The median number of people working for a respondent's organization is 8.00, with a median estimated yearly budget of $55,000.
- 20% of respondents reported receiving pass-through funding from a government entity in the past three years.
- 20% of respondents reported receiving pass-through funding from coalition in the past three years.
- 60% of respondents reported receiving PCCD/OVS Grant funding in the past three years.
- 40% of respondents reported receiving direct grant funding from a federal agency in the past three years.
- 20% of respondents reported receiving local/community funding in the past three years.
- 0% of respondents reported receiving private funding in the past three years.
- 80% of respondents reported receiving state funding in the past three years.

Key Comparisons Between Victim and Stakeholder Responses

Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
I thought was OK/thought I could deal with it on my own	4.50	Protecting the offender from the justice system	2.80
Ashamed/Embarrassed about victimization	3.50	Ashamed/Embarrassed about victimization	2.80
Concerned about what other would think	3.50	No childcare available	2.80
Worried about being blamed	3.00	Victim changed mind	2.80
Afraid of losing privacy	3.00	Fear of losing housing	2.60
Afraid of not being believed	3.00		
Afraid of retaliation	3.00		
Did not trust government	3.00		
Did not trust the Police	3.00		
Did not trust courts	3.00		
Greatest Needs – Top 5	**Percent**	**Greatest Needs – Top 5**	**Percent**
Peer Support Groups (Someone to talk to about what happened)	50.0	Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)	80
Emergency Financial	50.0	Relocation Services	80
Safety/Security Planning	16.7	Disability Assistance (e.g., assistive technology, signing, etc.)	80
Crisis response at the crime scene	16.7	Substance Abuse support/treatment	60
Legal assistance/representation	8.3	Legal immigration services related to a crime-county recode	60
Relocation Services	8.3	Emergency Shelter and/or Emergency Short-term Housing	60
Emergency Financial Assistance	8.3	Basic needed (i.e., clothing, food, shelter)	60
		Language/interpretation services	60
		Faith-based/spiritual help	60
		Financial assistance for funeral/burial services	60

VICTIMS SERVICES NEEDS ASSESSMENT

Lackawanna County

Lackawanna County included 0.83% of the participants of the state. Two (2) victims participated in the survey, and five (5) service providers participated in the survey. This means that victims from Lackawanna County represent 0.8% of the total state victim participant sample, and service providers from Lackawanna County represent 0.9% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Changed Mind [*M* = 5.00]
  - Still dealing with issues involving crime [*M* = 5.00]
  - Did not consider myself a victim [*M* = 5.00]
  - Afraid of not being believed [*M* = 5.00]
  - Ashamed/Embarrassed about victimization [*M* = 5.00]
  - Concerned about what others would think [*M* = 5.00]
  - I thought I was OK/thought I could deal with it on my own [*M* = 5.00]
  - Afraid of retaliation [*M* = 5.00]
- The most **needed, but not sought, nor received** services are:
  - N/A
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** service is:
  - Counseling, therapy, or Mental Health Services [66.7%]
- The **highest rated** service received (in terms of quality) is:
  - Counseling, Therapy, or Mental Health Services [*M* = 3.50]
- **Most cited sources of how victims received information on victim's services** are:
  - Family [50.0%]
  - Victim advocate/Victim service agency/Not-for profit org [50.0%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Physical Assault [50.0%]
  - Rape/sexual assault [50.0%]
  - Child Physical Abuse [50.0%]
  - Abuse/Domestic Violence [50.0%]
- The **most impactful** crimes reported are:

  - Physical Assault [50.0%]
  - Child Physical Abuse [50.0%]
- The average number of crimes reported per person directly impacted by crime is about 1 (*M* = 1.33)
- All [100.0%] of the "most impactful" crimes are violent crimes.
- Among those who reported being directly impacted by **more than one crime**, Domestic Abuse/Domestic Violence (*M* = 2.00), is ranked as having the **most impact**, followed by Rape/Sexual assault (*M* = 3.00).
- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crime** is Physical Assault [100.0%].

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Fear of losing housing [*M* = 4.10]
  - Fear of deportation [*M* = 4.00]
  - Caretaker was/is offender [*M* = 4.00]
  - Competing needs of household [*M* = 3.90]
  - Ashamed/Embarrassed about victimization [*M* = 3.70]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Counseling, Therapy, or Mental Health Services [100.0%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [100.0%]
  - Peer Support Groups [90.0%]
  - Long-term Housing [90.0%]
  - Emergency Shelter and/or Emergency Short-term Housing [90.0%]
  - Basic needs (i.e., clothing, food, shelter) [90.0%]
  - Employment Assistance [90.0%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [90.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [77.8%]
  - Domestic Abuse/Domestic Violence [66.7%]
  - Human Trafficking (Sex/Labor) [66.7%]
  - Rape/sexual assault [66.7%]
  - Stalking [66.7%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:

- Non-native speakers (e.g., limited English proficiency) [77.8%]
- Women [55.6%]
- LGBTQ [55.6%]
- Individuals with intellectual/emotional disabilities [55.6%]
- Individuals with physical disabilities [55.6%]
- Immigrant/Refugee [55.6%]
- College Students [55.6%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [90.0%]
  - Crisis Hotline [66.7%]
  - Crisis response at the crime scene [60.0%]
  - Faith-based/spiritual help [60.0%]
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [55.6%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime [55.6%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Child Sexual Abuse/Assault [55.6%]
  - Child Physical Abuse [55.6%]
  - Injury by DUI (Driving Under the Influence) Offender [55.6%]
  - Burglary [44.4%]
  - Homicide/Murder [44.4%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Children (age 12 and younger) [55.6%]
  - Elderly/Seniors (age 65+) [55.6%]
  - Adults (age 26-64) [55.6%]
  - Veterans [55.6%]
  - White [50.0%]
  - Men [44.4%]
  - Incarcerated [44.4%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* =3.00]

  - Advanced Victim Advocate training [*M* = 3.00]
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.89]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.89]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.78]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Statewide comprehensive victim service hotline [*M* = 3.43]
  - Increased pay/benefits for staff [*M* = 3.38]
  - Regional cross-training initiatives [*M* = 3.25]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 3.25]
  - Data collection software [*M* = 3.13]

Stakeholder Survey Respondent Demographics

- 30% of respondents reported that they work/volunteer for a Victim. 20% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.); or I work for a criminal/juvenile justice agency. 10% of respondents reported that they work for a hospital/medical service provider; or work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that comes into contact with victims of crime; or work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that comes into contact with victims of crime.
- 40% of respondents reported that they encounter victims/survivors of crime a few times per year. 30% of respondents reported that they encounter victims/survivors of crime daily. 10% of respondents reported that they encounter victims/survivors of crime Monthly, A few times per month, or A few times per week.
- 40% of respondents reported working with victims/survivors of crime for 11-15 years. 20% of respondents reported working with victims/survivors of crime for 16-19 years or 20 or more years. 10% of respondents reported working with victims/survivors of crime for 6-10 years or 1-5 years.
- The median number of people working for a respondent's organization is 37, with a median estimated yearly budget of $800,000.
- 20% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 88% of organizational budgets.
- 20% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 24% of organizational budgets.
- 50% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 38.5% of organizational budgets.
- 40% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.
- 40% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 20% of organizational budgets.
- 30% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 10% of organizational budgets.
- 70% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 25% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses			
Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Changed Mind	5.00	Fear of losing housing	4.10
Still dealing with issues involving crime	5.00	Fear of deportation	4.00
Did not consider myself a victim	5.00	Caretaker was/is offender	4.00
Afraid of not being believed	5.00	Competing needs of household	3.90
Ashamed/Embarrassed about victimization	5.00	Ashamed/Embarrassed about victimization	3.70
Concerned about what others would think	5.00		
I thought I was OK/thought I could deal with it on my own	5.00		
Afraid of retaliation	5.00		
Greatest Needs	**Percent**	**Greatest Needs**	**Percent**
Information/free resources about services available	20.8	Counseling, Therapy, or Mental Health Services	100
Someone to help coordinate victim services	17.4	Disability Assistance (e.g., assistive technology, signing, etc.)	100
Safety/Security Planning	16.7	Peer Support Groups	90
Crisis response at the crime scene	16.7	Long-term Housing	90
Legal assistance/representation	8.3	Emergency Shelter and/or Emergency Short-term Housing	90
Relocation Services	8.3	Basic needs (i.e., clothing, food, shelter) [	90
		Employment Assistance	90
Emergency Financial Assistance	8.3	In-home personal care (e.g. day care for children; medical care for elder or disabled adult)	90
		Counseling, Therapy, or Mental Health Services	90

VICTIMS SERVICES NEEDS ASSESSMENT

Lancaster County

Lancaster County included 2.97% of the participants of the state. Seven (7) victims participated in the survey, and 18 service providers participated in the survey. This means that victims from Lancaster County represent 2.7% of the total state victim participant sample, and service providers from Lancaster County represent 3.1% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Afraid of retaliation [*M* = 5.00]
  - Still dealing with issues involving crime [*M* = 4.00]
  - Did not trust the P [*M* = 3.00]
  - Did not trust courts [*M* = 3.00]
  - Concerned about what others would think (e.g., family, friend(s), community member(s)) [*M* = 3.00]
  - I thought I was OK/thought I could deal with it on my own [*M* = 3.00]
- The most **needed, but not sought, nor received** services are:
  - Peer Support Groups [40.0%]
  - Counseling, Therapy, or Mental Health Service [20.0%]
  - Court accompaniment and/or assistance in court system procedures [20.0%]
  - Notices about the status of court hearings and/or location of the criminal defendant [20.0%]
  - Information/free resources about services available [20.0%]
  - Legal assistance/representation [20.0%]
  - Assistance filling out compensation forms for reimbursement/payment of crime-related expense [20.0%]
  - Someone to help coordinate victim services [20.0%]
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - Counseling, therapy, or Mental Health Services [40.0%]
  - Court accompaniment and/or assistance in court system procedures [20.0%]
  - Notices about the status of court hearings and/or location of the criminal defendant [20.0%]
  - Victim/Witness Protection [20.0%]
  - Information/free resources about services available [20.0%]
  - Safety/Security Planning [20.0%]
  - Crisis Hotline [20.0%]

  - Someone to help coordinate victim services [20.0%]
  - Assistance filling out compensation forms for reimbursement/payment of crime-related expenses [20.0%]
- The **highest rated** services received (in terms of quality) are:
  - Counseling, Therapy, or Mental Health Services [*M* = 4.50]
  - Court accompaniment and/or assistance in court system procedures [*M* = 5.00]
  - Notices about the status of court hearings and/or location of the criminal defendant [*M* = 2.50]
  - Victim/Witness Protection [*M* = 5.00]
  - Information/free resources about services available [*M* = 4.00]
  - Safety/Security Planning [*M* = 5.00]
  - Crisis Hotline [*M* = 4.00]
  - Someone to help coordinate victim services [*M* = 3.50]
  - Assistance filling out compensation forms for reimbursement/payment of crime-related expenses [*M* = 4.00]
- **Most cited sources of how victims received information on victims' services** are:
  - Police/Detective/Law Enforcement [60.0%]
  - Victim advocate/Victim service agency/Not-for profit org [20.0%]
  - Internet Search [20.0%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Stalking [40.0%]
  - Domestic Abuse/Domestic Violence [40.0%]
  - Physical Assault [20.0%]
  - Harassment/Bullying [20.0%]
  - Rape/sexual assault [50.0%]
  - Burglary [20.0%]
  - Homicide/Murder [20.0%]
  - Larceny/theft [20.0%]
- The **most impactful** crimes reported are:
  - Robbery [40.0%]
  - Homicide/Murder [20.0%]
  - Domestic Abuse/Domestic Violence [20.0%]
  - Stalking [20.0%]
- The average number of crimes reported per person directly impacted by crime is about 2 (*M* = 1.57)
- Most [80.0%] of the "most impactful" crimes are violent crimes.
- Among those who reported being directly impacted by **more than one crime**, Homicide/Murder (*M* = 1.00), is ranked as having the **most impact**, followed by Robbery (*M* = 1.00), and Domestic Abuse/Domestic Violence (*M* = 1.50).
- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crime** is robbery (100%).

- **Among those who did not report the crime to the police**, the **highest ranked barriers to contacting the police** are "Do not trust the police (*M* = 5.00)," "Afraid of not being believed (*M* = 4.00)," and "Afraid of retaliation (*M* = 4.00)."

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Ashamed/Embarrassed about victimization [*M* = 3.83]
  - Language barrier [M = 3.78]
  - Cultural barrier [M = 3.56]
  - Victim changed mind [M = 3.53]
  - No childcare available [M = 3.50]
  - Caretaker was/is offender [M = 3.50]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [88.9%]
  - Counseling, Therapy, or Mental Health Services [88.2%]
  - Long-term Housing [88.2%]
  - Emergency Financial Assistance [88.2%]
  - Peer Support Groups [77.8%]
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [76.5%]
  - Legal immigration services related to a crime [75.0%]
  - Relocation Services [75.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [83.3%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [66.7%]
  - Human Trafficking (Sex/Labor) [61.1%]
  - Domestic Abuse/Domestic Violence [66.7%]
  - Child Physical Abuse [55.6%]
  - Child Sexual Abuse/Assault [55.6%]
  - Stalking [55.6%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - LGBTQ [76.5%]
  - Hispanic or Latino [76.5%]

- Individuals with intellectual/emotional disabilities [70.6%]
- Individuals with physical disabilities [70.6%]
- Men [70.6%]
- Adolescents (age 13-17) [62.5%]
- Elderly/Seniors (age 65+) [62.5%]
- Black or African American [64.7%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [88.2%]
  - Medical/Healthcare services [76.5%]
  - Medical exam for sexual assault [70.6%]
  - Crisis Hotline [64.7%]
  - Faith-based/spiritual help [64.7%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Arson [37.5%]
  - Burglary [35.3%]
  - Child Sexual Abuse/Assault [33.3%]
  - Rape/sexual assault [33.3%]
  - Domestic Abuse/Domestic Violence [27.8%]
  - Injury by DUI (Driving Under the Influence) Offender [27.8%]
  - Larceny/theft [27.8%]
  - Physical Assault [27.8%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - White [41.2%]
  - Women [41.2%]
  - Children (age 12 and younger) [37.5%]
  - Adults (age 26-64) [33.3%]
  - College Students [31.3%]
  - Veterans [31.3%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Trauma Informed/Sensitive Services and Support [*M* = 3.00]
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.94]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.71]

  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.71]
  - Advanced Victim Advocate training [*M* = 2.67]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* =3.20]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 3.00]
  - Computer equipment [*M* = 2.75]
  - Data collection software [*M* = 2.69]
  - Teleconferencing/virtual [*M* = 2.57]

Stakeholder Survey Respondent Demographics

- 50% of respondents reported that they work/volunteer for a Victim Services Provider - Nonprofit. 16.7% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime or work/volunteer for a Victim Services Provider -Government affiliated. 11.1% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.). 5.6% of respondents reported that they work for a criminal/juvenile justice agency.
- 50% of respondents reported that they encounter victims/survivors of crime daily. 38.9% of respondents reported that they encounter victims/survivors of crime a few times per year. 5.6% of respondents reported that they encounter victims/survivors of crime monthly or a few times per week.
- 22.2% of respondents reported working with victims/survivors of crime for 20 or more years, 6-10 years, or 1-5 years. 16.7% of respondents reported working with victims/survivors of crime for 11-15 years.11.1% of respondents reported working with victims/survivors of crime for 16-19 years. 5.6% of respondents reported working with victims/survivors of crime for less than a year.
- The median number of people working for a respondent's organization is 14, with a median estimated yearly budget of $650,000.
- 27.8% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 7.50% of organizational budgets.
- 11.1% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 28.00% of organizational budgets.
- 55.6% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 30.00% of organizational budgets.
- 50.0% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 27.50% of organizational budgets.
- 55.6% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 6.00% of organizational budgets.
- 38.9% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 14.00% of organizational budgets.
- 61.1% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 60.00% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses			
Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Afraid of retaliation	5.00	Ashamed/Embarrassed about victimization	3.83
Still dealing with issues involving crime	4.00	Language barrier	3.78
Did not trust the P	3.00	Cultural barrier	3.56
Did not trust courts	3.00	Victim changed mind	3.53
Concerned about what other would think (e.g., family, friend(s), community member(s))	3.00	No childcare available	3.50
I thought I was OK/thought I could deal with I on my own	3.00	Caretaker was/is offender	3.50
Greatest Needs	**Percent**	**Greatest Needs**	**Percent**
Peer Support Groups	40	Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)	88.9
Counseling, therapy, or Mental Service	20	Counseling, Therapy, or Mental Health Services	88.2
Court accompaniment and/or assistance in court system procedures	20	Long-term Housing	88.2
Notices about the status of court hearings and/or location of the criminal defendant	20	Emergency Financial Assistance	88.2
Information/free resources about services available	20	Peer Support Groups	77.8
Legal assistance/representation	20	Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.)	76.5
Assistance filling out compensation forms for reimbursement/payment of crime-related expense	20	Legal immigration services related to a crime	75.0
Someone to help coordinate victim services	20	Relocation Services	75.0

VICTIMS SERVICES NEEDS ASSESSMENT

Lawrence County

Lawrence County included 1.19% of the participants of the state. Two (2) victims participated in the survey, and six (6) service providers participated in the survey. This means that victims from Lawrence County represent 0.80% of the total state victim participant sample, and survey providers from Lawrence County represent 1.00% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - I thought I was OK/thought I could deal with it on my own [*M* = 5.00]
  - Unaware of service(s) [*M* = 4.00]
  - Worried about being blamed [*M* = 4.00]
  - Ashamed/Embarrassed about victimization [*M* = 4.00]
  - Concerned about what others would think [*M* = 4.00]
  - Did not know services were free [*M* = 4.00]
- The most **needed, but not sought, nor received** services are:
  - N/A
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** service is:
  - Counseling, Therapy, or Mental Health Services [50.0%]
- The **highest rated** service received (in terms of quality) is:
  - Counseling, Therapy, or Mental Health Services [M = 3.00]
- **Most cited source of how victims received information on victims' services** is:
  - Co-worker(s) [50.0%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Physical Assault [50.0%]
  - Harassment/Bullying [50.0%]
  - Rape/Sexual assault [50.0%]
  - Abuse/Domestic Violence [50.0%]
- The **most impactful** crimes reported are:
  - Rape/sexual assault [50.0%]
- The average number of crimes reported per person directly impacted by crime is almost 2.
- The majority [50.0%] of the "most impactful" crimes are violent crimes.

- Among those who reported being directly impacted by **more than one crime**, Rape/sexual assault (*M= 1.00*), is ranked as having the **most impact**, followed by Domestic Abuse/Domestic Violence (M = 2.00) and Physical assault (M=3.00).
- **Among those who did not report the crime to the police**, the **highest ranked barriers to contacting the police** are "Concerned about what others would think (e.g., family, friend, community members) (*M* = 5.00)," "Worried about being blamed (*M* =5.00)," and "Ashamed/embarrassed about victimization (M = 3.00)."

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 3.20]
  - Ashamed/Embarrassed about victimization [*M* = 3.20]
  - No childcare available [*M* = 3.20]
  - Victim changed mind [*M* = 3.20]
  - Substance abuse addictions [*M* = 3.00]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Long-term Housing [80.0%]
  - Emergency Financial Assistance [80.0%]
  - Crisis response at the crime scene [66.7%]
  - Employment Assistance [60.0%]
  - Peer Support Groups [50.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Identity Theft/Financial Abuse/Scam [50.0%]
  - Human Trafficking (Sex/Labor) [33.3%]
  - Arson [25.0%]
  - Injury by DUI (Driving Under the Influence) Offender [25.0%]
  - Larceny/theft [25.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Homeless [50.0%]
  - Non-native speakers (e.g., limited English proficiency) [40.0%]
  - Middle-Eastern [40.0%]
  - Incarcerated [40.0%]
  - Individuals with intellectual/emotional disabilities [40.0%]
  - Hispanic or Latino [40.0%]

- Men [40.0%]
- Elderly/Seniors (age 65+) [40.0%]
- Young Adults [40.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical/Healthcare services [100.0%]
  - Child Advocacy Center services (including forensic interviews for child victims) [100.0%]
  - Medical exam for sexual assault [83.3%]
  - Emergency Shelter and/or Emergency Short-term Housing [83.3%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime [83.3%]
  - Language/interpretation services [83.3%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [83.3%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Burglary [100.0%]
  - Child Physical Abuse [100.0%]
  - Child Sexual Abuse/Assault [100.0%]
  - Physical Assault [100.0%]
  - Rape/sexual assault [100.0%]
  - Robbery [100.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Children (age 12 and younger) [100.0%]
  - White [100.0%]
  - Adolescents (age 13-17) [83.3%]
  - Adults (age 26-64) [80.0%]
  - Women [80.0%]
  - LGBTQ [80.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.17]
  - Confidentiality, HIPPA, and ethics [*M* = 2.00]
  - Advanced Victim Advocate training [*M* =2.00]
  - Trauma Informed/Sensitive Services and Support [*M* = 1.83]
  - Sensitivity and Cultural Competency [*M* =1.80]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:

- Remote training access [*M* = 2.25]
- Increased pay/benefits for staff [*M* = 2.25]
- Data collection software [*M* = 2.20]
- Specialized software for online appointment scheduling [*M* = 1.75]
- Teleconferencing/virtual meeting equipment [*M* = 1.67]
- Access to telemedicine [M = 1.67]

Stakeholder Survey Respondent Demographics

- 50% of respondents reported that they work/volunteer for a Nonprofit. 33% of respondents reported that they work/volunteer Government affiliated. 16.7% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.).
- 50% of respondents reported that they encounter victims/survivors of crime daily. 16.7% of respondents reported that they encounter victims/survivors of crime no direct contact, monthly, or a few times per week.
- 50% of respondents reported working with victims/survivors of crime for 1-5 years. 33.3% of respondents reported working with victims/survivors of crime for 6-10 years. 16.7% of respondents reported working with victims/survivors of crime for 11-15 years.
- The median number of people working for a respondent's organization is 15, with a median estimated yearly budget of $130,000.
- 33.3% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 33% of organizational budgets.
- 16.7% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, no median score was recorded.
- 83.3% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 75.00% of organizational budgets.
- 66.7% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.
- 33.3% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 1% of organizational budgets.
- 16.7% of respondents reported receiving private funding in the past three years, and among those receiving this funding, no median score was recorded.
- 50.0% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 30.50% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses

Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
I thought I was OK/thought I could deal with it on my own	5.00	Caretaker was/is offender	3.20
Unaware of service(s)	4.00	Ashamed/Embarrassed about victimization	3.20
Worried about being blamed	4.00	No childcare available	3.20
Ashamed/Embarrassed about victimization	4.00	Victim changed mind	3.20
Concerned about what others would think	4.00	Substance abuse addictions	3.00

Did not know services were free	4.00		
Greatest Needs – Top 5	**Percent**	**Greatest Needs**	**Percent**
N/A	N/A	Long-term Housing	80.0
		Emergency Financial Assistance	80.0
		Crisis response at the crime scene	66.7
		Employment Assistance	60.0
		Peer Support Groups	50.0

VICTIM SERVICES NEEDS ASSESSMENT

Lebanon County

Lebanon County included 1.07% of the participants of the state. Two (2) victims participated in the survey, and seven (7) service providers participated in the survey. This means that victims from Lebanon County represent 0.80% of the total state victim participant sample, and survey providers from Lebanon County represent 1.19% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Worried about being blamed [*M* = 5.00]
  - Afraid of losing privacy [*M* = 5.00]
  - Work schedule conflict [*M* = 5.00]
  - Ashamed/Embarrassed about victimization [*M* = 5.00]
  - Concerned about what others would think [*M* = 5.00]
  - Caretaker was/is offender [*M* = 5.00]
- The most **needed, but not sought, nor received** services are:
  - N/A
- The most **needed and sought, but not received** services are:
  - Medical/Healthcare Services
- The most **received** services are:
  - Counseling, Therapy, or Mental Health Services [100%]
  - Peer Support Groups [100%]
  - Court accompaniment and/or assistance in court system procedures [100%]
  - Notices about the status of court hearings and/or location of the criminal defendant [100%]
  - Crisis Hotline [100%]
  - Continuing Crisis Assistance [100%]
- The **highest rated** services received (in terms of quality) are:
  - Court accompaniment and/or assistance in court system procedures [*M* = 5.00]
  - Counseling, Therapy, or Mental Health Services [*M* = 4.00]
  - Continuing Crisis Assistance [*M* = 3.50]
  - Peer Support Groups [*M* = 3.00]
  - Notices about the status of court hearings and/or location of the criminal defendant [*M* = 2.50]
- ***Ratings of most received** services are:
  - Counseling, Therapy, or Mental Health Services [*M* = 4.00]
  - Peer Support Groups [*M* = 3.00]
  - Court accompaniment and/or assistance in court system procedures [*M* = 5.00]

- Notices about the status of court hearings and/or location of the criminal defendant [M = 2.50]
- Continuing Crisis Assistance [M = 3.50]

- **Most cited sources of how victims received information on victims' services** are:
  - Family [100%]
  - Law enforcement [100%]

Summary of Victim Responses Related to Victimization

- For this sample, the top five **most frequently reported** crimes are:
  - Physical Assault [100%]
  - Harassment/Bullying [100%]
  - Rape/sexual assault [100%]
  - Child Sexual Abuse/Assault [100%]
- The **most impactful** crimes reported are:
  - Child Sexual Abuse/Assault [50%]
- The average number of crimes reported per person directly impacted by crime is 2.
- Among those who reported being directly impacted by **more than one crime**, Child Sexual Abuse/Assault (*M* = 1.00) is ranked as having the **most impact**, followed by Rape/sexual assault (*M* = 2.00) and Harassment/Bullying (*M* = 3.00).

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 4.00]
  - Protecting the offender from the justice system [*M* = 3.67]
  - Ashamed/Embarrassed about victimization [*M* = 3.50]
  - Victim was a child/too young [*M* = 3.20]
  - Substance abuse addictions [*M* = 3.20]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Long-term Housing [100%]
  - Basic needs (i.e., clothing, food, shelter) [100%]
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [100%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [100%]
  - - Emergency Financial Assistance [100%]

- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Human Trafficking (Sex/Labor) [66.7%]
  - Child Physical Abuse [50.0%]
  - Harassment/Bullying [50.0%]
  - Domestic Abuse/Domestic Violence [50.0%]
  - Child Sexual Abuse/Assault [50.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Non-native speakers [100%]
  - Homeless [85.7%]
  - Black or African American [66.7%]
  - Hispanic or Latino [66.7%]
  - LGBTQ [66.7%]
  - Individuals with intellectual/emotional disabilities [66.7%]
  - Immigrant/Refugee [66.7%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical/Healthcare services [83.3%]
  - Medical exam for sexual assault [83.3%]
  - Crisis Hotline [66.7%]
  - Child Advocacy Center services (including forensic interviews for child victims) [66.7%]
  - Accompaniment to Medical Services [60.0%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Homicide/Murder [50.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [33.3%]
  - Burglary [33.3%]
  - Child Physical Abuse [33.3%]
  - Child Sexual Abuse/Assault [33.3%]
  - Domestic Abuse/Domestic Violence [33.3%]
  - Injury by DUI (Driving Under the Influence) Offender [33.3%]
  - Larceny/theft [33.3%]
  - Physical Assault [33.3%]
  - Rape/sexual assault [33.3%]
  - Robbery [33.3%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - White [66.7%]

- Children (age 12 and younger) [60.0%]
- Adults (age 26-64) [60.0%]
- Women [50.0%]
- Individuals with physical disabilities [42.9%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 3.00]
  - Advanced Victim Advocate training [*M* = 2.33]
  - Sensitivity and Cultural Competency [*M* = 2.17]
  - Trauma Informed/Sensitive Services and support [*M* = 2.00]
  - Support Group knowledge and information [*M* = 2.00]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.00]
  - Executive Director training [*M* = 2.00]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.40]
  - Technology to assist with language barriers [*M* = 3.00]
  - Statewide comprehensive victim service hotline [*M* = 2.50]
  - Regional cross-training initiatives [*M* = 2.40]
  - Computer equipment [*M* = 2.25]

Stakeholder Survey Respondent Demographics

- 28.6% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc). 28.6% of respondents reported that they work/volunteer for a Victim Services Provider - Nonprofit. 14.3% of respondents reported that they work for a criminal/juvenile justice agency. 14.3% of respondents reported that they work for a social service organization not affiliated with a victim service provider. 14.3% of respondents reported that they work for a hospital/medical service provider.
- 42.9% of respondents reported that they encounter victims/survivors of crime daily. 28.6% of respondents reported that they encounter victims/survivors of crime a few times per year. 14.3% of respondents reported that they encounter victims/survivors of crime monthly. 14.3% of respondents reported that they encounter victims/survivors of crime a few times per week.
- 42.9% of respondents reported working with victims/survivors of crime for 6-10 years. 28.6% of respondents reported working with victims/survivors of crime for 20+ years. 14.3% of respondents reported working with victims/survivors of crime for 1-5 years. 14.3% of respondents reported working with victims/survivors of crime for 11-15 years.
- The median number of people working for a respondent's organization is 10, with a median estimated yearly budget of $425,000.00.
- 57.1% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 20% of organizational budgets.
- 0% of respondents reported receiving pass-through funding from coalition in the past three years.
- 57.1% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 40% of organizational budgets.

- 57.1% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.
- 71.4% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 10% of organizational budgets.
- 42.9% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 10% of organizational budgets.
- 57.1% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses

Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Worried about being blamed	5.00	Caretaker was/is offender	4.00
Afraid of losing privacy	5.00	Protecting the offender from the justice system	3.67
Work schedule conflict	5.00	Ashamed/Embarrassed about victimization	3.50
Ashamed/Embarrassed about victimization	5.00	Victim was a child/too young	3.20
Concerned about what others would think	5.00	Substance abuse addictions	3.20
Caretaker was/is offender	5.00	Caretaker was/is offender	4.00

VICTIMS SERVICES NEEDS ASSESSMENT

Lehigh County

Lehigh County included 2.38% of the participants of the state. Three (3) victims participated in the survey, and 17 service providers participated in the survey. This means that victims from Lehigh County represent 1.20% of the total state victim participant sample, and survey providers from Lehigh County represent 2.90% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Did not trust the Police [*M* = 3.33]
  - Service(s) not available [*M* =3.33]
  - Did not trust courts [M = 3.00]
  - Made contact with someone, but help was not given/not believed [*M* = 3.00]
  - Did not know services were free [*M* = 3.00]
  - Service(s) not in an accessible location [*M* = 3.00]
  - No response from service(s) provider [*M* =3.00]
- The most **needed, but not sought, nor received** services are:
  - Child Advocacy Center services [66.7%]
  - Counseling, Therapy, or Mental Health Service [33.3%]
  - Peer Support Groups [33.3%]
  - Accompaniment to medical services [33.3%]
  - Notices about the status of court hearings and/or location of the criminal defendant [33.3%]
  - Court accompaniment and/or assistance in court system procedures [33.3%]
  - Victim/Witness Protection [33.3%]
  - Information/free resources about services available [33.3%]
  - Assistance filling out compensation forms for reimbursement/payment of crime-related expense [33.3%]
  - Continuing Crisis Assistance [33.3%]
  - Someone to help coordinate victim services [33.3%]
- The most **needed and sought, but not received** services are:
  - Court accompaniment and/or assistance in court system procedures [33.3%]
  - Peer Support Groups [33.3%]
- The most **received** services are:
  - Counseling, Therapy, or Mental Health Services [33.3%]
  - Medical/Healthcare Services [33.3%]
  - Medical exam for sexual assault [33.3%]

  - Transportation [33.3%]
- The **highest rated** services received (in terms of quality) are:
  - Medical/Healthcare Services [*M* = 5.00]
  - Transportation [*M* = 5.00]
  - Medical exam for sexual assault [*M* = 4.50]
  - Counseling, Therapy, or Mental Health Services [*M* = 3.00]
- **Most cited sources of how victims received information on victims' services** are:
  - Family [33.3%]
  - Medical Services [33.3%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Harassment/Bullying [66.7%]
  - Burglary [33.3%]
  - Rape/sexual assault [33.3%]
- The **most impactful** crimes reported are:
  - Harassment/Bullying [33.3%]
  - Burglary [33.3%]
  - Rape/sexual assault [33.3%]
- The average number of crimes reported per person directly impacted by crime is around 1 (*M* = 1.33).
- "Most impactful" crimes were violent [33.3%], property crimes [33.3%], and harassment/bullying [33.3%].
- Among those who reported being directly impacted by **more than one crime**, burglary (*M*= 1.00) is ranked as having the **most impact**, followed by Harassment/Bullying [*M* = 2.00].
- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crimes** are: Harassment/Bullying [50%] and Rape/sexual assault [50%].
- **Among those who did not report the crime to the police**, the **highest ranked barriers to contacting the police** are: "Did not think the police could/would do anything to help me" (*M* = 5.00), "Afraid of retaliation" (*M* =5.00), and "Did not want to get involved" (*M* = 5.00).

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 3.31]
  - No childcare available [*M* = 3.24]
  - Substance abuse addictions [*M* = 3.19]

  - Victim changed mind [M = 3.19]
  - Victim was a child/too young [M = 3.19]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Emergency Financial Assistance [100.0%]
  - Emergency Shelter and/or Emergency Short-term Housing [94.1%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [93.8%]
  - Long-term Housing [93.3%]
  - Employment Assistance [86.7%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [70.6%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [62.5%]
  - Domestic Abuse/Domestic Violence [68.8%]
  - Human Trafficking (Sex/Labor) [58.8%]
  - Rape/sexual assault [52.9%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Non-native speakers (e.g., limited English proficiency) [75.0%]
  - Homeless [75.0%]
  - LGBTQ [70.6%]
  - Elderly/Seniors (age 65+) [68.8%]
  - Immigrant/Refugee [60.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical/Healthcare services [88.2%]
  - Crisis Hotline [76.5%]
  - Medical exam for sexual assault [70.6%]
  - Child Advocacy Center services (including forensic interviews for child victims) [70.6%]
  - Court Accompaniment and/or assistance in court system procedures [64.7%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime [64.7%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Child Physical Abuse [52.9%]
  - Child Sexual Abuse/Assault [52.9%]
  - Physical Assault [50.0%]
  - Injury by DUI (Driving Under the Influence) Offender [43.8%]

  - Rape/sexual assault [47.1%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - White [52.9%]
  - Adults (age 26-64) [50.0%]
  - Young Adults (age 18-25) [47.1%]
  - Individuals with intellectual/emotional disabilities [46.7%]
  - Children (age 12 and younger) [41.2%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 3.06]
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.94]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.88]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.76]
  - Advanced Victim Advocate training [*M* = 2.76]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 2.86]
  - Regional cross-training initiatives [*M* = 2.64]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.64]
  - Data collection software [*M* = 2.43]
  - Shelter maintenance/repair [*M* =2.38]

Stakeholder Survey Respondent Demographics

- 23.5% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime or for a Nonprofit.
- 17.6% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.); or for a criminal/juvenile justice agency; or a Government affiliated.
- 29.4% of respondents reported that they encounter victims/survivors of crime daily. 17.6% of respondents reported that they encounter victims/survivors of crime no direct contact, a few times per week, or a few times per year. 5.9% of respondents reported that they encounter victims/survivors of crime a few times per month or none that I am aware of.
- 47.1% of respondents reported working with victims/survivors of crime for 20 or more years. 23.5% of respondents reported working with victims/survivors of crime for 16-19 years. 11.8% of respondents reported working with victims/survivors of crime for 6-10 years or less than a year. 5.9% of respondents reported working with victims/survivors of crime for 11-15 years.
- The median number of people working for a respondent's organization is 57.5, with a median estimated yearly budget of $227,000.

- 35.3% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 5% of organizational budgets.
- 5.9% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 0% of organizational budgets.
- 58.8% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 42.50% of organizational budgets.
- 23.5% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 27.50% of organizational budgets.
- 35.3% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 2.00% of organizational budgets.
- 29.4% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 10.00% of organizational budgets.
- 41.2% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 50.00% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses

Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Did not trust the Police	3.33	Caretaker was/is offender [M = 3.31]	3.31
Service(s) not available	3.33	No childcare available [M = 3.24]	3.24
Did not trust courts	3.00	Substance abuse addictions [M = 3.19]	3.19
Made contact with someone, but help was not given/not believed	3.00	Victim changed mind [M = 3.19]	3.19
Did not know services were free [	3.00	Victim was a child/too young [M = 3.19]	3.19
Service(s) not in an accessible location	3.00		
No response from service(s) provider	3.00		
Greatest Needs	**Percent**	**Greatest Needs**	**Percent**
Child Advocacy Center services	66.7	Emergency Financial Assistance [100.0%]	100
Counseling, Therapy, or Mental Health Service	33.3	Emergency Shelter and/or Emergency Short-term Housing [94.1%]	94.1
Peer Support Groups	33.3	In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [93.8%]	93.8
Accompaniment to medical services	33.3	Long-term Housing [93.3%]	93.3
Notices about the status of court hearings and/or location of the criminal defendant	33.3	Employment Assistance [86.7%]	86.7

Court accompaniment and/or assistance in court system procedures	33.3		
Victim/Witness Protection	33.3		
Information/free resources about services available	33.3		
Assistance filling out compensation forms for reimbursement/payment of crime-related expense	33.3		
Continuing Crisis Assistance	33.3		
Someone to help coordinate victim services Available	33.3		

VICTIMS SERVICES NEEDS ASSESSMENT

Luzerne County

Luzerne County included 2.15% of the participants of the state. Five (5) victims participated in the survey, and 13 service providers participated in the survey. This means that victims from Luzerne County represent 1.20% of the total state victim participants, and survey providers from Luzerne County represent 2.21% of the total state service provider participants.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Unaware of service(s) [*M* = 3.75]
  - Afraid of retaliation [M = 3.50]
  - Did not know that I was eligible for services [*M* = 3.25]
  - I thought I was OK/thought I could deal with it on my own [*M* = 3.00]
  - Made contact with someone, but help was not given/not believed [*M* = 3.00]
- The most **needed, but not sought, nor received** services are:
  - Emergency Financial Assistance [50.0%]
  - Peer Support Groups [50.0%]
  - Child Advocacy Center services [25.0%]
  - Court accompaniment and/or assistance in court system procedures [25.0%]
  - Notices about the status of court hearings and/or location of the criminal defendant [25.0%]
  - Information/free resources about services available [25.0%]
  - Legal assistance/representation [25.0%]
  - Basic needs [25.0%]
  - Transportation [25%]
  - Relocation Services [25%]
  - Accommodations for victims/survivors with disabilities [25%]
- The most **needed and sought, but not received** services are:
  - Legal assistance/representation [25.0%]
  - Relocation Services [25.0%]
  - Faith-based/spiritual help [25.0%]
  - Assistance filling out compensation forms for reimbursement/payment of crime-related expense [20.0%]
  - Safety/Security Planning [20.0%]
- The most **received** services are:
  - Counseling, Therapy, or Mental Health Services [100%]
  - Peer Support Groups [50.0%]

  - Medical/Healthcare Services [25.0%]
  - Court accompaniment and/or assistance in court system procedures [25.0%]
  - Notices about the status of court hearings and/or location of the criminal defendant [25.0%]
  - Information/free resources about services available [25.0%]
  - Safety/Security Planning [25%]
  - Crisis Hotline [25%]
- The **highest rated** services received (in terms of quality) are:
  - Court accompaniment and/or assistance in court system procedures [*M* = 5.00]
  - Crisis Hotline [*M* = 5.00]
  - Information/free resources about services available [*M* = 4.00]
  - Counseling, Therapy, or Mental Health Services [*M* = 4.00]
  - Peer Support Groups [*M* = 2.25]
- ***Ratings of most received** services are:
  - Counseling, Therapy, or Mental Health Services [*M* = 4.00]
  - Peer Support Groups [*M* = 2.25]
  - Medical/Healthcare Services [*M* = 2.00]
  - Court accompaniment and/or assistance in court system procedures [*M* = 5.00]
  - Notices about the status of court hearings and/or location of the criminal defendant [*M* = 1.50]
  - Information/free resources about services available [*M* = 4.00]
  - Safety/Security Planning [*M* = 1.00]
- **Most cited sources of how victims received information on victims' services** are:
  - Victim advocate/Victim service agency/Not-for profit org [50.0%]
  - Friend [25.0%]
  - Internet Search [25.0%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Harassment/Bullying [75.0%]
  - Burglary [50.0%]
  - Domestic Abuse/Domestic Violence [50.0%]
  - Identity Theft/Financial Abuse/Scam [50.0%]
  - Stalking [50.0%]
- The **most impactful** crimes reported are:
  - Harassment/Bullying [25.0%]
  - Burglary [25.0%]
  - Rape/sexual assault [25.0%]
  - Stalking [25.0%]
- The average number of crimes reported per person directly impacted by crime is 3.
- Among those who reported being directly impacted by **more than one crime**, Rape/sexual assault (*M* = *1.00*), is ranked as having the **most impact**, followed by Burglary (*M* = 1.50) and Harassment/Bullying (*M* = 1.67).

- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crimes** are: physical assault [20%], Harassment/bullying [15%], and Robbery [15%].
- **Among those who did not report the crime to the police**, the **highest ranked barriers to contacting the police** are "Did not think the police could/would do anything to help me" (*M* = 5.00), "Ashamed/embarrassed about victimization" (*M* = 4.00), and "Concerned about what others would think" (*M* = 4.00).

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 3.54]
  - Substance abuse addictions [*M* = 3.38]
  - Protecting the offender from the justice system [M = 3.38]
  - Cultural barrier [M = 3.31]
  - Victim was a child/too young [M = 3.23]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [84.6%]
  - Emergency Financial Assistance [83.3%]
  - Legal immigration services related to a crime [80.0%]
  - Long-term Housing [76.9%]
  - Emergency Shelter and/or Emergency Short-term Housing [76.9%]
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [76.9%]
  - Peer Support Groups [75.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Human Trafficking (Sex/Labor) [76.9%]
  - Stalking [61.5%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [61.5%]
  - Stalking [61.5%]
  - Domestic Abuse/Domestic Violence [53.8%]
  - Harassment/Bullying [53.8%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Homeless [76.9%]
  - Elderly/Seniors (age 65+) [69.2%]

- LGBTQ [69.2%]
- Non-native speakers (e.g., limited English proficiency) [69.2%]
- Hispanic or Latino [61.5%]
- Individuals with intellectual/emotional disabilities [61.5%]
- Individuals with physical disabilities [61.5%]
- Veterans [61.5%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [91.7%]
  - Crisis Hotline [76.9%]
  - Financial assistance for funeral/burial services [58.3%]
  - Accompaniment to Medical Services [58.3%]
  - Medical exam for sexual assault [58.3%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [58.3%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Physical Assault [61.5%]
  - Arson [53.8%]
  - Burglary [53.8%]
  - Child Physical Abuse [53.8%]
  - Child Sexual Abuse/Assault [53.8%]
  - Injury by DUI (Driving Under the Influence) Offender [53.8%]
  - Larceny/theft [53.8%]
  - Rape/sexual assault [53.8%]
  - Robbery [53.8%]
- The more **adequately served** populations by **population type** based on "adequately served" responses are:
  - White [69.2%]
  - Men [61.5%]
  - Incarcerated [53.8%]
  - Children (age 12 and younger) [53.8%]
  - Adults (age 26-64) [53.8%]
  - Women [53.8%]
  - Incarcerated [58.3%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 3.08]
  - Advanced Victim Advocate training [*M* = 2.83]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.67]
  - Sensitivity and Cultural Competency [*M* = 2.58]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.50]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.55]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 3.18]
  - Teleconferencing/virtual meeting equipment [*M* = 3.00]
  - Regional cross-training initiatives [*M* = 2.91]
  - Computer equipment [*M* = 2.55]

Stakeholder Survey Respondent Demographics

- 69.2% of respondents reported that they work/volunteer for a Victim Services Provider – Nonprofit. 7.7% of respondents reported that they work for the Court System; or work for a social service organization not affiliated with a victim service provider; or work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.); or work/volunteer for a Victim Services Provider - Government affiliated.
- 46.2% of respondents reported that they encounter victims/survivors of crime a few times per year. 38.5% of respondents reported that they encounter victims/survivors of crime daily. 7.7% of respondents reported that they encounter victims/survivors of crime Monthly or Weekly.
- 53.8% of respondents reported working with victims/survivors of crime for 20 or more years. 30.8% of respondents reported working with victims/survivors of crime for 1-5 years. 7.7% of respondents reported working with victims/survivors of crime for 6-10 years or 11-15 years.
- The median number of people working for a respondent's organization is 8, with a median estimated yearly budget of $300,000.
- 38.5% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 17.50% of organizational budgets.
- 23.1% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 39.00% of organizational budgets.
- 69.2% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 34.50% of organizational budgets.
- 7.7% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 50.00% of organizational budgets.
- 61.5% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 11.00% of organizational budgets.
- 53.8% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 5.00% of organizational budgets.
- 38.5% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 20.00% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses			
Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Unaware of service(s)	3.75	Caretaker was/is offender	3.54
Afraid of retaliation	3.50	Substance abuse addictions	3.38
Did not know that I was eligible for services	3.25	Protecting the offender from the justice system	3.38
I thought I was OK/thought I could deal with it on my own	3.00	Cultural barrier	3.13
Made contact with someone, but help was not given/not believed	3.00	Victim was a child/too young	3.23
Greatest Needs	**Percent**	**Greatest Needs**	**Percent**
Emergency Financial Assistance	50.0	Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)	84.6
Peer Support Groups	50.0	Emergency Financial Assistance	83.3
Child Advocacy Center services	25.0	Legal immigration services related to a crime	80.0
Court accompaniment and/or assistance in court system procedures	25.0	Long-term Housing	76.9
Notices about the status of court hearings and/or location of the criminal defendant	25.0	Emergency Shelter and/or Emergency Short-term Housing	76.9
Information/free resources about services available	25.0	Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.)	76.9
Legal assistance/representation	25.0	Peer Support Groups	75.0
Basic needs	25.0		
Transportation	25.0		
Relocation Services	25.0		
Accommodations for victims/survivors with disabilities	25.0		

VICTIMS SERVICES NEEDS ASSESSMENT

Lycoming County

Lycoming County included 0.60% of the participants of the state. One (1) victim participated in the survey but did not complete it. Four (4) service providers participated in the survey. This means that victims from Lycoming County represent 0.40% of the total state victim participant sample, and service providers from Lycoming County represent 0.68% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Lycoming County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 4.75]
  - Victim was a child/too young [*M* = 4.25]
  - Substance abuse addictions [*M* = 4.25]
  - Fear of losing housing [*M* = 3.75]
  - Victim changed mind [*M* = 3.75]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Peer Support Groups [100.0%]
  - Substance Abuse support/treatment [100.0%]
  - Medical/Healthcare services [100.0%]
  - Long-term Housing [100.0%]
  - Victim/Witness Protection [100.0%]
  - Emergency Financial Assistance [100.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [75.0%]
  - Domestic Abuse/Domestic Violence [75.0%]
  - Harassment/Bullying [75.0%]
  - Human Trafficking (Sex/Labor) [75.0%]
  - Child Physical Abuse [50.0%]
  - Child Sexual Abuse/Assault [50.0%]
  - Rape/sexual assault [50.0%]
  - Stalking [50.0%]

- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Homeless [100.0%]
  - Adolescents (age 13-17) [75.0%]
  - Young Adults (age 18-25) [75.0%]
  - Non-native speakers (e.g., limited English proficiency) [75.0%]
  - Children (age 12 and younger) [50.0%]
  - Elderly/Seniors (age 65+) [50.0%]
  - LGBTQ [50.0%]
  - Individuals with intellectual/emotional disabilities [50.0%]
  - Individuals with physical disabilities [50.0%]
  - Veterans [50.0%]
  - Families of homicide victims [50.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical/Healthcare services [100.0%]
  - Medical exam for sexual assault [75.0%]
  - Child Advocacy Center services (including forensic interviews for child victims) [75.0%]
  - Court Accompaniment and/or assistance in court system procedures [50.0%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime [50.0%]
  - Language/interpretation services [50.0%]
  - Safety/security planning [50.0%]
  - Crisis Hotline [50.0%]
  - Faith-based/spiritual help [50.0%]
  - Financial assistance for funeral/burial services [50.0%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [50.0%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Burglary [50.0%]
  - Child Physical Abuse [50.0%]
  - Child Sexual Abuse/Assault [50.0%]
  - Homicide/Murder [50.0%]
  - Injury by DUI (Driving Under the Influence) Offender [50.0%]
  - Larceny/theft [50.0%]
  - Rape/sexual assault [50.0%]
  - Robbery [50.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:

- Children (age 12 and younger) [50.0%]
- Adults (age 26-64) [50.0%]
- Men [50.0%]
- White [50.0%]
- Women [50.0%]
- LGBTQ [50.0%]
- Individuals with intellectual/emotional disabilities [50.0%]
- Individuals with physical disabilities [50.0%]
- Veterans [50.0%]
- Families of homicide victims [50.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [M = 3.00]
  - Advanced Victim Advocate training [M = 2.75]
  - Trauma Informed/Sensitive Services and Support [M = 2.50]
  - Therapeutic Counseling training [M = 2.50]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [M = 2.50]
  - - Foundational Academy training [M = 2.50]
  - Executive Director training [M = 2.50]
  - Comprehensive information about victims' services and other programs available locally and statewide [M = 2.50]
  - Basic Advocacy [M = 2.50]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.33]
  - Regional cross-training initiatives [*M* = 3.00]
  - Technical assistance/visits [*M* = 3.00]
  - Remote training access [*M* = 3.00]
  - Data collection software [*M* = 3.00]

VICTIMS SERVICES NEEDS ASSESSMENT

McKean County

McKean County included 2.03% of the participants of the state. Two (2) victims participated in the survey, and 15 service providers participated in the survey. This means that victims from McKean County represent 0.80% of the total state victim participant sample, and service providers from McKean County represent 2.56% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in McKean County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Substance abuse addictions [*M* = 3.80]
  - Fear of losing housing [*M* = 3.47]
  - No childcare available [*M* = 3.47]
  - Victim was a child/too young [*M* = 3.43]
  - Caretaker was/is offender [*M* = 3.33]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Long-term Housing [73.3%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [66.7%]
  - Counseling, Therapy, or Mental Health Services [60.0%]
  - Peer Support Groups [60.0%]
  - Emergency Shelter and/or Emergency Short-term Housing [53.3%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Human Trafficking (Sex/Labor) [57.1%]
  - Harassment/Bullying [50.0%]
  - Stalking [42.9%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [40.0%]
  - Arson [28.6%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - LGBTQ [57.1%]

- Homeless [42.9%]
- Black or African American [35.7%]
- Hispanic or Latino [35.7%]
- Adolescents (age 13-17) [33.3%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical exam for sexual assault [100.0%]
  - Child Advocacy Center services (including forensic interviews for child victims) [100.0%]
  - Crisis Hotline [93.3%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime [92.9%]
  - Safety/security planning [92.9%]
  - Crisis response at the crime scene [92.9%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Child Physical Abuse [86.7%]
  - Child Sexual Abuse/Assault [86.7%]
  - Injury by DUI (Driving Under the Influence) Offender [85.7%]
  - Domestic Abuse/Domestic Violence [80.0%]
  - Physical Assault [80.0%]
  - Rape/sexual assault [80.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Adults (age 26-64) [93.3%]
  - White [92.9%]
  - Children (age 12 and younger) [80.0%]
  - Veterans [80.0%]
  - Young Adults (age 18-25) [73.3%]
  - Individuals with physical disabilities [73.3%]
  - Individuals with intellectual/emotional disabilities [73.3%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.93]
  - Advanced Victim Advocate training [*M* = 2.60]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.53]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.47]

  - Support Group knowledge and information [*M* = 2.33]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.33]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.15]
  - Regional cross-training initiatives [*M* = 2.50]
  - Data collection software [*M* = 2.50]
  - Remote training access [*M* = 2.42]
  - Security systems [*M* = 2.30]

Stakeholder Survey Respondent Demographics

- 26.7% of respondents reported that they work for a criminal/juvenile justice agency; or a Victim Services Provider – Nonprofit. 20.0% of respondents reported that they work for a social service organization not affiliated with a victim service provider. 13.3% of respondents reported that they work for an advocacy service. 6.7% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that comes into contact with victims of crime; or for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.).
- 33.3% of respondents reported that they encounter victims/survivors of crime a few times per week. 20.0% of respondents reported that they encounter victims/survivors of crime a few times per year. 13.3% of respondents reported that they encounter victims/survivors of crime daily or monthly. 6.7% of respondents reported that they encounter victims/survivors of crime a few times per month, weekly, or none they are aware of.
- 33.3% of respondents reported working with victims/survivors of crime for 11-15 years. 26.7% of respondents reported working with victims/survivors of crime for 6-10 years. 13.3% of respondents reported working with victims/survivors of crime for 1-5 years or 16-19 years. 6.7% of respondents reported working with victims/survivors of crime for less than a year or 20 or more years.
- The median number of people working for a respondent's organization is 8, with a median estimated yearly budget of $80,000.
- 20.0% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 20% of organizational budgets.
- 6.7% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, no median score was not recorded.
- 60.0% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 33% of organizational budgets.
- 20.0% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.
- 46.7% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 10% of organizational budgets.
- 33.3% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 7.50% of organizational budgets.
- 46.7% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.

VICTIMS SERVICES NEEDS ASSESSMENT

Mercer County

Mercer County included 1.19% of the participants of the state. Two (2) victims participated in the survey, and eight (8) service providers participated in the survey. This means that victims from Mercer County represent 0.79% of the total state victim participant sample, and service providers from Mercer County represent 1.36% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Worried about being blamed [*M* = 5.00]
  - Afraid of not being believed [*M* = 5.00]
  - Was a child/was too young [*M* = 5.00]
  - Made contact with someone, but help was not given/not believed [*M* = 5.00]
  - Afraid of losing housing [*M* = 5.00]
  - Did not know services were free [*M* = 5.00]
  - Afraid of deportation [*M* = 5.00]
  - Protecting the offender from the justice system [*M* = 5.00]
  - Afraid of retaliation [*M* = 5.00]
- The most **needed, but not sought, nor received** services are:
  - Medical/Healthcare Services [50.0%]
  - Accompaniment to medical services [50.0%]
  - Child Advocacy Center services [50.0%]
  - Notices about the status of court hearings and/or location of the criminal defendant [50.0%]
  - Legal assistance/representation [50.0%]
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - Counseling, Therapy, or Mental Health Services [100%]
  - Medical exam for sexual assault [50.0%]
  - Court accompaniment and/or assistance in court system procedures [50.0%]
  - Victim/Witness Protection [50.0%]
  - Information/free resources about services available [50.0%]
  - Crisis Hotline [50.0%]
- The **highest rated** services received (in terms of quality) are:
  - Medical exam for sexual assault [*M* = 5.00]
  - Information/free resources about services available [*M* = 5.00]

  - Crisis Hotline [*M* = 5.00]
  - Counseling, Therapy, or Mental Health Services [*M* = 3.25]
  - Court accompaniment and/or assistance in court system procedures [*M* = 2.50]
- *__Ratings of most received__ services are:
  - Counseling, Therapy, or Mental Health Services [*M* = 3.25]
  - Medical exam for sexual assault [*M* = 5.00]
  - Court accompaniment and/or assistance in court system procedures [*M* = 2.50]
  - Victim/Witness Protection [*M* = 2.00]
  - Information/free resources about services available [*M* = 5.00]
  - Crisis Hotline [*M* = 5.00]
- __Most cited sources of how victims received information on victims' services__ are:
  - Friend [50.0%]
  - Medical Services [50.0%]

Summary of Victim Responses Related to Victimization

- For this sample, the top five __most frequently reported__ crimes are:
  - Rape/sexual assault [100%]
  - Stalking [100%]
  - Robbery [50.0%]
  - Child Physical Abuse [50.0%]
  - Child Sexual Abuse/Assault [50.0%]
  - Domestic Abuse/Domestic Violence [50.0%]
- The __most impactful__ crimes reported are:
  - Physical Assault [50.0%]
  - Rape/sexual assault [50.0%]
- The average number of crimes reported per person directly impacted by crime is 6.
- The majority [100%] of the "most impactful" crimes are violent crimes.
- Among those who reported being directly impacted by __more than one crime__, Physical Assault (*M* = 2.00) and Child sexual abuse/assault (*M* = 2.00) are ranked as having the __most impact__, followed by rape/sexual assault (*M* = 2.50).

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The __most significant barriers to accessing services__ are:
  - Caretaker was/is offender [*M* = 3.50]
  - Substance abuse addictions [*M* = 3.50]
  - Protecting the offender from the justice system [*M* = 3.25]
  - Ashamed/Embarrassed about victimization [*M* = 3.13]

  - Fear of losing housing [*M* = 3.13]
  - Victim was a child/too young [*M* = 3.13]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Long-term Housing [85.7%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [87.5%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [71.4%]
  - Relocation Services [71.4%]
  - Legal immigration services related to a crime [62.5%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [85.7%]
  - Domestic Abuse/Domestic Violence [50.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [50.0%]
  - Stalking [50.0%]
  - Child Physical Abuse [42.9%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - LGBTQ [71.4%]
  - Men [42.9%]
  - Elderly/Seniors (age 65+) [37.5%]
  - Adolescents (age 13-17) [37.5%]
  - Homeless [37.5%]
  - Young Adults (age 18-25) [37.5%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Substance Abuse support/treatment [100.0%]
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [85.7%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [85.7%]
  - Coordination of victim services [85.7%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [85.7%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [85.7%]
  - Victim/Witness Protection [85.7%]
  - Safety/security planning [85.7%]

- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Larceny/theft [100.0%]
  - Burglary [87.5%]
  - Homicide/Murder [87.5%]
  - Human Trafficking (Sex/Labor) [87.5%]
  - Injury by DUI (Driving Under the Influence) Offender [87.5%]
  - Physical Assault [87.5%]
  - Robbery [87.5%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Adults (age 26-64) [100.0%]
  - Families of homicide victims [100.0%]
  - Veterans [87.5%]
  - White [87.5%]
  - Women [87.5%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.25]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.00]
  - Support Group knowledge and information [*M* = 1.75]
  - Advanced Victim Advocate training [*M* = 1.71]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 1.50]
  - Navigating the PA Criminal Justice System [*M* = 1.50]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.14]
  - Security systems [*M* = 2.40]
  - Shelter maintenance/repair [*M* = 2.33]
  - Data collection software [*M* = 2.20]
  - Furniture - waiting room/office [*M* = 2.14]

Stakeholder Survey Respondent Demographics

- 25.0% of respondents reported that they work for a criminal/juvenile justice agency or work/volunteer for a Victim Services Provider - Nonprofit. 12.5% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that comes into contact with victims of crime; work for a social service organization not affiliated with a victim service provider; work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.); or work/volunteer for a Victim Services Provider - Government affiliated.

- 37.5% of respondents reported that they encounter victims/survivors of crime daily. 25.0% of respondents reported that they encounter victims/survivors of crime a few times per month. 12.5% of respondents reported that they encounter victims/survivors of crime monthly or weekly or have no direct contact with victims/survivors of crime.
- 37.5% of respondents reported working with victims/survivors of crime for 20 or more years. 25.0% of respondents reported working with victims/survivors of crime for 1-5 years. 12.5% of respondents reported working with victims/survivors of crime for 6-10 years, 11-15 years, or 16-19 years.
- The median number of people working for a respondent's organization is 20, with a median estimated yearly budget of $325,000.
- 25.0% of respondents reported receiving pass-through funding from a government entity in the past three years, and the median organization budget percentage was not reported.
- 25.0% of respondents reported receiving pass-through funding from coalition in the past three years, and the median organization budget percentage was not reported.
- 37.5% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 70% of organizational budgets.
- 25.0% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.
- 37.5% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 30% of organizational budgets.
- 25.0% of respondents reported receiving private funding in the past three years, and the median organization budget percentage was not reported.
- 37.5% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 75% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses

Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Worried about being blamed	5.00	Caretaker was/is offender	3.50
Afraid of not being believed	5.00	Substance abuse addictions	3.50
Was a child/was too young	5.00	Protecting the offender from the justice system	3.25
Made contact with someone, but help was not given/not believed	5.00	Ashamed/Embarrassed about victimization	3.13
Afraid of losing housing	5.00	Fear of losing housing	3.13
Did not know services were free	5.00	Victim was a child/too young	3.13
Afraid of deportation	5.00		
Protecting the offender from the justice system	5.00		
Afraid of retaliation	5.00		
Greatest Needs	**Percent**	**Greatest Needs**	**Percent**
Medical/Healthcare Services	50.0	Long-term Housing	85.7
Accompaniment to medical services	50.0	Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)	85.7
Child Advocacy Center services	50.0	In-home personal care (e.g. day care for children;	71.4

		medical care for elder or disabled adult)	
Notices about the status of court hearings and/or location of the criminal defendant	50.0	Relocation Services	71.4
Legal assistance/representation	50.0	Legal immigration services related to a crime	62.5

VICTIMS SERVICES NEEDS ASSESSMENT

Mifflin County

Mifflin County included 0.71% of the participants of the state. Zero (0) victims participated in the survey, and six (6) service providers participated in the survey. This means that victims from Mifflin County represent 0% of the total state victim participant sample, and service providers from Mifflin County represent 1.0% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Mifflin County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Protecting the offender from the justice system [*M* = 3.67]
  - Caretaker was/is offender [*M* = 3.50]
  - Substance abuse addictions [*M* = 3.40]
  - Victim changed mind [*M* = 3.33]
  - Competing needs of household [*M* = 3.17]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Disability Assistance (e.g., assistive technology, signing, etc.) [100.0%]
  - Emergency Financial Assistance [100.0%]
  - Employment Assistance [100.0%]
  - Long-term Housing [100.0%]
  - Legal immigration services related to a crime [80.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Human Trafficking (Sex/Labor) [80.0%]
  - Arson [60.0%]
  - Harassment/Bullying [60.0%]
  - Identity Theft/Financial Abuse/Scam [60.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [60.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Non-native speakers (e.g., limited English proficiency) [100.0%]
  - Homeless [80.0%]

- Adolescents (age 13-17) [60.0%]
- Elderly/Seniors (age 65+) [60.0%]
- Immigrant/Refugee [60.0%]
- Incarcerated [60.0%]
- Individuals with intellectual/emotional disabilities [60.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
    - Medical exam for sexual assault [100.0%]
    - Court Accompaniment and/or assistance in court system procedures [83.3%]
    - Crisis Hotline [83.3%]
    - Safety/security planning [83.3%]
    - Accompaniment to Medical Services [66.7%]
    - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [66.7%]
    - Continuing Crisis Intervention [66.7%]
    - Medical/Healthcare services [66.7%]
    - Notifications about the status of court hearings and/or the location of the criminal defendant [66.7%]
    - Victim/Witness Protection [66.7%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
    - Child Sexual Abuse/Assault [80.0%]
    - Homicide/Murder [80.0%]
    - Injury by DUI (Driving Under the Influence) Offender [80.0%]
    - Larceny/theft [80.0%]
    - Rape/sexual assault [80.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
    - Adults (age 26-64) [100.0%]
    - White [100.0%]
    - Women [100.0%]
    - Families of homicide victims [80.0%]
    - Individuals with physical disabilities [80.0%]
    - LGBTQ [80.0%]
    - Men [80.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.67]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.67]
  - Advanced Victim Advocate training [*M* = 2.50]
  - Navigating the PA Criminal Justice System [*M* = 2.50]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.50]
  - Sensitivity and Cultural Competency [*M* = 2.50]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.50]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Data collection software [*M* = 3.00]
  - Access to telemedicine [*M* = 2.75]
  - Remote training access [*M* = 2.75]
  - Increased pay/benefits for staff [*M* = 2.60]
  - Regional cross-training initiatives [*M* = 2.60]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.60]
  - Teleconferencing/virtual meeting equipment [*M* = 2.60]

Stakeholder Survey Respondent Demographics

- 33.3% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.) or work/volunteer for a Victim Services Provider – Nonprofit. 16.7% of respondents reported that they work for a social service organization not affiliated with a victim service provider or work/volunteer for a Victim Services Provider - Government affiliated.
- 50.0% of respondents reported that they encounter victims/survivors of crime daily. 16.7% of respondents reported that they encounter victims/survivors of crime weekly, a few times per week, or monthly.
- 50.0% of respondents reported working with victims/survivors of crime for 20 or more years. 33.3% of respondents reported working with victims/survivors of crime for 6-10 years. 16.7% of respondents reported working with victims/survivors of crime for 11-15 years.
- The median number of people working for a respondent's organization is 7, with a median estimated yearly budget of $280,000.
- 33.3% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 30.0% of organizational budgets.
- 16.7% of respondents reported receiving pass-through funding from coalition in the past three years, and the median organizational budget percentage was not reported.
- 66.7% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 52.5% of organizational budgets.
- 33.3% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 50.0% of organizational budgets.
- 50.0% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 15.0% of organizational budgets.

- 16.7% of respondents reported receiving private funding in the past three years, and the median organizational budget percentage was not reported.
- 83.3% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 50.0% of organizational budgets.

VICTIMS SERVICES NEEDS ASSESSMENT

Monroe County

Monroe County included 1.07% of the participants of the state. Four (4) victims participated in the survey, and five (5) service providers participated in the survey. This means that victims from Monroe County represent 1.58% of the total state victim participant sample, and service providers from Monroe County represent 0.85% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Unaware of service(s) [*M* = 3.00]
  - I thought I was OK/thought I could deal with it on my own [*M* = 3.00]
  - Afraid of losing housing [*M* = 3.00]
  - Did not know that I was eligible for services [*M* = 3.00]
  - *7 others at *M* = 2.50
- The most **needed, but not sought, nor received** services are:
  - Peer Support Groups [33.3%]
  - Accompaniment to medical services [33.3%]
  - Information/free resources about services available [33.3%]
  - Basic needs [33.3%]
  - Transportation [33.3%]
  - Long-term Housing [33.3%]
  - Relocation Services [33.3%]
  - Assistance filling out compensation forms for reimbursement/payment of crime-related expense [33.3%]
  - Safety/Security Planning [33.3%]
  - Accommodations for victims/survivors with disabilities [33.3%]
  - Faith-based/spiritual help [33.3%]
- The most **needed and sought, but not received** services are:
  - Legal assistance/representation /Healthcare Services [33.3%]
  - Notices about the status of court hearings and/or location of the criminal defendant [33.3%]
  - Court accompaniment and/or assistance in court system procedures [33.3%]
- The most **received** services are:
  - Counseling, Therapy, or Mental Health Services [66.7%]
  - Medical/Healthcare Services [33.3%]
  - Medical exam for sexual assault [33.3%]
  - Emergency Shelter and/or Short-term Housing [33.3%]

  - Crisis Hotline [33.3%]
  - Continuing Crisis Assistance [33.3%]
  - In-home Personal Care [33.3%]
- The **highest rated** services received (in terms of quality) are:
  - Drug and Alcohol Addiction Support/Treatment [*M* = 4.50]
  - Counseling, Therapy, or Mental Health Services [*M* = 4.00]
  - Medical/Healthcare Services [*M* = 4.00]
  - Emergency Shelter and/or Short-term Housing [*M* = 3.50]
  - Crisis Hotline [*M* = 3.50]
- ***Ratings of most received** services are:
  - Counseling, Therapy, or Mental Health Services [*M* = 4.00]
  - Medical/Healthcare Services [*M* = 4.00]
  - Medical exam for sexual assault [*M* = 2.00]
  - Emergency Shelter and/or Short-term Housing [*M* = 3.50]
  - Crisis Hotline [*M* = 3.50]
  - Continuing Crisis Assistance [*M = 3.00*]
  - In-home Personal Care [*M* = 3.00]
- **Most cited sources of how victims received information on victims' services** are:
  - Medical Services [33.3%]
  - Internet Search [33.3%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Robbery [66.7%]
  - Physical Assault [33.3%]
  - Harassment/Bullying [33.3%]
  - Burglary [33.3%]
  - Kidnapping [33.3%]
  - Rape/sexual assault [33.3%]
  - Larceny/theft [33.3%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [33.3%]
  - Human Trafficking [33.3%]
  - Stalking [33.3%]
- The **most impactful** crimes reported are:
  - Physical Assault [33.3%]
  - Rape/sexual assault [33.3%]
  - Larceny/Theft [33.3%]
- The average number of crimes reported per person directly impacted by crime is almost 3 (*M* = 2.75).
- The majority [66.7%] of the "most impactful" crimes are violent crimes followed by property crimes [33.7%], and harassment/bullying [9.5%].

- Among those who reported being directly impacted by **more than one crime**, physical assault (*M* = 1.00), rape/sexual assault (*M* = 1.00) and larceny/theft (*M* = 1.00) are ranked as having the **most impact**.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 4.40]
  - No childcare available [*M* = 4.40]
  - Protecting the offender from the justice system [*M* = 4.20]
  - Fear of losing housing [*M* = 4.00]
  - Substance abuse addictions [*M* = 4.00]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [100.0%]
  - Basic needs (i.e., clothing, food, shelter) [100.0%]
  - Continuing Crisis Intervention [100.0%]
  - Coordination of victim services [100.0%]
  - Counseling, Therapy, or Mental Health Services [100.0%]
  - Crisis response at the crime scene [100.0%]
  - Emergency Financial Assistance [100.0%]
  - Emergency Shelter and/or Emergency Short-term Housing [100.0%]
  - Employment Assistance [100.0%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [100.0%]
  - Long-term Housing [100.0%]
  - Peer Support Groups [100.0%]
  - Relocation Services [100.0%]
  - Substance Abuse support/treatment [100.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [100.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Domestic Abuse/Domestic Violence [60.0%]
  - Human Trafficking (Sex/Labor) [60.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [60.0%]
  - Arson [40.0%]

  - Child Physical Abuse [40.0%]
  - Child Sexual Abuse/Assault [40.0%]
  - Harassment/Bullying [40.0%]
  - Identity Theft/Financial Abuse/Scam [40.0%]
  - Physical Assault [40.0%]
  - Rape/sexual assault [40.0%]
  - Stalking [40.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Adolescents (age 13-17) [60.0%]
  - Homeless [60.0%]
  - Incarcerated [60.0%]
  - Non-native speakers (e.g., limited English proficiency) [60.0%]
  - Young Adults (age 18-25) [60.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [80.0%]
  - Court Accompaniment and/or assistance in court system procedures [60.0%]
  - Accompaniment to Medical Services [40.0%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [40.0%]
  - Financial assistance for funeral/burial services [40.0%]
  - Language/interpretation services [40.0%]
  - Medical/Healthcare services [40.0%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [40.0%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Burglary [80.0%]
  - Homicide/Murder [80.0%]
  - Injury by DUI (Driving Under the Influence) Offender [80.0%]
  - Larceny/theft [80.0%]
  - Robbery [80.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Adults (age 26-64) [60.0%]
  - Children (age 12 and younger) [60.0%]
  - Families of homicide victims [60.0%]
  - Individuals with intellectual/emotional disabilities [60.0%]

- Individuals with physical disabilities [60.0%]
- LGBTQ [60.0%]
- Men [60.0%]
- White [60.0%]
- Women [60.0%]
- Veterans [60.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Advanced Victim Advocate training [*M* = 3.60]
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 3.20]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 3.00]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 3.00]
  - Sensitivity and Cultural Competency [*M* = 3.00]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.75]
  - Statewide comprehensive victim service hotline [*M* = 3.50]
  - Regional cross-training initiatives [*M* = 3.33]
  - Data collection software [*M* = 3.25]
  - Access to telemedicine [*M* = 3.00]
  - Furniture - waiting room/office [*M* = 3.00]
  - Remote training access [*M* = 3.00]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 3.00]

Key Comparisons Between Victim and Stakeholder Responses			
Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Unaware of service(s)	3.00	Caretaker was/is offender	4.40
I thought I was OK/thought I could deal with it on my own	3.00	No childcare available	4.40
Afraid of losing housing	3.00	Protecting the offender from the justice system	4.20
Did not know that I was eligible for services	2.00	Fear of losing housing	4.00
*7 other barriers at @ *M* = 2.50	2.50	Substance abuse addictions	4.00
Greatest Needs	**Percent**	**Greatest Needs**	**Percent**
Peer Support Groups [33.3%]	33.3	Accommodations for victims/survivors with	100.0

		disabilities (e.g., assistive technology, signing, etc.)	
Accompaniment to medical services	33.3	Basic needs (i.e., clothing, food, shelter)	100.0
Information/free resources about services available	33.3	Continuing Crisis Intervention	100.0
Basic needs	33.3	Coordination of victim services	100.0
Transportation	33.3	Counseling, Therapy, or Mental Health Services	100.0
Long-term Housing	33.3	Crisis response at the crime scene	100.0
Relocation Services	33.3	Emergency Financial Assistance	100.0
Assistance filling out compensation forms for reimbursement/payment of crime-related expense	33.3	Emergency Shelter and/or Emergency Short-term Housing	100.0
Safety/Security Planning	33.3	Employment Assistance	100.0
Accommodations for victims/survivors with disabilities	33.3	In-home personal care (e.g. day care for children; medical care for elder or disabled adult)	100.0
Faith-based/spiritual help	33.3	Long-term Housing	100.0
		Peer Support Groups	100.0
		Relocation Services	100.0
		Substance Abuse support/treatment	100.0
		Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)	100.0

VICTIMS SERVICES NEEDS ASSESSMENT

Montgomery County

Montgomery County included 5.24% of the participants of the state. 10 victims participated in the survey, and 34 service providers participated in the survey. This means that victims from Montgomery County represent 3.96% of the total state victim participant sample, and service providers from Montgomery County represent 5.79% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Service(s) not available [*M* = 3.57]
  - No response from service(s) provider [*M* = 3.13]
  - Still dealing with issues involving crime [*M* = 2.75]
  - Made contact with someone, but help was not given/not believed [*M* = 2.43]
  - Afraid of retaliation [*M* = 2.25]
  - Did not trust government [*M* = 2.25]
  - Did not trust courts [M = 2.25]
- The most **needed, but not sought, nor received** services are:
  - Notices about the status of court hearings and/or location of the criminal defendant [30.0%]
  - Court accompaniment and/or assistance in court system procedures [20.0%]
  - 12 others at [10%]
- The most **needed and sought, but not received** services are:
  - Medical/Healthcare Services [20.0%]
  - Court accompaniment and/or assistance in court system procedures [20.0%]
  - Notices about the status of court hearings and/or location of the criminal defendant [20.0%]
  - Long-term Housing [20.0%]
  - Relocation Services [20.0%]
  - Safety/Security Planning [20.0%]
  - Accommodations for victims/survivors with disabilities [20.0%]
- The most **received** services are:
  - Court accompaniment and/or assistance in court system procedures [30.0%]
  - Notices about the status of court hearings and/or location of the criminal defendant [30.0%]
  - Counseling, Therapy, or Mental Health Services [20.0%]
  - Peer Support Groups [20.0%]
  - Medical/Healthcare Services [20.0%]
  - Accompaniment to medical services [20.0%]
  - Information/free resources about services available [20.0%]

  - Transportation [20.0%]
- The **highest rated** services received (in terms of quality) are:
  - Peer Support Groups [*M* = 5.00]
  - Faith-based/spiritual help [*M* = 5.00]
  - Counseling, Therapy, or Mental Health Services [*M* = 4.25]
  - Notices about the status of court hearings and/or location of the criminal defendant [*M* = 4.25]
  - Court accompaniment and/or assistance in court system procedures [*M* = 3.00]
- ***Ratings of most received** services are:
  - Court accompaniment and/or assistance in court system procedures [*M* = 3.00]
  - Notices about the status of court hearings and/or location of the criminal defendant [*M* = 4.25]
  - Counseling, Therapy, or Mental Health Services [*M* = 4.25]
  - Peer Support Groups [*M* = 5.00]
  - Medical/Healthcare Services [*M* = 2.75]
  - Accompaniment to medical services [*M* = 1.75]
  - Information/free resources about services available [*M* = 2.00]
  - Transportation [*M* = 1.75]
- **Most cited sources of how victims received information on victims' services** are:
  - Police/Detective/Law Enforcement [40.0%]
  - Victim advocate/Victim service agency/Not-for profit org [30.0%]
  - Internet Search [20.0%]
  - Family [10.0%]
  - Flyer/Brochure [10.0%]
  - Social Media [10.0%]
  - Bank [10.0%]

Summary of Victim Responses Related to Victimization

- For this sample, the top five **most frequently reported** crimes were:
  - Physical Assault [40.0%]
  - Harassment/Bullying [40.0%]
  - Robbery [30.0%]
  - Domestic Abuse/Domestic Violence [30.0%]
  - Identity Theft/Financial Abuse/Scam [30.0%]
- The **most impactful** crimes reported were:
  - Rape/sexual assault [20.0%]
  - Physical Assault [10.0%]
  - Harassment/Bullying [10.0%]
  - Burglary [10.0%]
  - Robbery [10.0%]
  - Homicide/Murder [10.0%]
  - Child Sexual Abuse/Assault [10.0%]
  - Identity Theft/Financial Abuse/Scam [10.0%]

- The average number of crimes reported per person directly impacted by crime is almost 3 (*M* = 2.90)
- The majority [60.0%] of the "most impactful" crimes are violent crimes followed by property crimes [20.0%], and harassment/bullying [10.0%].
- Among those who reported being directly impacted by **more than one crime**, Rape/sexual assault (*M* = *1.00*), Domestic Abuse/Domestic Violence (*M* = 2.067), and Identity Theft/Financial Abuse/Scam (*M* = 5.00) are ranked as the most impactful crimes.
- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crimes** are: Harassment/Bullying [20.0%], Burglary [20.0%], Robbery [20.0%] and identity Theft/Financial Abuse/Scam [20.0%].

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Fear of deportation [*M* = 3.87]
  - Language barrier [*M* = 3.67]
  - Fear of losing housing [*M* = 3.52]
  - Cultural barrier [*M* = 3.48]
  - Caretaker was/is offender [*M* = 3.38]
  - No childcare available [*M* = 3.38]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Long-term Housing [87.9%]
  - Emergency Shelter and/or Emergency Short-term Housing [84.8%]
  - Emergency Financial Assistance [83.9%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [81.8%]
  - Basic needs (i.e., clothing, food, shelter) [81.8%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Human Trafficking (Sex/Labor) [58.1%]
  - Harassment/Bullying [51.6%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [50.0%]
  - Physical Assault [48.4%]
  - Stalking [46.7%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Non-native speakers (e.g., limited English proficiency) [81.3%]
  - Immigrant/Refugee [78.1%]

- LGBTQ [75.0%]
- Hispanic or Latino [69.7%]
- Homeless [66.7%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [75.0%]
  - Crisis Hotline [68.8%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [63.6%]
  - Medical exam for sexual assault [62.5%]
  - Faith-based/spiritual help [61.3%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Child Physical Abuse [56.7%]
  - Homicide/Murder [56.7%]
  - Child Sexual Abuse/Assault [53.1%]
  - Domestic Abuse/Domestic Violence [51.6%]
  - Physical Assault [48.4%]
  - Rape/sexual assault [48.4%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Children (age 12 and younger) [53.1%]
  - White [66.7%]
  - Women [56.7%]
  - Adolescents (age 13-17) [50.0%]
  - Adults (age 26-64) [50.0%]
  - Families of homicide victims [50.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.91]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.85]
  - Sensitivity and Cultural Competency [*M* = 2.68]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.65]
  - Advanced Victim Advocate training [*M* = 2.56]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.35]

- Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.86]
- Regional cross-training initiatives [*M* = 2.57]
- Teleconferencing/virtual meeting equipment [*M* = 2.43]
- Computer equipment [*M* = 2.36]

Stakeholder Survey Respondent Demographics

- 50.0% of respondents reported that they work/volunteer for a Victim Services Provider – Nonprofit. 17.6% of respondents reported that they work for a criminal/juvenile justice agency. 11.8% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime. 8.8% of respondents reported that they work for a social service organization not affiliated with a victim service provider. 5.9% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.). 2.9% of respondents reported that they work in the Court System or in Advocacy.
- 35.3% of respondents reported that they encounter victims/survivors of crime daily. 17.6% of respondents reported that they encounter victims/survivors of crime a few times per week. 14.7% of respondents reported that they encounter victims/survivors of crime a few times per month. 11.8% of respondents reported that they encounter victims/survivors of crime a few times per year. 8.8% of respondents reported that they encounter victims/survivors of crime monthly or have no direct contact. 2.9% of respondents reported that they encounter victims/survivors of crime weekly.
- 26.5% of respondents reported working with victims/survivors of crime for 6-10 years. 23.5% of respondents reported working with victims/survivors of crime for 11-15 years. 20.6% of respondents reported working with victims/survivors of crime for 1-5 years or 20 or more years. 8.8% of respondents reported working with victims/survivors of crime for 16-19 years.
- The median number of people working for a respondent's organization is 19, with a median estimated yearly budget of $650,000.
- 23.5% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 5% of organizational budgets.
- 17.6% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 45% of organizational budgets.
- 55.9% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 33% of organizational budgets.
- 29.4% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 65% of organizational budgets.
- 52.9% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 20% of organizational budgets.
- 44.1% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 15% of organizational budgets.
- 47.1% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 34% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses			
Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Service(s) not available	3.57	Fear of deportation	3.87
No response from service(s) provider	3.13	Language barrier	3.67
Still dealing with issues involving crime	2.75	Fear of losing housing	3.52
Made contact with someone, but help was not given/not believed	2.43	Cultural barrier	3.48
Afraid of retaliation	2.25	Caretaker was/is offender	3.38
Did not trust government	2.25	No childcare available	3.38
Did not trust courts	2.25		
Greatest Needs	**Percent**	**Greatest Needs**	**Percent**
Notices about the status of court hearings and/or location of the criminal defendant	30.0	Long-term Housing	87.9
Court accompaniment and/or assistance in court system procedures	20.0	Emergency Shelter and/or Emergency Short-term Housing	84.8
12 others	10.0	Emergency Financial Assistance	83.9
		Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)	81.8
		Basic needs (i.e., clothing, food, shelter)	81.8

VICTIMS SERVICES NEEDS ASSESSMENT

Montour County

Montour County included 1.31% of the participants of the state. One (1) victim participated in the survey but did not complete it in its entirety. 10 service providers participated in the survey, representing 1.70% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Montour County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 4.50]
  - Competing needs of household [*M* = 4.00]
  - No childcare available [*M* = 4.00]
  - Ashamed/Embarrassed about victimization [*M* = 3.50]
  - Fear of losing housing [*M* = 3.50]
  - Victim changed mind [*M* = 3.50]
  - Work schedule conflict [*M* = 3.50]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Accompaniment to Medical Services [100.0%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [100.0%]
  - Basic needs (i.e., clothing, food, shelter) [100.0%]
  - Continuing Crisis Intervention [100.0%]
  - Coordination of victim services [100.0%]
  - Counseling, Therapy, or Mental Health Services [100.0%]
  - Crisis Hotline [100.0%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [100.0%]
  - Emergency Financial Assistance [100.0%]
  - Employment Assistance [100.0%]
  - Financial assistance for funeral/burial services [100.0%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [100.0%]
  - Legal assistance/representation [100.0%]

  - Legal immigration services related to a crime [100.0%]
  - Long-term Housing [100.0%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [100.0%]
  - Peer Support Groups [100.0%]
  - Relocation Services [100.0%]
  - Safety/security planning [100.0%]
  - Substance Abuse support/treatment [100.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [100.0%]
  - Victim/Witness Protection [100.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Domestic Abuse/Domestic Violence [100.0%]
  - Harassment/Bullying [100.0%]
  - Human Trafficking (Sex/Labor) [100.0%]
  - Arson [50.0%]
  - Child Physical Abuse [50.0%]
  - Child Sexual Abuse/Assault [50.0%]
  - Identity Theft/Financial Abuse/Scam [50.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [50.0%]
  - Stalking [50.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Adolescents (age 13-17) [100.0%]
  - Elderly/Seniors (age 65+) [100.0%]
  - Non-native speakers (e.g., limited English proficiency) [100.0%]
  - Young Adults (age 18-25) [100.0%]
  - Children (age 12 and younger) [50.0%]
  - College Students [50.0%]
  - Hispanic or Latino [50.0%]
  - Homeless [50.0%]
  - Incarcerated [50.0%]
  - Individuals with intellectual/emotional disabilities [50.0%]
  - Individuals with physical disabilities [50.0%]
  - LGBTQ [50.0%]
  - Middle-Eastern [50.0%]
  - Veterans [50.0%]
  - Women [50.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [100.0%]
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [50.0%]
  - Child Advocacy Center services (including forensic interviews for child victims) [50.0%]
  - Court Accompaniment and/or assistance in court system procedures [50.0%]
  - Crisis response at the crime scene [50.0%]
  - Emergency Shelter and/or Emergency Short-term Housing [50.0%]
  - Faith-based/spiritual help [50.0%]
  - Language/interpretation services [50.0%]
  - Medical/Healthcare services [50.0%]
  - Medical exam for sexual assault [50.0%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Burglary [50.0%]
  - Child Physical Abuse [50.0%]
  - Child Sexual Abuse/Assault [50.0%]
  - Homicide/Murder [50.0%]
  - Injury by DUI (Driving Under the Influence) Offender [50.0%]
  - Larceny/theft [50.0%]
  - Physical Assault [50.0%]
  - Rape/sexual assault [50.0%]
  - Robbery [50.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Adults (age 26-64) [100.0%]
  - White [100.0%]
  - Families of homicide victims [50.0%]
  - Incarcerated [50.0%]
  - Individuals with intellectual/emotional disabilities [50.0%]
  - Individuals with physical disabilities [50.0%]
  - LGBTQ [50.0%]
  - Men [50.0%]
  - Veterans [50.0%]
  - Women [50.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, **stakeholder training needs** are:
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 3.00]
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 3.00]
  - Advanced Victim Advocate training [*M* = 2.50]
  - Hotline training [*M* = 2.50]
  - Basic Advocacy [*M* = 2.00]
  - Confidentiality, HIPPA, and ethics [*M* = 2.00]
  - Executive Director training [*M* = 2.00]
  - Foundational Academy training [*M* = 2.00]
  - Mandated Reporter Requirements [*M* = 2.00]
  - Navigating the PA Criminal Justice System [*M* = 2.00]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.00]
  - Sensitivity and Cultural Competency [*M* = 2.00]
  - Support Group knowledge and information [*M* = 2.00]
  - Therapeutic Counseling training [*M* = 2.00]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.00]
- Based on a 1-4 scale rating, **infrastructure/support needs** are:
  - Security systems [*M* = 4.00]
  - Increased pay/benefits for staff [*M* = 4.00]
  - Access to telemedicine [*M* = 3.00]
  - Computer equipment [*M* = 3.00]
  - Data collection software [*M* = 3.00]
  - IT support [*M* = 3.00]
  - Regional cross-training initiatives [*M* = 3.00]
  - Remote training access [*M* = 3.00]
  - Statewide comprehensive victim service hotline [*M* = 3.00]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 3.00]
  - Teleconferencing/virtual meeting equipment [*M* = 3.00]
  - Website design/redesign [*M* = 3.00]

VICTIMS SERVICES NEEDS ASSESSMENT

Northampton County

Northampton County included 1.78% of the participants of the state. Five (5) victims participated in the survey, and 10 service providers participated in the survey. This means that victims from Northampton County represent 1.98% of the total state victim participant sample, and service providers from Northampton County represent 1.70% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** among those who **needed and/or sought services, but did not receive them** are:
  - Did not know that I was eligible for services [*M* = 3.67]
  - Did not know services were free [*M* = 3.67]
  - Unaware of service(s) [*M* = 3.50]
  - I thought I was OK/thought I could deal with it on my own [*M* = 3.00]
  - No response from service(s) provider [*M* = 2.75]
  - Service(s) not available/accessible due to disability [*M* = 2.75]
- The most **needed, but not sought, nor received** services are:
  - Legal assistance [40%]
  - Peer Support Groups [20%]
  - Information/free resources about services available [20%]
  - Long-term housing [20%]
  - In-home personal care [20%]
  - Crisis response at crime scene [20%]
  - Someone to help coordinate victim services [20%]
- The most **needed and sought, but not received** services are:
  - Legal assistance/representation [20%]
  - Notices about status of court hearings/and or location of criminal defendant [20%]
  - Court accompaniment and/or legal assistance [20%]
  - N/a
  - N/a
- The most **received** are:
  - Counseling, Therapy, or Mental Health Services [80%]
  - Medical/Healthcare Services [40%]
  - Emergency Shelter and/or Short-term Housing [40%]
  - Transportation [40%]
- The most **highest rated** services received (in terms of quality) are:
  - Peer Support Groups [*M* = 5.00]
  - Court accompaniment and/or assistance in court system procedures [*M* = 5.00]

  - Notices about the status of court hearings and/or location of the criminal defendant [*M* = 5.00]
  - Information/free resources about services available [*M* = 5.00]
  - Service Rating - Safety/Security Planning [*M* = 5.00]
    - Additional received services rated as 5 stars:
      - Long-term Housing [*M* = 5.00]
      - Relocation Services [*M* = 5.00]
      - Personal Care [*M* = 5.00]
      - Emergency Financial Assistance [*M* = 5.00]
      - Someone to help coordinate victim services [*M* = 5.00]
      - Service Rating - Faith-based/spiritual help [*M* = 5.00]
      - Child Advocacy Center services [*M* = 5.00]
- ***Ratings of most received** services are:
  - Counseling, Therapy, or Mental Health Services [*M* = 3.50]
  - Medical/Healthcare Services [*M* = 3.25]
  - Emergency Shelter and/or Short-term Housing [*M* = 2.75]
  - Transportation [*M* = 3.00]
- **Most cited sources of how victims received information on victims' services** are:
  - Friend [40%]
  - Detective/Law Enforcement [20%]
  - Victim advocate/Victim service agency/Not-for profit org [20%]
  - Counselor/Mental health services/Psychiatrist [20%]
  - Medical Services (doctor, nurse, hospital, clinic, dentist) [20%]
  - Clergy [20%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Physical Assault [80%]
  - Rape/sexual assault [80%]
  - Identity Theft/Financial Abuse/Scam [60%]
  - Domestic Abuse/Domestic Violence [40%]
  - Harassment/Bullying [40%]
- The **most impactful** crimes reported are:
  - Physical Assault [40%]
  - Rape/sexual assault [20%]
  - Arson [20%]
  - Abuse/Domestic Violence [20%]
- The average number of crimes reported per person directly impacted by crime is almost 4 (*M* = 3.8)
- The majority [75%] of the "most impactful" crimes are violent crimes followed by property crimes [25%].

- Among those who reported being directly impacted by **more than one crime**, Arson (*M* = *1.00*), is ranked as having the **most impact**, followed by Domestic Abuse/Domestic Violence (*M* = 1.50), Rape/sexual assault (*M* = 2.33), and Physical Assault (*M* = 2.33).
- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crimes** is the following: physical assault [100%].

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Stakeholder Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - No childcare available [*M* = 3.20]
  - Victim changed mind [*M* = 3.11]
  - Caretaker was/is offender [*M* = 3.10]
  - Ashamed/Embarrassed about victimization [*M* = 3.10]
  - Work schedule conflict [*M* = 3.10]
  - Fear of losing housing [*M* = 3.10]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Counseling, Therapy, or Mental Health Services [90%]
  - Legal immigration services related to a crime [90%]
  - Emergency Shelter and/or Emergency Short-term Housing [90%]
  - In-home personal care [90%]
  - Long-term Housing [88.9%]
  - Continuing Crisis Intervention [88.9%]
  - Relocation Services [88.9%]
  - Emergency Financial Assistance [88.9%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Domestic Abuse/Domestic Violence [66.7%]
  - Harassment/Bullying [66.7%]
  - Identity theft/financial abuse/scam [66.7%]
  - Physical Assault [55.6%]
  - Rape/sexual assault [55.6%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Elderly/Seniors (age 65+) [70.0%]
  - LGBTQ [70%]
  - Non-native speakers [66.7%]
  - Adolescents (age 13-17) [60.0%]

- Hispanic/Latino [60%]
- Homeless [60.0%]

Summary of Service Provider Responses Related to Services Meeting Needs And Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical/Healthcare services [90%]
  - Medical exam for sexual assault [80%]
  - Court Accompaniment and/or assistance in court system procedures [60%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [55.6%]
  - Assistance completing Victims Compensation Application [55.6%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Burglary [55.6%]
  - Child Physical Abuse [55.6%]
  - Child Sexual Abuse/Assault [55.6%]
  - Arson [44.4%]
  - Injury by DUI [44.4%]
  - Larceny/theft [44.4%]
  - Physical Assault [44.4%]
  - Rape/sexual assault [44.4%]
  - Robbery [44.4%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Children [60%]
  - Men [55.6%]
  - White [50.0%]
  - Adolescents (age 13-17) [40%]
  - Women [33.3%]

Summary of Stakeholder Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale, the top **stakeholder training needs** are:
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.90]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.90]
  - Advanced Victim Advocate training [*M* = 2.90]
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.70]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.70]
- Based on a 1-4 scale, the top **infrastructure/support needs** are:

- Increased pay/benefits for staff [*M* = 3.44]
- Access to telemedicine [*M* = 2.50]
- Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.33
- Shelter maintenance/repair [*M* = 2.20]
- Statewide comprehensive [*M* = 2.13]

Stakeholder Survey Respondent Demographics

- 30% of respondents work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider, 30% work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.), 20% work for a criminal/juvenile justice agency, and 20% work/ volunteer for a victim services provider.
- 20% of respondents reported that they come into contact with victims/survivors of crime on a daily basis, followed by those who come into contact with victims/survivors of crime a few times per week (20%), a few times per month (20%), monthly (10%), a few times per year (10%), no direct contact (10%), and "none that I am aware of" (10%).
- 50% of respondents reported that they have been working with victims/survivors of crime for 20 or more years, followed by those who have been working with victims/survivors of crime for 11-15 years (20%), less than 1 year (5%), 6-10 years (10%), and 16-19 years (10%).
- The median number of people working for a respondent's organization is 25, with a median estimated yearly budget of $165,000
- 30% of respondents indicated that their organization has received pass-through funding from a government entity within the past three years. No information was provided indicating the total percentage that pass-through funding from government entities contributes to organizational budgets
- 10% of respondents indicated that their organization has received pass-through funding from a coalition in the past three years; no information was provided indicating the total percentage that pass-through funding from coalitions contributes to organizational budgets
- 50% of respondents indicated that their organization received PCCD/OVS grant funding in the past three years, and among those receiving this funding, it makes up a median of 47.50% of organizational budgets.
- 20% of respondents indicated that their organization has received direct grant(s) from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 25% of organizational budgets.
- 30% of respondents indicated that their organization has received local/community funding in the past three years, and among those receiving this funding, it makes up a median of 1% of organizational budgets.
- 20% of respondents indicated that their organization has received private funding in the past three years, and among those receiving this funding, it makes up a median of 30% of organizational budgets.
- 50% of respondents indicated that their organization received state funding in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses

Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Did not know that I was eligible for services	3.67	No childcare available	3.20
Did not know services were free	3.67	Victim changed mind	3.11
Unaware of service(s)	3.50	Caretaker was/is offender	3.10

I thought I was OK/thought I could deal with it on my own	3.00	Ashamed/Embarrassed about victimization	3.10
No response from service(s) provider	2.75	Work schedule conflict/ Fear of losing housing	3.10
Service(s) not available/accessible due to disability	2.75	N/A	n/a
Greatest Needs	**Percent**	**Greatest Needs**	**Percent**
Legal assistance/representation	20.0	Counseling, Therapy, or Mental Health Services	90.0
Notices about status of court hearings/and or location of criminal defendant	20.0	Legal immigration services related to a crime	90.0
Court accompaniment and/or legal assistance	20.0	Emergency Shelter and/or Emergency Short-term Housing	90.0
		In-home personal care	90.0
		Long-term Housing	88.9
		Continuing Crisis Intervention	88.9
		Relocation Services	88.9
		Emergency Financial Assistance	88.9
		Counseling, Therapy, or Mental Health Services	90.%
		Legal immigration services related to a crime	90%

VICTIMS SERVICES NEEDS ASSESSMENT

Northumberland County

Northumberland County included 1.07% of the participants of the state. Three (3) victims participated in the survey, and six (6) service providers participated in the survey. This means that victims from Northumberland County represent 0.40% of the total state victim participant sample, and service providers from Northumberland County represent 1.02% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Unaware of service(s) [*M* = 4.00]
  - Was a child/was too young [*M* = 4.00]
  - Caretaker was/is offender [*M* = 3.00]
  - Service(s) not in an accessible location [*M* = 3.00]
  - Service(s) not available [*M* = 3.00]
- The most **needed, but not sought, nor received** services are:
  - Counseling, Therapy, or Mental Health Service [33.3%]
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - N/A
- The **highest rated** services received (in terms of quality) are:
  - N/A
- **Most cited sources of how victims received information on victims' services** are:
  - N/A

Summary of Victim Responses Related to Victimization

- For this sample, the top five **most frequently reported** crimes are:
  - Rape/sexual assault [100%]
  - Child Sexual Abuse/Assault [100%]
  - Domestic Abuse/Domestic Violence [100%]
  - Stalking [100%]
- The **most impactful** crimes reported are:
  - Child Sexual Abuse/Assault [100%]
- The average number of crimes reported per person directly impacted by crime is slightly more than 1 (*M* = 1.33)

- The majority [100%] of the "most impactful" crimes are violent crimes.
- Among those who reported being directly impacted by **more than one crime**, Child Sexual Abuse/Assault (*M* = 1.00), Rape/sexual assault (*M* = 2.00), and stalking (*M* = 3.00) are ranked as having the **most impact**.
- **Among those who did not report the crime to the police**, the **highest ranked barriers to contacting the police** are "Caretaker was/is offender" (*M* = 5.00), "Afraid of not being believed (*M* = 3.00)," and "Did not know how to report" (*M* = 3.00).

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Ashamed/Embarrassed about victimization [*M* = 4.33]
  - Caretaker was/is offender [*M* = 4.33]
  - Substance abuse addictions [*M* = 3.83]
  - Victim was a child/too young [*M* = 3.83]
  - Victim changed mind [*M* = 3.67]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Relocation Services [100.0%]
  - Crisis response at the crime scene [83.3%]
  - Language/interpretation services [83.3%]
  - Legal immigration services related to a crime [83.3%]
  - Long-term Housing [83.3%]
  - Peer Support Groups [83.3%]
  - Safety/security planning [83.3%]
  - Substance Abuse support/treatment [83.3%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [83.3%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [83.3%]
  - Human Trafficking (Sex/Labor) [83.3%]
  - Stalking [83.3%]
  - Arson [66.7%]
  - Child Physical Abuse [66.7%]
  - Child Sexual Abuse/Assault [66.7%]
  - Domestic Abuse/Domestic Violence [66.7%]
  - Rape/sexual assault [66.7%]

- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Homeless [100.0%]
  - Non-native speakers (e.g., limited English proficiency) [83.3%]
  - Individuals with intellectual/emotional disabilities [83.3%]
  - Black or African American [66.7%]
  - Elderly/Seniors (age 65+) [66.7%]
  - Hispanic or Latino [66.7%]
  - Immigrant/Refugee [66.7%]
  - Individuals with physical disabilities [66.7%]
  - Veterans [66.7%]
  - Young Adults (age 18-25) [66.7%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [83.3%]
  - Accompaniment to Medical Services [66.7%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [66.7%]
  - Court Accompaniment and/or assistance in court system procedures [66.7%]
  - Crisis Hotline [66.7%]
  - Medical/Healthcare services [66.7%]
  - Medical exam for sexual assault [66.7%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [66.7%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Homicide/Murder [66.7%]
  - Physical Assault [66.7%]
  - Burglary [50.0%]
  - Larceny/theft [50.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [50.0%]
  - Robbery [50.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Families of homicide victims [66.7%]
  - Men [66.7%]
  - White [66.7%]
  - Adolescents (age 13-17) [50.0%]
  - Adults (age 26-64) [50.0%]

- Children (age 12 and younger) [50.0%]
- Incarcerated [50.0%]
- LGBTQ [50.0%]
- Women [50.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 3.17]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.83]
  - Advanced Victim Advocate training [*M* = 2.67]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.67]
  - Navigating the PA Criminal Justice System [*M* = 2.67]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.67]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.60]
  - Data collection software [*M* = 3.50]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 3.40]
  - Regional cross-training initiatives [*M* = 2.80]
  - Technical assistance/visits [*M* = 2.80]

Stakeholder Survey Respondent Demographics

- 33.3% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.). 16.7% of respondents reported that they work for a criminal/juvenile justice agency; work/volunteer for a Victim Services Provider – Nonprofit; work/volunteer for a Victim Services Provider - Government affiliated; or work for an "other" type of organization.
- 33.3% of respondents reported that they encounter victims/survivors of crime daily. 16.7% of respondents reported that they encounter victims/survivors of crime a few times per year, monthly, a few times per month, or weekly.
- 50.0% of respondents reported working with victims/survivors of crime for 6-10 years. 16.7% of respondents reported working with victims/survivors of crime for 1-5 years, 11-15 years, or 16-19 years.
- The median number of people working for a respondent's organization is 10, with a median estimated yearly budget of $126,000.
- 33.3% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 15.0% of organizational budgets.
- 0.0% of respondents reported receiving pass-through funding from coalition in the past three years.
- 33.3% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 100.0% of organizational budgets.
- 16.7% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 50.0% of organizational budgets.
- 16.7% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 33.0% of organizational budgets.

- 16.7% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 61.0% of organizational budgets.
- 33.3% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 25.5% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses			
Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Unaware of service(s)	4.00	Ashamed/Embarrassed about victimization	4.33
Was a child/was too young	4.00	Caretaker was/is offender	4.33
Caretaker was/is offender	3.00	Substance abuse addictions	3.83
Service(s) not in an accessible location	3.00	Victim was a child/too young	3.83
Service(s) not available	3.00	Victim changed mind	3.67

VICTIMS SERVICES NEEDS ASSESSMENT

Perry County

Perry County included 0.83% of the participants of the state. Zero (0) victims participated in the survey, and seven (7) service providers participated in the survey. This means that victims from Perry County represent 0% of the total state victim participant sample, and service providers from Perry County represent 1.2% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Perry County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 3.86]
  - Victim was a child/too young [*M* = 3.83]
  - No childcare available [*M* = 3.71]
  - Substance abuse addictions [*M* = 3.67]
  - Protecting the offender from the justice system [*M* = 3.43]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Basic needs (i.e., clothing, food, shelter) [100.0%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [100.0%]
  - Counseling, Therapy, or Mental Health Services [85.7%]
  - Emergency Financial Assistance [85.7%]
  - Emergency Shelter and/or Emergency Short-term Housing [85.7%]
  - Long-term Housing [85.7%]
  - Peer Support Groups [85.7%]
  - Relocation Services [85.7%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [85.7%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Domestic Abuse/Domestic Violence [57.1%]
  - Harassment/Bullying [57.1%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [57.1%]
  - Rape/sexual assault [57.1%]

  - Stalking [57.1%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Homeless [85.7%]
  - LGBTQ [71.4%]
  - Non-native speakers (e.g., limited English proficiency) [71.4%]
  - Adolescents (age 13-17) [66.7%]
  - Hispanic or Latino [57.1%]
  - Individuals with intellectual/emotional disabilities [57.1%]
  - Immigrant/Refugee [57.1%]
  - Men [57.1%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical/Healthcare services [100.0%]
  - Accompaniment to Medical Services [85.7%]
  - Child Advocacy Center services (including forensic interviews for child victims) [85.7%]
  - Court Accompaniment and/or assistance in court system procedures [85.7%]
  - Crisis Hotline [85.7%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Homicide/Murder [71.4%]
  - Child Sexual Abuse/Assault [57.1%]
  - Physical Assault [57.1%]
  - Robbery [57.1%]
  - Burglary [42.9%]
  - Child Physical Abuse [42.9%]
  - Human Trafficking (Sex/Labor) [42.9%]
  - Injury by DUI (Driving Under the Influence) Offender [42.9%]
  - Larceny/theft [42.9%]
  - Rape/sexual assault [42.9%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Children (age 12 and younger) [66.7%]
  - Adults (age 26-64) [50.0%]
  - Families of homicide victims [50.0%]
  - White [50.0%]
  - Black or African American [42.9%]
  - Incarcerated [42.9%]
  - Individuals with intellectual/emotional disabilities [42.9%]

- Individuals with physical disabilities [42.9%]
- Women [42.9%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 3.33]
  - Trauma Informed/Sensitive Services and Support [*M* = 3.00]
  - Sensitivity and Cultural Competency [*M* = 2.71]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.67]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.50]
  - Navigating the PA Criminal Justice System [*M* = 2.50]
  - Support Group knowledge and information [*M* = 2.50]
  - Therapeutic Counseling training [*M* = 2.50]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.00]
  - Data collection software [*M* = 2.80]
  - Statewide comprehensive victim service hotline [*M* = 2.75]
  - Teleconferencing/virtual meeting equipment [*M* = 2.50]
  - Remote training access [*M* = 2.40]
  - Shelter maintenance/repair [*M* = 2.40]

Stakeholder Survey Respondent Demographics

- 57.1% of respondents reported that they work/volunteer for a Victim Services Provider – Nonprofit. 28.6% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.). 14.3% of respondents reported that they work for a hospital/medical service provider.
- 42.9% of respondents reported that they encounter victims/survivors of crime daily. 14.3% of respondents reported that they encounter victims/survivors of crime a few times per year, monthly, weekly, or a few times per week.
- 42.9% of respondents reported working with victims/survivors of crime for 11-15 years. 28.6% of respondents reported working with victims/survivors of crime for 6-10 years. 14.3% of respondents reported working with victims/survivors of crime for 11-15 years.
- The median number of people working for a respondent's organization is 12, with a median estimated yearly budget of $800,000.
- 57.1% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 12.5% of organizational budgets.
- 28.6% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 30.0% of organizational budgets.
- 71.4% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 40.0% of organizational budgets.
- 57.1% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 40.0% of organizational budgets.

- 57.1% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 7.5% of organizational budgets.
- 57.1% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 7.5% of organizational budgets.
- 701.4% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 35.0% of organizational budgets.

VICTIMS SERVICES NEEDS ASSESSMENT

Philadelphia County

Philadelphia County included 17.28% of the participants of the state. 55 victims participated in the survey, and 90 service providers participated in the survey. This means that victims from Philadelphia County represent 21.82% of the total state victim participant sample, and service providers from Philadelphia County represent 15.33% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Unaware of service(s) [*M* = 3.73]
  - Service(s) not available [M = 3.04]
  - Did not know services were free [*M* = 3.00]
  - Did not know that I was eligible for services [*M* = 2.86]
  - I thought I was OK/thought I could deal with it on my own [*M* = 2.59]
- The most **needed, but not sought, nor received** services are:
  - Peer Support Groups [25%]
  - Counseling, Therapy, or Mental Health Service [15.9%]
  - Information/free resources about services available [15.9%]
  - Legal assistance/representation [15.9%]
  - Legal Immigration services related to the crime [13.6%]
  - Someone to help coordinate victim services [13.6%]
- The most **needed and sought, but not received** services are:
  - Medical/Healthcare Services [6.8%]
  - Drug and Alcohol Addiction Support/Treatment [4.5%]
  - Peer Support Groups [4.5%]
  - Notices about the status of court hearings and/or location of the criminal defendant [4.5%]
  - Victim/Witness Protection [4.5%]
  - Information/free resources about services available [4.5%]
  - Emergency Financial Assistance [4.5%]
  - Assistance filling out compensation forms for reimbursement/payment of crime-related expense [4.5%]
  - Crisis response at the crime scene [4.5%]
  - Continuing Crisis Assistance [4.5%]
- The most **received** services are:
  - Counseling, Therapy, or Mental Health Services [36.4%]
  - Medical/Healthcare Services [25.0%]

  - Notices about the status of court hearings and/or location of the criminal defendant [22.7%]
  - Legal assistance/representation [18.2%]
  - Legal Immigration services related to the crime [15.9%]
- The **highest rated** services received (in terms of quality) are:
  - Peer Support Groups [*M* = 5.00]
  - Accompaniment to medical services [*M* = 5.00]
  - Victim/Witness Protection [*M* = 5.00]
  - Emergency Shelter and/or Short-term Housing [*M* = 5.00]
  - Transportation [*M* = 5.00]
    - Additional received services rated as 5 stars:
      - Basic needs [*M* = 5.00]
      - Long-term Housing [*M* = 5.00]
      - ***Ratings of most received** services are:
  - Counseling, Therapy, or Mental Health Services [M=4.10]
  - Medical/Healthcare Services [M=4.00]
  - Notices about the status of court hearings and/or location of the criminal defendant [M=4.00]
  - Legal assistance/representation [M=4.36]
  - Legal Immigration services related to the crime [M=4.71]
- **Most cited sources of how victims received information on victims' services** are:
  - Victim advocate/Victim service agency/Not-for profit org [25%]
  - Detective/Law Enforcement [20.5%]
  - Friend [9.1%]
  - Medical Services (doctor, nurse, hospital, clinic, dentist) [9.1%]
  - Attorney [9.1%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Physical Assault [40.9%]
  - Robbery [27.3%]
  - Larceny/theft [20.5%]
  - Child Physical Abuse [9.1%]
  - Identity Theft/Financial Abuse/Scam [9.1%]
- The **most impactful** crimes reported are:
  - Physical Assault [19%]
  - Robbery [14.3%]
  - Harassment [9.5%]
  - Burglary [7.1%]
  - Homicide/murder [7.1%]
  - Larceny/theft [7.1%]
- The average number of crimes reported per person directly impacted by crime is almost 2 (*M* = 1.80)

- The majority [64.3%] of the "most impactful" crimes are violent crimes followed by property crimes [16.7%], and harassment/bullying [9.5%].
- Among those who reported being directly impacted by **more than one crime**, Human Trafficking (Sex/Labor) (*M= 1.00*), is ranked as having the **most impact**, followed by Rape/sexual assault (*M* = 1.80), and Kidnapping (M=2.00).
- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crimes** are: physical assault [20%], Harassment/bullying [15%], and Robbery [15%].
- **Among those who did not report the crime to the police**, the **highest ranked barriers to contacting the police** are the following: "Ashamed/embarrassed about victimization (*M* = 3.00)," "Did not want the offender to get in trouble (*M* =3.00)," and "Afraid of not being believed (M = 3.00)."

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Fear of deportation [*M* = 4.17]
  - Language barrier [*M* = 3.94]
  - Cultural barrier [*M* = 3.82]
  - Caretaker was/is offender [*M* = 3.62]
  - Ashamed/Embarrassed about victimization [*M* = 3.55]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Peer Support Groups [91.1%]
  - Counseling, Therapy, or Mental Health Services [89.9%]
  - Long-term Housing [89.5%]
  - Employment Assistance [87.8%]
  - Basic needs (i.e., clothing, food, shelter) [88.4%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/bullying [72.0%]
  - Human trafficking [67.9%]
  - Stalking [67.9%]
  - Identity theft/Financial abuse/scam [61.4%]
  - Domestic Abuse/Domestic Violence [60.9%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Non-native speakers [80.7%]
  - Immigrant/refugee [80.5%]
  - Individuals with intellectual/emotional disabilities [77.9%]

- LGBTQ+ [75.6%]
- Hispanic/Latino [66.3%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [55.8%]
  - Medical exam for sexual assault [48.1%]
  - Crisis Hotline [45.8%]
  - Child Advocacy Center services [45.1%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [44.8%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Robbery [37.0%]
  - Physical assault [35.7%]
  - Rape/sexual assault [35.6%]
  - Burglary [35.0%]
  - Larceny/theft [33.8%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - White [57.1%]
  - Women [44.0%]
  - College Students [40.0%]
  - Men [39.5%]
  - Adults (age 26-64) [37.2%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Trauma Informed/Sensitive Services and Support [*M* = 3.00]
  - Sensitivity and Cultural Competency [*M* = 2.98]
  - Topic-specific Training [*M* = 2.97]
  - Advanced Victim Advocate training [*M* = 2.78]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.76]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.50]
  - Technology to assist with language barriers [*M* = 3.09]
  - Data collection software [*M* = 2.78

- Regional cross-training initiatives [*M* = 2.50]
- Statewide comprehensive [*M* = 2.41]

Stakeholder Survey Respondent Demographics

- 62.2% of respondents work/volunteer for a non-profit Victim Services Provider, 15.6% of respondents work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider , 4.4% work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.), 7.8% work for a criminal/juvenile justice agency, and 5.6% work/ volunteer for a victim services provider affiliated with the government, 2.2% work for a social service organization not affiliated with a victim service provider, and 2.2 percent work for a hospital/medical service provider.
- 55.6% of respondents reported that they encounter victims/survivors of crime on a daily basis, followed by those who come into contact with victims/survivors of crime a few times per week (14.4%), a few times per month (6.7%), monthly (7.8%), a few times per year (8.9%), and no direct contact (2.2%).
- Most (44.3%) of respondents reported working for 1-5 years, 17% of respondents reported that they have been working with victims/survivors of crime for 20 or more years, 15.9% of respondents have worked for 6-10 years, 13.6% have worked for 11-15 years, 5.7% have worked for less than 1 year, and 3.4% have worked for 16-19 years.
- The median number of people working for a respondent's organization is 20, with a median estimated yearly budget of $296,000
- 27.8% of respondents indicated that their organization has received pass-through funding from a government entity within the past three years, and among those receiving this funding, it makes up a median of 33% of organizational budgets.
- 11.1% of respondents indicated that their organization has received pass-through funding from a coalition in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.
- 53.3% of respondents indicated that their organization received PCCD/OVS grant funding in the past three years, and among those receiving this funding, it makes up a median of 74% of organizational budgets.
- 31.1% of respondents indicated that their organization has received direct grant(s) from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.
- 36.7% of respondents indicated that their organization has received local/community funding in the past three years, and among those receiving this funding, it makes up a median of 13.50% of organizational budgets.
- 44.4% of respondents indicated that their organization has received private funding in the past three years, and among those receiving this funding, it makes up a median of 10% of organizational budgets.
- 41.4% of respondents indicated that their organization received state funding in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses

Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Unaware of service(s)	3.73	Fear of deportation	4.17
Service(s) not available	3.04	Language barrier	3.94
Did not know services were free	3.00	Cultural barrier	3.82
Did not know that I was eligible for services	2.86	Caretaker was/is offender	3.62
I thought I was OK/thought I could deal with it on my own	2.59	Ashamed/Embarrassed about victimization	3.55
Greatest Needs	**Percent**	**Greatest Needs**	**Percent**

Peer Support Groups	25	Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses	55.8
Counseling, Therapy, or Mental Health Service	15.9	Medical exam for sexual assault	48.1
Information/free resources about services available	15.9	Crisis Hotline	45.8
Legal assistance/representation	15.9	Child Advocacy Center services	45.1
Legal Immigration services related to the crime	13.6	Notifications about the status of court hearings and/or the location of the criminal defendant	44.8

VICTIMS SERVICES NEEDS ASSESSMENT

Pike County

Pike County included 0.95% of the participants of the state. Two (2) victims participated in the survey, and six (6) service providers participated in the survey. This means that victims from Pike County represent 0.79% of the total state victim participant sample, and service providers from Pike County represent 1.02% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - N/A
- The most **needed, but not sought, nor received** services are:
  - N/A
- The most **needed and sought, but not received** services are:
  - Medical/Healthcare Services [50.0%]
  - Victim/Witness Protection [50%]
  - Peer Support Groups [50.0%]
  - Information/free resources about services available [50.0%]
  - Safety/Security Planning [50.0%]
- The most **received** services are:
  - Counseling, Therapy, or Mental Health Services [100.0%]
  - Court accompaniment and/or assistance in court system procedures [100.0%]
  - Notices about the status of court hearings and/or location of the criminal defendant [100.0%]
  - Legal assistance/representation [100.0%]
- The **highest rated** services received (in terms of quality) are:
  - Counseling, Therapy, or Mental Health Services [*M* = 5.00]
  - Court accompaniment and/or assistance in court system procedures [*M* = 3.00]
  - Legal assistance/representation [*M* = 2.00]
- **Most cited sources of how victims received information on victims' services** are:
  - Medical Services [50.0%]

Summary of Victim Responses Related to Victimization

- For this sample, the top **most frequently reported** crimes are:
  - Physical Assault [100%]
  - Harassment/Bullying [100%]
  - Domestic Abuse/Domestic Violence [100%]
  - Stalking [100%]

- The **most impactful** crimes reported are:
  - Domestic Abuse/Domestic Violence [100%]
- The average number of crimes reported per person directly impacted by crime is 2.
- The majority [100%] of the "most impactful" crimes are violent crimes.
- Among those who reported being directly impacted by **more than one crime**, Domestic Abuse/Domestic Violence (*M* = 1.00) is ranked as having the **most impact**, followed by Physical Assault (*M* = 2.00) and Harassment/Bullying (*M* = 3.00).

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Substance abuse addictions [*M* = 3.67]
  - No childcare available [*M* = 3.60]
  - Caretaker was/is offender [*M* = 3.33]
  - Competing needs of household [*M* = 3.33]
  - Fear of losing housing [*M* = 3.33]
  - Still coping with issues involving crime [*M* = 3.33]
  - Victim changed mind [*M* = 3.33]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [100.0%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [100.0%]
  - Legal assistance/representation [100.0%]
  - Peer Support Groups [100.0%]
  - Accompaniment to Medical Services [83.3%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [83.3%]
  - Emergency Shelter and/or Emergency Short-term Housing [83.3%]
  - Long-term Housing [83.3%]
  - Substance Abuse support/treatment [83.3%]
  - Victim/Witness Protection [83.3%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Stalking [100.0%]
  - Harassment/Bullying [80.0%]
  - Human Trafficking (Sex/Labor) [80.0%]
  - Identity Theft/Financial Abuse/Scam [80.0%]

  - Physical Assault or Domestic Violence Against an Older Adult/Senior [80.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Homeless [83.3%]
  - Non-native speakers (e.g., limited English proficiency) [83.3%]
  - Elderly/Seniors (age 65+) [66.7%]
  - Adolescents (age 13-17) [50.0%]
  - Families of homicide victims [50.0%]
  - Immigrant/Refugee [50.0%]
  - Individuals with intellectual/emotional disabilities [50.0%]
  - Individuals with physical disabilities [50.0%]
  - LGBTQ [50.0%]
  - Men [50.0%]
  - Young Adults (age 18-25) [50.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Child Advocacy Center services (including forensic interviews for child victims) [100.0%]
  - Court Accompaniment and/or assistance in court system procedures [83.3%]
  - Crisis Hotline [83.3%]
  - Language/interpretation services [66.7%]
  - Medical exam for sexual assault [66.7%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [66.7%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Physical Assault [100.0%]
  - Injury by DUI (Driving Under the Influence) Offender [80.0%]
  - Robbery [80.0%]
  - Child Physical Abuse [60.0%]
  - Child Sexual Abuse/Assault [60.0%]
  - Homicide/Murder [60.0%]
  - Larceny/theft [60.0%]
  - Rape/sexual assault [60.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Women [100.0%]
  - White [83.3%]
  - Incarcerated [80.0%]
  - Adults (age 26-64) [66.7%]

- Children (age 12 and younger) [66.7%]
- Veterans [66.7%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.67]
  - Advanced Victim Advocate training [*M* = 2.50]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.50]
  - Support Group knowledge and information [*M* = 2.50]
  - Navigating the PA Criminal Justice System [*M* = 2.33]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Shelter maintenance/repair [*M* = 3.00]
  - Increased pay/benefits for staff [*M* = 2.80]
  - Access to telemedicine [*M* = 2.67]
  - Regional cross-training initiatives [*M* = 2.60]
  - IT support [*M* = 2.50]

Stakeholder Survey Respondent Demographics

- 33.3% of respondents reported that they work for a social service organization not affiliated with a victim service provider. 16.7% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.); work for a criminal/juvenile justice agency; work/volunteer for a Victim Services Provider – Nonprofit; or work/volunteer for a Victim Services Provider - Government affiliated.
- 33.3% of respondents reported that they encounter victims/survivors of crime daily. 16.7% of respondents reported that they encounter victims/survivors of crime a few times per week, a few times per month, monthly, or a few times per year.
- 50.0% of respondents reported working with victims/survivors of crime for 6-10 years. 33.3% of respondents reported working with victims/survivors of crime for 16-19 years. 16.7% of respondents reported working with victims/survivors of crime for 1-5 years.
- The median number of people working for a respondent's organization is 11.5, and the median budget was not reported.
- 66.7% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 40% of organizational budgets.
- 0.0% of respondents reported receiving pass-through funding from coalition in the past three years.
- 50.0% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 70% of organizational budgets.
- 33.3% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.
- 16.7% of respondents reported receiving local/community funding in the past three years, and the median budget percentage was not reported.
- 0.0% of respondents reported receiving private funding in the past three years.
- 50.0% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.

VICTIMS SERVICES NEEDS ASSESSMENT

Potter County

Potter County included 0.71% of the participants of the state. Zero (0) victims participated in the survey, and six (6) service providers participated in the survey. This means that victims from Potter County represent 0% of the total state victim participant sample, and service providers from Potter County represent 1.0% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Potter County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Ashamed/Embarrassed about victimization [*M* = 3.80]
  - Substance abuse addictions [*M* = 3.67]
  - Victim changed mind [*M* = 3.33]
  - Victim was a child/too young [*M* = 3.33]
  - Work schedule conflict [*M* = 3.17]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Long-term Housing [100.0%]
  - Counseling, Therapy, or Mental Health Services [83.3%]
  - Emergency Shelter and/or Emergency Short-term Housing [80.0%]
  - Employment Assistance [80.0%]
  - Relocation Services [80.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [80.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [83.3%]
  - Human Trafficking (Sex/Labor) [66.7%]
  - Stalking [60.0%]
  - Arson [40.0%]
  - Identity Theft/Financial Abuse/Scam [40.0%]
  - Injury by DUI (Driving Under the Influence) Offender [40.0%]
  - Kidnapping [40.0%]
  - Larceny/theft [40.0%]

  - Robbery [40.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Homeless [66.7%]
  - Adolescents (age 13-17) [50.0%]
  - Families of homicide victims [50.0%]
  - LGBTQ [50.0%]
  - Non-native speakers (e.g., limited English proficiency) [50.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [83.3%]
  - Child Advocacy Center services (including forensic interviews for child victims) [83.3%]
  - Court Accompaniment and/or assistance in court system procedures [83.3%]
  - Crisis Hotline [83.3%]
  - Medical exam for sexual assault [83.3%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Child Physical Abuse [83.3%]
  - Child Sexual Abuse/Assault [83.3%]
  - Physical Assault [83.3%]
  - Homicide/Murder [80.0%]
  - Domestic Abuse/Domestic Violence [66.7%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [66.7%]
  - Rape/sexual assault [66.7%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - White [100.0%]
  - Adults (age 26-64) [83.3%]
  - Men [83.3%]
  - Women [83.3%]
  - Children (age 12 and younger) [66.7%]
  - Elderly/Seniors (age 65+) [66.7%]
  - Incarcerated [66.7%]
  - Individuals with intellectual/emotional disabilities [66.7%]
  - Individuals with physical disabilities [66.7%]
  - Veterans [66.7%]
  - Young Adults (age 18-25) [66.7%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, **stakeholder training needs** are:
  - Support Group knowledge and information [*M* = 2.50]
  - Navigating the PA Criminal Justice System [*M* = 2.40]
  - Advanced Victim Advocate training [*M* = 2.33]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.33]
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.33]
- Based on a 1-4 scale rating, **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 4.00]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.75]
  - Statewide comprehensive victim service hotline [*M* = 2.67]
  - Data collection software [*M* = 2.60]
  - Security systems [*M* = 2.50]
  - Teleconferencing/virtual meeting equipment [*M* = 2.50]

Stakeholder Survey Respondent Demographics

- 33.3% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.). 16.7% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that comes into contact with victims of crime; work for a social service organization not affiliated with a victim service provider; work/volunteer for a Victim Services Provider – Nonprofit; or work/volunteer for a Victim Services Provider - Government affiliated.
- 33.3% of respondents reported that they encounter victims/survivors of crime weekly. 16.7% of respondents reported that they encounter victims/survivors daily, a few times per week, monthly, or report have no contact of which they are aware.
- 33.3% of respondents reported working with victims/survivors of crime for 6-10 years. 16.7% of respondents reported working with victims/survivors of crime for less than a year, 1-5 years, 11-15 years, or 20 or more years.
- The median number of people working for a respondent's organization is 35, with a median estimated yearly budget of $350,000.
- 33.3% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 20% of organizational budgets.
- 16.7% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 80% of organizational budgets.
- 50.0% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 60% of organizational budgets.
- 66.7% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.
- 50.0% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 3% of organizational budgets.
- 16.7% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 1% of organizational budgets.

- 66.7% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 10% of organizational budgets.

VICTIMS SERVICES NEEDS ASSESSMENT

Schuylkill County

Schuylkill County included 1.19% of the participants of the state. Three (3) victims participated in the survey, and seven (7) service providers participated in the survey. This means that victims from Schuylkill County represent 1.19% of the total state victim participant sample, and survey providers from Schuylkill County represent 1.19% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Service(s) not available [*M* = 4.00]
  - No response from service(s) provider [*M* = 4.00]
  - Still dealing with issues involving crime [*M* = 4.00]
  - Service is not accessible [*M* = 4.00]
  - Did not trust the Police [*M* = 4.00]
  - Did not trust courts [*M* = 4.00]
- The most **needed, but not sought, nor received** services are:
  - N/A
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - Counseling, Therapy, or Mental Health Services [100%]
  - Peer Support Groups [100%]
- The **highest rated** services received (in terms of quality) are:
  - Peer Support Groups [*M* = 4.00]
  - Counseling, Therapy, or Mental Health Services [*M* = 3.00]
- **Most cited sources of how victims received information on victims' services** are:
  - Friend [100%]
  - Family [100%]
  - Counselor/Mental health services/Psychiatrist [100%]
  - Internet Search [100%]

Summary of Victim Responses Related to Victimization

- No participants provided responses related to their victimization

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Substance abuse addictions [*M* = 3.00]
  - Ashamed/Embarrassed about victimization [*M* = 3.00]
  - No childcare available [*M* = 3.00]
  - Caretaker was/is offender [*M* = 2.86]
  - Victim changed mind [*M* = 2.86]
  - Work schedule conflict [*M* = 2.86]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [85.7%]
  - Relocation Services [83.3%]
  - Emergency Financial Assistance [83.3%]
  - Legal immigration services related to a crime [71.4%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [71.4%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Domestic Abuse/Domestic Violence [42.9%]
  - Human Trafficking (Sex/Labor) [42.9%]
  - Stalking [42.9%]
  - Child Physical Abuse [42.9%]
  - Domestic Abuse/Domestic Violence [42.9%]
  - Identity Theft/Financial Abuse/Scam [42.9%]
  - Stalking [42.9%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - LGBTQ [57.1%]
  - Non-native speakers (e.g., limited English proficiency) [57.1%]
  - Elderly/Seniors (age 65+) [42.9%]
  - Individuals with intellectual/emotional disabilities [42.9%]
  - Individuals with physical disabilities [42.9%]
  - Homeless [42.9%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical/Healthcare services [85.7%]
  - Medical exam for sexual assault [85.7%]
  - Court Accompaniment and/or assistance in court system procedures [71.4%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime [71.4%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [66.7%]
  - Accompaniment to Medical Services [66.7%]
  - Victim/Witness [66.7%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Physical Assault [57.1%]
  - Robbery [57.1%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [57.1%]
  - Burglary [57.1%]
  - Child Physical Abuse [42.9%]
  - Domestic Abuse/Domestic Violence [42.9%]
  - Homicide/Murder [42.9%]
  - Injury by DUI (Driving Under the Influence) Offender [42.9%]
  - Larceny/theft [42.9%]
  - Rape/sexual assault [42.9%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Young Adults (age 18-25) [71.4%]
  - Adults (age 26-64) [71.4%]
  - Men [71.4%]
  - White [85.7%]
  - Veterans [57.1%]

Summary of Service Provider Responses Related to Stakeholder Training

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Trauma Informed/Sensitive Services and Support [*M* = 2.57]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.57]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.57]
  - Advanced Victim Advocate training [*M* = 2.57]
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.57]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:

- Increased pay/benefits for staff [*M* = 2.50]
- Regional cross-training initiatives [*M* = 2.33]
- Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.33]
- Technical assistance/visits [*M* = 2.33]
- Security systems [*M* = 2.20]
- Office maintenance/repair [*M* = 2.20]
- Website design/redesign [*M* = 2.20]

Stakeholder Survey Respondent Demographics

- 28.6% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime; or for a criminal/juvenile justice agency. 14.3% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.); or work/volunteer for a Victim Services Provider - Nonprofit.
- 28.6% of respondents reported that they encounter victims/survivors of crime weekly or a few times per week. 14.3% of respondents reported that they encounter victims/survivors of crime daily, monthly, or a few times per year.
- 57.1% of respondents reported working with victims/survivors of crime for 20 or more years. 28.6% of respondents reported working with victims/survivors of crime for less than a year. 14.3% of respondents reported working with victims/survivors of crime for 6-10 years.
- The median number of people working for a respondent's organization is 25, the median estimated yearly budget was not recorded.
- 14.3% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 25% of organizational budgets.
- 14.3% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 28% of organizational budgets.
- 28.6% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 10% of organizational budgets.
- 42.9% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 19% of organizational budgets.
- 42.9% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 20% of organizational budgets.
- 14.3% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 20% of organizational budgets.
- 57.1% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses

Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service – Top 5	**Mean**	**Barriers to Service – Top 5**	**Mean**
Service(s) not available	4.00	Substance abuse addictions	3.00
No response from service(s) provider	4.00	Ashamed/Embarrassed about victimization	3.00
Still dealing with issues involving crime	4.00	No childcare available	3.00

Service is not accessible	4.00	Caretaker was/is offender	2.86
Did not trust the Police	4.00	Victim changed mind	2.86
Did not trust the court	4.00	Work schedule conflict	2.86
Greatest Needs – Top 5	**Percent**	**Greatest Needs – Top 5**	**Percent**
N/A	N/A	In-home personal care (e.g. day care for children; medical care for elder or disabled adult)	85.7
		Relocation Services	83.3
		Emergency Financial Assistance	83.3
		Legal immigration services related to a crime	71.4
		Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)	71.4

VICTIMS SERVICES NEEDS ASSESSMENT

Snyder County

Snyder County included 1.07% of the participants of the state. Three (3) victims participated in the survey, and six (6) service providers participated in the survey. This means that victims from Snyder County represent 1.19% of the total state victim participant sample, and service providers from Snyder County represent 1.02% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Religious beliefs [*M* = 4.00]
  - Concerned about what others would think [*M* = 3.00]
  - Ashamed/Embarrassed about victimization [*M* = 3.00]
  - Did not know that I was eligible for services [*M* = 3.00]
  - Did not consider myself a victim [*M* = 3.00]
  - Afraid of losing privacy [*M* = 3.00]
- The most **needed, but not sought, nor received** services are:
  - Medical/Healthcare Services [33.3%]
  - Medical exam for sexual assault [33.3%]
  - Relocation Services [33.3%]
  - Emergency Financial Assistance [33.3%]
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - Counseling, Therapy, or Mental Health Services [100%]
  - Medical/Healthcare Services [33.3%]
  - Court accompaniment and/or assistance in court system procedures [33.3%]
  - Information/free resources about services available [33.3%]
  - Assistance filling out compensation forms for reimbursement/payment of crime-related expenses [33.3%]
- The **highest rated** services received (in terms of quality) are:
  - Assistance filling out compensation forms for reimbursement/payment of crime-related expenses [*M* = 5.00]
  - Information/free resources about services available [*M* = 5.00]
  - Medical/Healthcare Services [*M* = 4.00]
  - Counseling, Therapy, or Mental Health Services [*M* = 3.00]
- ***Ratings of most received** services are:

  - Counseling, Therapy, or Mental Health Services [*M* = 3.00]
  - Medical/Healthcare Services [*M* = 4.00]
  - Court accompaniment and/or assistance in court system procedures [*M* = 3.00]
  - Information/free resources about services available [*M* = 5.00]
  - Assistance filling out compensation forms for reimbursement/payment of crime-related expenses [*M* = 5.00]
- **Most cited sources of how victims received information on victim's services** are:
  - Police/Detective/Law Enforcement [33.3%]
  - Family [33.3%]

Summary of Victim Responses Related to Victimization

- For this sample, the top five **most frequently reported** crimes are:
  - Physical Assault [66.7%]
  - Rape/sexual assault [66.7%]
  - Child Sexual Abuse/Assault [66.7%]
  - Harassment/Bullying [33.3%]
  - Domestic Abuse/Domestic Violence [33.3%]
  - Stalking [33.3%]
- The **most impactful** crimes reported are:
  - Physical Assault [33.3%]
  - Child Sexual Abuse/Assault [33.3%]
  - Domestic Abuse/Domestic Violence [33.3%]
- The average number of crimes reported per person directly impacted by crime is almost 3.
- Among those who reported being directly impacted by **more than one crime**, Domestic Abuse/Domestic Violence (*M* = 1.00) is ranked as having the **most impact**, followed by Rape/sexual assault (*M* = 2.00), and Child Sexual Abuse/Assault (*M* = 2.00).
- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crime** is physical assault [100%].
- **Among those who did not report the crime to the police**, the **highest ranked barriers to contacting the police** are "Was not sure if it was a crime" (*M* = 5.00), "Concerned about what others would think" (*M* = 4.00), "Afraid of retaliation" (*M* = 3.00), and "Afraid of not being believed" (*M* = 3.00).

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Victim was a child/too young [*M* = 3.60]
  - Caretaker was/is offender [*M* = 3.50]

  - Substance abuse addictions [*M* = 3.33]
  - Ashamed/Embarrassed about victimization [*M* = 3.17]
  - Fear of losing housing [*M* = 3.00]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Emergency Financial Assistance [100.0%]
  - Legal immigration services related to a crime [100.0%]
  - Counseling, Therapy, or Mental Health Services [83.3%]
  - Emergency Shelter and/or Emergency Short-term Housing [83.3%]
  - Long-term Housing [83.3%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [83.3%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Domestic Abuse/Domestic Violence [50.0%]
  - Harassment/Bullying [50.0%]
  - Human Trafficking (Sex/Labor) [50.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [50.0%]
  - Child Physical Abuse [33.3%]
  - Child Sexual Abuse/Assault [33.3%]
  - Physical Assault [33.3%]
  - Rape/sexual assault [33.3%]
  - Stalking [33.3%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Homeless [66.7%]
  - Adolescents (age 13-17) [50.0%]
  - LGBTQ [40.0%]
  - Black or African American [33.3%]
  - Children (age 12 and younger) [33.3%]
  - Elderly/Seniors (age 65+) [33.3%]
  - Families of homicide victims [33.3%]
  - Hispanic or Latino [33.3%]
  - Individuals with intellectual/emotional disabilities [33.3%]
  - Non-native speakers (e.g., limited English proficiency) [33.3%]
  - White [33.3%]
  - Women [33.3%]
  - Young Adults (age 18-25) [33.3%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical/Healthcare services [100.0%]
  - Child Advocacy Center services (including forensic interviews for child victims) [83.3%]
  - Court Accompaniment and/or assistance in court system procedures [83.3%]
  - Medical exam for sexual assault [83.3%]
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [66.7%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [66.7%]
  - Coordination of victim services [66.7%]
  - Faith-based/spiritual help [66.7%]
  - Language/interpretation services [66.7%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [66.7%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Burglary [83.3%]
  - Injury by DUI (Driving Under the Influence) Offender [83.3%]
  - Larceny/theft [83.3%]
  - Robbery [83.3%]
  - Child Physical Abuse [66.7%]
  - Child Sexual Abuse/Assault [66.7%]
  - Homicide/Murder [66.7%]
  - Identity Theft/Financial Abuse/Scam [66.7%]
  - Physical Assault [66.7%]
  - Rape/sexual assault [66.7%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Adults (age 26-64) [83.3%]
  - Incarcerated [83.3%]
  - Men [83.3%]
  - Children (age 12 and younger) [66.7%]
  - College Students [66.7%]
  - Elderly/Seniors (age 65+) [66.7%]
  - Families of homicide victims [66.7%]
  - Individuals with intellectual/emotional disabilities [66.7%]
  - Individuals with physical disabilities [66.7%]
  - Veterans [66.7%]
  - Young Adults (age 18-25) [66.7%]

- White [66.7%]
- Women [66.7%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.33]
  - Advanced Victim Advocate training [*M* = 2.17]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.17]
  - Basic Advocacy [*M* = 2.00]
  - Therapeutic Counseling training [*M* = 2.00]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.00]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 2.80]
  - Computer equipment [*M* = 2.50]
  - Website design/redesign [*M* = 2.50]
  - Office maintenance/repair [*M* = 2.25]
  - IT support [*M* = 2.25]
  - Regional cross-training initiatives [*M* = 2.25]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.25]
  - Teleconferencing/virtual meeting equipment [*M* = 2.25]

Stakeholder Survey Respondent Demographics

- 50.0% of respondents reported that they work for a criminal/juvenile justice agency. 16.7% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.); work/volunteer for a Victim Services Provider – Nonprofit; or work/volunteer for a Victim Services Provider - Government affiliated.
- 33.3% of respondents reported that they encounter victims/survivors of crime daily or monthly. 16.7% of respondents reported that they encounter victims/survivors of crime weekly or a few times per week.
- 50.0% of respondents reported working with victims/survivors of crime for 6-10 years. 16.7% of respondents reported working with victims/survivors of crime for 1-5 years, 16-19 years, or 20 or more years.
- The median number of people working for a respondent's organization is 8, with a median estimated yearly budget of $108,000.
- 33.3% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 6% of organizational budgets.
- 0.0% of respondents reported receiving pass-through funding from coalition in the past three years.
- 66.7% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 100% of organizational budgets.
- 16.7% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.
- 50.0% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 33% of organizational budgets.

- 16.7% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 61% of organizational budgets.
- 66.7% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses

Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Religious beliefs	4.00	Victim was a child/too young	3.60
Concerned about what others would think	3.00	Caretaker was/is offender	3.50
Ashamed/Embarrassed about victimization	3.00	Substance abuse addictions	3.33
Did not know that I was eligible for services	3.00	Ashamed/Embarrassed about victimization	3.17
Did not consider myself a victim	3.00	Fear of losing housing	3.00
Afraid of losing privacy	3.00		
Greatest Needs	**Percent**	**Greatest Needs**	**Percent**
Medical/Healthcare Services	33.3	Emergency Financial Assistance	100.0
Medical exam for sexual assault	33.3	Legal immigration services related to a crime	100.0
Relocation Services	33.3	Counseling, Therapy, or Mental Health Services	83.3
Emergency Financial Assistance	33.3	Emergency Shelter and/or Emergency Short-term Housing	83.3
		Long-term Housing	83.3
		Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)	83.3

VICTIMS SERVICES NEEDS ASSESSMENT

Somerset County

Somerset County included 1.19% of the participants of the state. One (1) victim participated in the survey, and nine (9) service providers participated in the survey. This means that victims from Somerset County represent 0.40% of the total state victim participant sample, and survey providers from Somerset County represent 1.53% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Somerset County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Victim changed mind [*M* = 4.00]
  - Victim was a child/too young [*M* = 3.63]
  - Ashamed/Embarrassed [*M* = 3.63]
  - Substance abuse addictions [*M* = 3.50]
  - Still coping with issues involving crime [*M* = 3.25]
  - Fear of losing housing [*M* = 3.25]
  - Caretaker was/is offender [*M* = 3.25]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [100.0%]
  - Long-term Housing [66.7%]
  - Substance Abuse support/treatment [55.6%]
  - Legal immigration services related to a crime [55.6%]
  - Employment Assistance [55.6%]
  - Relocation Services [55.6%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [55.6%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [55.6%]
  - Stalking [44.4%]
  - Harassment/Bullying [44.4%]

  - Stalking [44.4%]
  - Child Physical Abuse [33.3%]
  - Domestic Abuse/Domestic Violence [33.3%]
  - Physical Assault [33.3%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Homeless [44.4%]
  - Non-native speakers (e.g., limited English proficiency) [44.4%]
  - Adolescents (age13-17) [44.4%]
  - Young Adults (age 18-25) [44.4%]
  - Adults (age 26-64) [33.3%]
  - Elderly/Seniors (age 65+) [33.3%]
  - Women [33.3%]
  - LGBTQ [33.3%]
  - Immigrant [33.3%]
  - College Students [33.3%]
  - Veterans [33.3%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" responses are:
  - Medical/Healthcare services [88.9%]
  - Child Advocacy Center services (including forensic interviews for child victims) [88.9%]
  - Crisis Hotline [88.9%]
  - Medical exam for sexual assault [77.8%]
  - Court Accompaniment and/or assistance in court system procedures [77.8%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime [77.8%]
  - Faith-based/spiritual help [77.8%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Homicide/Murder [100.0%]
  - Larceny/Theft [100.0%]
  - Burglary [88.9%]
  - Arson [77.8%]
  - Child Sexual Abuse/Assault [77.8%]
  - Rape/sexual assault [77.8%]
  - Robbery [77.8%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Families of homicide victims [88.9%]

- Men [77.8%]
- Children (age 12 and younger) [77.8%]
- White [77.8%]
- Individuals with intellectual/emotional disabilities [77.8%]
- Individuals with physical disabilities [77.8%]
- Incarcerated [77.8%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 1.89]
  - Sensitivity and Cultural Competency [*M* = 1.78]
  - Navigating the PA Criminal Justice System [*M* = 1.78]
  - Advanced Victim Advocate training [*M* = 1.78]
  - Trauma Informed/Sensitive Services and Support [*M* = 1.67]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 1.67]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 2.43]
  - Data collection software [*M* = 1.86]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* =1.75]
  - Regional cross-training initiatives [*M* = 1.71]
  - Technical assistance/visits [*M* = 1.71]
  - Remote training access [*M* = 1.71]

Stakeholder Survey Respondent Demographics

- 33.3% of respondents reported that they work for a criminal/juvenile justice agency. 22.2% of respondents reported that they work/volunteer for a Victim Services Provider. 11.1% of respondents reported that they work for a court system; or work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that comes into contact with victims of crime; or work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.).
- 33.3% of respondents reported that they encounter victims/survivors of crime daily or no direct contact. 11.1% of respondents reported that they encounter victims/survivors of crime a few times per year, monthly, or a few times a week.
- 44.4% of respondents reported working with victims/survivors of crime for 6-10 years. 22.2% of respondents reported working with victims/survivors of crime for 11-15 years. 11.1% of respondents reported working with victims/survivors of crime for 1-5 years, 6-10 years, or 20 plus years.
- The median number of people working for a respondent's organization is 26, with a median estimated yearly budget of $39,000.
- 11.1% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 10% of organizational budgets.

- 11.1% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, no median score was recorded.
- 77.8% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 35% of organizational budgets.
- 22.2% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 45% of organizational budgets.
- 33.3% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 44.50% of organizational budgets.
- 22.2% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 14% of organizational budgets.
- 44.4% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 55% of organizational budgets.

VICTIMS SERVICES NEEDS ASSESSMENT

Sullivan County

Sullivan County included 0.23% of the participants of the state. Zero (0) victims participated in the survey, and two (2) service providers participated in the survey. This means that service providers from Sullivan County represent 0.34% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Sullivan County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Ashamed/Embarrassed about victimization [*M* = 4.50]
  - Caretaker was/is offender [*M* = 4.00]
  - Victim changed mind [*M* = 4.00]
  - Still coping with issues involving crime [*M* = 3.50]
  - No childcare available [*M* = 3.50]
  - Competing needs of household [*M* = 3.50]
  - Work schedule conflict [*M* = 3.50]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Counseling, Therapy, or Mental Health Services [100%]
  - Peer Support Groups [100%]
  - Legal assistance/representation [100%]
  - Long-term Housing [100%]
  - Emergency Shelter and/or Emergency Short-term Housing [100.0%]
  - Crisis response at the crime scene [100.0%]
  - Victim/Witness Protection [100.0%]
  - Relocation Services [100.0%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [100%]
  - Emergency Financial Assistance [100%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [100%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [100%]

  - Harassment/Bullying [100%]
  - Human Trafficking (Sex/Labor) [100%]
  - Identity Theft/Financial Abuse/Scam [100%]
  - Stalking [100%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Adolescents (age 13-17) [100%]
  - Elderly/Seniors (age 65+) [100%]
  - Homeless [100%]
  - Non-native speakers (e.g., limited English proficiency) [100%]
  - 7 others at 50%

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Court Accompaniment and/or assistance in court system procedures [100%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Burglary [100.0%]
  - Injury by DUI (Driving Under the Influence) Offender [100.0%]
  - Larceny/theft [100.0%]
  - Robbery [100.0%]
  - 7 others at 50%
- The top **adequately served** populations by **population type** based on "adequately served" responses are:
  - Adults (age 26-64) [100%]
  - White [100%]
  - Women [100%]
  - Children (age 12 and younger) [50.0%]
  - Young Adults (age 18-25) [50.0%]
  - Men [50.0%]
  - White [50.0%]
  - LGBTQ [50.0%]
  - Individuals with intellectual/emotional disabilities [50.0%]
  - Individuals with physical disabilities [50%]
  - Incarcerated [50%]
  - Veterans [50.5%]
  - Families of homicide victims [50.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.50]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.50]
  - Advanced Victim Advocate training [*M* = 2.50]
  - Trauma Informed/Sensitive Services and support [*M* = 1.50]
  - Executive Director training [*M* = 2.00]]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Security systems [*M* = 3.00]
  - Access to telemedicine [*M* = 3.00]
  - Increased pay/benefits for staff [*M* = 3.00]

VICTIMS SERVICES NEEDS ASSESSMENT

Susquehanna County

Susquehanna County included 0.48% of the participants of the state. One (1) victims participated in the survey, and three (3) service providers participated in the survey. This means that victims from Susquehanna County represent 0.40% of the total state victim participants, and survey providers from Susquehanna County represent 0.38% of the total state service provider participants.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Afraid of losing privacy [*M* = 5.00]
  - Did not consider myself a victim [M = 5.00]
  - Afraid of not being believed [*M* = 5.00]
  - Did not know that I was eligible for services [*M* = 5.00]
  - Ashamed/Embarrassed about victimization [*M* = 5.00]
  - Concerned about what others would think [*M* = 5.00]
  - Was a child/was too young [*M* = 5.00]
  - I thought I was OK/thought I could deal with it on my own [*M* = 5.00]
- The most **needed, but not sought, nor received** services are:
  - Court accompaniment and/or assistance in court system procedures [100%]
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - Faith-based/spiritual help [100%]
- **Highest rated** services received (in terms of quality) are:
  - Faith-based/spiritual help [*M* = 4.00]
- **Most cited sources of how victims received information on victims' services** are:
  - Family [100%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Harassment/Bullying [100%]
  - Homicide/Murder [100%]
  - Child Sexual Abuse/Assault [100%]
- The **most impactful** crimes reported are:
  - Homicide/Murder [*M* = 3.00]
  - Harassment/Bullying [*M* = 2.00]

- Sexual Abuse/Assault [*M* = 1.00]

- The average number of crimes reported per person directly impacted by crime is 3.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - No childcare available [*M* = 4.00]
  - Caretaker was/is offender [*M* = 3.67]
  - Victim changed mind [*M* = 3.67]
  - Substance abuse addictions [*M* = 3.33]
  - Competing needs of household [*M* = 3.33]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Counseling, Therapy, or Mental Health Services [100%]
  - Emergency Shelter and/or Emergency Short-term Housing [100%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [100%]
  - Victim/Witness Protection [100%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [100%]
  - Emergency Financial Assistance [100%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [100%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Arson [33.3%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [33.3%]
  - Domestic Abuse/Domestic Violence [33.3%]
  - Harassment/Bullying [33.3%]
  - Homicide/Murder [33.3%]
  - Human Trafficking (Sex/Labor) [33.3%]
  - Identity Theft/Financial Abuse/Scam [33.3%]
  - Injury by DUI (Driving Under the Influence) Offender [33.3%]
  - Kidnapping [33.3%]
  - Larceny/theft [33.3%]
  - Stalking [33.3%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Elderly/Seniors (age 65+) [66.7%]

- Homeless [66.7%]
- Adolescents (age 13-17) [33.3%]
- Young Adults (age 18-25) [33.3%]
- Men [33.3%]
- LGBTQ [33.3%]
- Veterans [33.3%]
- Families of homicide victims [33.3%]
- Non-native speakers (e.g., limited English proficiency) [33.3%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Court Accompaniment and/or assistance in court system procedures [100%]
  - Medical/Healthcare services [66.7%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [66.7%]
  - Medical exam for sexual assault [66.7%]
  - Child Advocacy Center services [66.7%]
  - Legal assistance/representation [66.7%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [66.7%]
  - Language/interpretation services [66.7%]
  - Safety/security planning [66.7%]
  - Financial assistance for funeral/burial services [66.7%]
  - Coordination of victim services [66.7%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Arson [66.7%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [66.7%]
  - Domestic Abuse/Domestic Violence [66.7%]
  - Harassment/Bullying [66.7%]
  - Homicide/Murder [66.7%]
  - Human Trafficking (Sex/Labor) [66.7%]
  - Identity Theft/Financial Abuse/Scam [66.7%]
  - Injury by DUI (Driving Under the Influence) Offender [66.7%]
  - Kidnapping [66.7%]
  - Larceny/theft [66.7%]
  - Stalking [66.7%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Children (age 12 and younger) [100%]

- Adults (age 26-64) [100%]
- White [100%]
- Women [100%]
- Individuals with intellectual/emotional disabilities [100%]
- Individuals with physical disabilities [100%]
- Incarcerated [100%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.67]
  - Informed/Sensitive Services and Support [*M* = 2.33]
  - Therapeutic Counseling training [*M* = 2.33]
  - Confidentiality, HIPPA, and ethics [*M* = 2.00]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.00]
  - Advanced Victim Advocate training [*M* = 2.00]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 3.00]
  - IT support [*M* = 3.00]
  - Specialized software for online appointment scheduling [*M* = 3.00]
  - Statewide comprehensive victim service hotline [*M* = 3.00]
  - Increased pay/benefits for staff [*M* = 3.00]

Key Comparisons Between Victim and Stakeholder Responses			
Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Afraid of losing privacy	5.00	Afraid of losing privacy	5.00
Did not consider myself a victim	5.00	Did not consider myself a victim	5.00
Afraid of not being believed	5.00	Afraid of not being believed	5.00
Did not know that I was eligible for services	5.00	Did not know that I was eligible for services	5.00
Ashamed/Embarrassed about victimization	5.00	Ashamed/Embarrassed about victimization	5.00
Concerned about what others would think	5.00	Concerned about what others would think	5.00
Was a child/was too young	5.00	Was a child/was too young	5.00
I thought I was OK/thought I could deal with it on my own	5.00	I thought I was OK/thought I could deal with it on my own	5.00

VICTIMS SERVICES NEEDS ASSESSMENT

Tioga County

Tioga County included 0.48% of the participants of the state. Zero (0) victims participated in the survey, and four (4) service providers participated in the survey. This means that service providers from Tioga County represent .68% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Tioga County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 3.50]
  - Victim changed mind [*M* = 3.50]
  - Substance abuse addictions [*M* = 3.33]
  - Victim was a child/too young [*M* = 3.25]
  - Ashamed/Embarrassed about victimization [*M* = 3.00]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Disability Assistance (e.g., assistive technology, signing, etc.) [75.0%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [75.0%]
  - Relocation Services [75.0%]
  - Employment Assistance [75.0%]
  - Counseling, Therapy, or Mental Health Services [50.0%]
  - Substance Abuse support/treatment [50.0%]
  - Long-term Housing [50.0%]
  - Faith-based/spiritual help [50.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Arson [25.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [25.0%]
  - Domestic Abuse/Domestic Violence [25.0%]
  - Harassment/Bullying [25.0%]
  - Human Trafficking (Sex/Labor) [25.0%]
  - Identity Theft/Financial Abuse/Scam [25.0%]

  - Stalking [25.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Adolescents (age 13-17) [33.3%]
  - Young Adults (age 18-25) [33.3%]
  - Elderly/Seniors (age 65+) [25.0%]
  - Homeless [25.0%]
  - Non-native speakers (e.g., limited English proficiency) [25.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical/Healthcare services {100%]
  - Court Accompaniment and/or assistance in court system procedures [100%]
  - Notifications about the status of court hearings and/or the location of the criminal defendant [75.0%]
  - Medical exam for sexual assault [75.0%]
  - Accompaniment to Medical Services [75.0%]
  - Child Advocacy Center services (including forensic interviews for child victims) [75.0%]
  - Legal immigration services related to a crime [75.0%]
  - Legal assistance/representation [75.0%]
  - Emergency Shelter and/or Emergency Short-term Housing [75.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [75.0%]
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [75.0%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [75.0%]
  - Language/interpretation services [75.0%]
  - Safety/security planning [75.0%]
  - Crisis response at the crime scene [75.0%]
  - Crisis Hotline [75.0%]
  - Continuing Crisis Intervention [75.0%]
  - Coordination of victim services [75.0%]
  - Victim/Witness Protection [75.0%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [75.0%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Robbery [100.0%]
  - Rape/sexual assault [100.0%]
  - Larceny/theft [100.0%]

  - Homicide/Murder [100.0%]
  - Child Sexual Abuse/Assault [100.0%]
  - Child Physical Abuse [100%]
  - Burglary [100%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Children (age 12 and younger) [100.0%]
  - Adults (age 26-64) [100.0%]
  - Men [100.0%]
  - White [100.0%]
  - Women [100.0%]
  - Individuals with intellectual/emotional disabilities [100.0%]
  - Individuals with physical disabilities [100%]
  - Incarcerated [100%]
  - Veterans [100%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.25]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.00]
  - Advanced Victim Advocate training [*M* = 1.75]
  - Trauma Informed/Sensitive Services and support [*M* = 1.50]
  - Support Group knowledge and information [*M* = 1.50]
  - Navigating the PA Criminal Justice System [*M* = 1.50]
  - Mandated Reporter Requirements [*M* = 1.50]
  - Confidentiality, HIPPA, and ethics [*M* = 1.50]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Computer equipment [*M* = 2.50]
  - Data collection software [*M* = 2.50]
  - Security systems [*M* = 2.00]
  - Office maintenance/repair [*M* = 2.00]
  - Shelter maintenance/repair [*M* = 2.00]
  - Regional cross-training initiatives [*M* = 2.00]
  - IT support [*M* = 2.00]
  - Statewide comprehensive victim service hotline [*M* = 2.00]
  - Increased pay/benefits for staff [*M* = 2.00]

VICTIMS SERVICES NEEDS ASSESSMENT

Union County

Union County included 0.60% of the participants of the state. Zero (0) victims participated in the survey, and five (5) service providers participated in the survey. This means that service providers from Union County represent .85% of the total state service providers participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Union County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 3.80]
  - Fear of losing housing [*M* = 3.60]
  - Ashamed/Embarrassed about victimization [*M* = 3.60]
  - No childcare available [*M* = 3.20]
  - Victim changed mind [*M* = 3.20]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Counseling, Therapy, or Mental Health Services [80%]
  - Substance Abuse support/treatment [80%]
  - Legal immigration services related to a crime [80%]
  - Legal assistance/representation [80%]
  - Long-term Housing [80.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [80.0%]
  - Crisis response at the crime scene [80.0%]
  - Language/interpretation services [80.0%]
  - Victim/Witness Protection [80.0%]
  - Relocation Services [80.0%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [80.0%]
  - Emergency Financial Assistance [80.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [60.0%]

  - Arson [40.0%]
  - Child Sexual Abuse/Assault [40.0%]
  - Child Physical Abuse [40.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [66.7%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Non-native speakers (e.g., limited English proficiency) [80.0%]
  - Homeless [80.0%]
  - Adolescents (age 13-17) [60.0%]
  - Elderly/Seniors (age 65+) [50.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical/Healthcare services [80.0%]
  - Court Accompaniment and/or assistance in court system procedures [80%]
  - Accompaniment to Medical Services [80%]
  - Child Advocacy Center services (including forensic interviews for child victims) [80%]
  - Medical exam for sexual assault [60.0%]
  - Basic needs (i.e., clothing, food, shelter) [60.0%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [60.0%]
  - Safety/security planning [60%]
  - Crisis Hotline [60%]
  - Continuing Crisis Intervention [60%]
  - Faith-based/spiritual help [60%]
  - Financial assistance for funeral/burial services [60%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Homicide/Murder [80.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [60.0%]
  - Burglary [60.0%]
  - Child Physical Abuse [60%]
  - Child Sexual Abuse/Assault [60%]
  - Domestic Abuse/Domestic Violence [60%]
  - Human Trafficking (Sex/Labor) [60%]
  - Injury by DUI (Driving Under the Influence) Offender [60%]
  - Larceny/theft [60%]
  - Stalking [60%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:

- White [80.0%]
- Women [80.0%]
- Adults (age 26-64) [80.0%]
- Children (age 12 and younger) [40.0%]
- Young Adults (age 18-25) [60.0%]
- Men [40.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 3.00]
  - Advanced Victim Advocate training [*M* = 2.60]
  - Therapeutic Counseling training [*M* = 2.40]
  - Trauma Informed/Sensitive Services and support [*M* = 2.20]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.20]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Remote training access [*M* = 3.67]
  - Infrastructure/Support Need - Data collection software [*M* = 3.67]
  - Office maintenance/repair [*M* = 3.33]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.25]
  - Technical assistance/visits [*M* = 3.00]
  - Furniture - waiting room/office [*M* = 3.00]
  - Increased pay/benefits for staff [*M* = 3.00]

VICTIMS SERVICES NEEDS ASSESSMENT

Venango County

Venango County included 0.715% of the participants of the state. Five (5) victims participated in the survey, and six (6) service providers participated in the survey. This means that victims from Venango County represent 1.98% of the total state victim participant sample, and service providers from Venango County represent 1.02% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Afraid of losing privacy [*M* = 4.00]
  - Caretaker was/is offender [*M* = 4.00]
  - Worried about being blamed [*M* = 3.50]
  - Competing needs of household [*M* = 3.00]
  - No childcare available [*M* = 3.00]
- The most **needed, but not sought, nor received** services are:
  - Peer Support Groups [33.3%]
  - Financial assistance for funeral/burial services [33.3%]
- The most **needed and sought, but not received** services are:
  - Notices about the status of court hearings and/or location of the criminal defendant [33.3%]
  - Legal assistance/representation [33.3%]
  - Employment assistance [33.3%]
  - Safety/Security Planning [33.3%]
  - Continuing Crisis Assistance [33.3%]
  - Someone to help coordinate victim services [33.3%]
  - Faith-based/spiritual help [33.3%]
- The most **received** services are:
  - Counseling, Therapy, or Mental Health Services [66.7%]
  - Drug and Alcohol Addiction Support/Treatment [33.3%]
  - Court accompaniment and/or assistance in court system procedures [33.3%]
  - Victim/Witness Protection [33.3%]
  - Emergency Shelter and/or Short-term Housing [33.3%]
  - Basic needs (i.e., clothing, food, shelter) [33.3%]
  - Crisis Hotline [33.3%]
  - Child Advocacy Center services [33.3%]
  - Relocation Services [33.3%]
- The **highest rated** services received (in terms of quality) are:

  - Court accompaniment and/or assistance in court system procedures [*M* = 5.00]
  - Counseling, Therapy, or Mental Health Services [*M* = 5.00]
  - Emergency Shelter and/or Short-term Housing [*M* = 5.00]
  - Emergency Shelter and/or Short-term Housing [*M* = 5.00]
  - Transportation [*M* = 5.00]
    - Additional received services rated as 5 stars:
      - Basic needs [*M* = 5.00]
      - Crisis Hotline [*M* = 5.00]
- ***Ratings of most received** services are:
  - Counseling, Therapy, or Mental Health Services [*M* = 5.00]
  - Drug and Alcohol Addiction Support/Treatment [N/A]
  - Court accompaniment and/or assistance in court system procedures [*M* = 5.00]
  - Victim/Witness Protection [N/A]
  - Emergency Shelter and/or Short-term Housing [*M* = 5.00]
  - Basic needs (i.e., clothing, food, shelter) [*M* = 5.00]
  - Crisis Hotline [*M* = 5.00]
  - Child Advocacy Center services [*M* = 3.50]
  - Relocation Services [*M* = 2.00]
- **Most cited sources of how victims received information on victims' services** are:
  - Police/Detective/Law Enforcement [66.7%]
  - Victim advocate/Victim service agency/Not-for profit org [33.3%]
  - Attorney [33.3%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Physical Assault [33.3%]
  - Harassment/Bullying [33.3%]
  - Rape/sexual assault [33.3%]
  - Larceny/theft [33.3%]
  - Child Sexual Abuse/Assault [33.3%]
  - Domestic Abuse/Domestic Violence [33.3%]
  - Identity Theft/Financial Abuse/Scam [33.3%]
- The **most impactful** crimes reported are:
  - Rape/sexual assault [33.3%]
  - Larceny/Theft [33.3%]
  - Domestic Abuse/Domestic Violence [33.3%]
- The average number of crimes reported per person directly impacted by crime is around 1 (*M* = 1.40)
- The majority [66.7%] of the "most impactful" crimes are violent crimes followed by property crimes [33.3%].

- Among those who reported being directly impacted by **more than one crime** Domestic Abuse/Domestic Violence (*M* = 1.00), is ranked as having the **most impact**, followed by Identify Child Sexual Abuse/Assault (*M* = 2.00) and Child Physical Assault (*M* = 3.00).
- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crimes** are: Rape/sexual assault [50%] and Larceny/theft [50%].

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 4.00]
  - No childcare available [*M* = 3.50]
  - Victim changed mind [*M* = 3.50]
  - Substance abuse addictions [*M* = 3.33]
  - Ashamed/Embarrassed [*M* = 3.33]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Legal assistance/representation [100%]
  - Employment Assistance [100%]
  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [100%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [100%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [83.3%]
  - Victim/Witness Protection [83.3%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [83.3%]
  - Substance Abuse support/treatment [83.3%]
  - Peer Support Groups [83.3%]
  - Counseling, Therapy, or Mental Health Services [83.3%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [100%]
  - Human Trafficking (Sex/Labor) [80.0%]
  - Domestic Abuse/Domestic Violence [66.7%]
  - Child Sexual Abuse/Assault [66.7%]
  - Child Physical Abuse [66.7%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [66.7%]

- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Women [66.7%]
  - Young Adults (age 18-25) [66.7%]
  - Adolescents (age 13-17) [50.0%]
  - Men [50.0%]
  - White [50.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical/Healthcare services {83.3%]
  - Medical exam for sexual assault [83.3%]
  - Faith-based/spiritual help [66.7%]
  - Safety/security planning [66.7%]
  - 7* others at 50%
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Homicide/Murder [60.0%]
  - Larceny/theft [60.0%]
  - Rape/sexual assault [60.0%]
  - Robbery [50.0%]
  - Burglary [50.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Children (age 12 and younger) [66.7%]
  - Women [66.7%]
  - Adolescents (age 13-17) [50.0%]
  - Men [50.0%]
  - White [50.0%]
  - Families of homicide victims [50%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 3.50]
  - Foundational Academy training [*M* = 3.17]
  - Advanced Victim Advocate training [*M* = 3.17]
  - Support Group knowledge and information [*M* = 3.00]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 3.00]

- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.60]
  - Regional cross-training initiatives [*M* = 3.40]
  - Technical assistance/visits [*M* = 2.80]
  - Access to telemedicine [*M* = 2.75]
  - Teleconferencing/virtual meeting equipment [*M* = 2.50]

Stakeholder Survey Respondent Demographics

- 33.3% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime. 33.3% of respondents reported that they work/volunteer for a Victim Services Provider - Nonprofit. 16.7% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.). 16.7% of respondents reported that they work/volunteer for a Victim Services Provider - Government affiliated.
- 33.3% of respondents reported that they encounter victims/survivors of crime daily. 16.7% of respondents reported that they encounter victims/survivors of crime a few times per week. 16.7% of respondents reported that they encounter victims/survivors of crime weekly. 16.7% of respondents reported that they encounter victims/survivors of crime monthly. 16.7% of respondents reported that they encounter victims/survivors of crime a few times per year.
- 66.7% of respondents reported working with victims/survivors of crime for 11-15 years. 16.7% of respondents reported working with victims/survivors of crime for 6-10 years. 16.7% of respondents reported working with victims/survivors of crime for 20+ years.
- The median number of people working for a respondent's organization is 3.50, with a median estimated yearly budget of $75,000.00.
- 16.7% of respondents reported receiving pass-through funding from a government entity in the past three years.
- 16.7% of respondents reported receiving pass-through funding from coalition in the past three years.
- 50.0% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 75% of organizational budgets.
- 16.7% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.
- 66.7% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 57.50% of organizational budgets.
- 66.7% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 42.50% of organizational budgets.
- 33.3% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses

Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Afraid of losing privacy	4.00	Caretaker was/is offender	4.00
Caretaker was/is offender	4.00	No childcare available	3.50
Worried about being blamed	3.50	Victim changed mind	3.50
Competing needs of household	3.00	Substance abuse addictions	3.33
No childcare available	3.00	Ashamed/Embarrassed	3.33

Greatest Needs	**Percent**	**Greatest Needs**	**Percent**
Peer Support Groups	33.3	Legal assistance/representation	100
Financial assistance for funeral/burial services	33.3	Employment Assistance	100
N/A	N/A	Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.)	100
		In-home personal care (e.g. day care for children; medical care for elder or disabled adult)	100
		Disability Assistance (e.g., assistive technology, signing, etc.)	83.3
		Victim/Witness Protection	83.3
		Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)	83.3
		Substance Abuse support/treatment	83.3
		Peer Support Groups	83.3
		Counseling, Therapy, or Mental Health Services	83.3

VICTIMS SERVICES NEEDS ASSESSMENT

Warren County

Warren County included 0.60% of the participants of the state. Zero (0) victims completed the survey, and five (5) service providers participated in the survey. This means that victims from Warren County represent 0% of the total state victim participant sample, and service providers from Warren County represent 0.85% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

No victim responses were received in Warren County.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Fear of losing housing [*M* = 4.00]
  - Caretaker was/is offender [*M* = 4.00]
  - No childcare available [*M* = 4.00]
  - Victim was a child/too young [*M* = 3.80]
  - Protecting the offender from the justice system [*M* = 3.80]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Counseling, Therapy, or Mental Health Services [100%]
  - Peer Support Groups [100%]
  - Legal assistance/representation [100%]
  - Long-term Housing [100%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [100%]
  - Basic needs (i.e., clothing, food, shelter) [100%]
  - Employment Assistance [100%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [100%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Stalking [80.0%]
  - Harassment/Bullying [80.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [80.0%]
  - Rape/sexual assault [60.0%]

  - Child Sexual Abuse/Assault [60.0%]
  - Child Physical Abuse [60%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Adolescents (age 13-17) [80.0%]
  - Young Adults (age 18-25) [80.0%]
  - Homeless [80.0%]
  - Individuals with intellectual/emotional disabilities [60.0%]
  - Non-native speakers (e.g., limited English proficiency) [60.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Counseling, Therapy, or Mental Health Services [100%]
  - Peer Support Groups [100%]
  - Legal assistance/representation [100%]
  - Long-term Housing [100%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [100%]
  - Basic needs (i.e., clothing, food, shelter) [100%]
  - Employment Assistance [100%]
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [100%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Injury by DUI (Driving Under the Influence) Offender [80.0%]
  - Larceny/theft [80.0%]
  - Robbery [75.0%]
  - Physical Assault [60.0%]
  - Homicide/Murder [60.0%]
  - Domestic Abuse/Domestic Violence [60.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Adults (age 26-64) [80.0%]
  - Families of homicide victims [80.0%]
  - Veterans [60.0%]
  - White [60.0%]
  - Individuals with physical disabilities [60.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 3.40]
  - Advanced Victim Advocate training [*M* = 2.80]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.60]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.60]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.40]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 4.00]
  - Regional cross-training initiatives [*M* = 3.50]
  - Website design/redesign [*M* = 3.00]
  - Technical assistance/visits [*M* = 3.00]
  - Remote training access [*M* = 2.75]
  - Data collection software [*M* = 2.75]

VICTIMS SERVICES NEEDS ASSESSMENT

Washington County

Washington County included 2.74% of the participants of the state. Three (3) victims participated in the survey, and 20 service providers participated in the survey. This means that victims from Washington County represent 1.19% of the total state victim participant sample, and service providers from Washington County represent 3.40% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** among those who **needed and/or sought services, but did not receive them** are:
  - Did not consider myself a victim [*M* = 3.00]
- The most **needed, but not sought, nor received** services are:
  - N/A
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - Drug and Alcohol Addiction Support/Treatment [50.0%]
  - Court accompaniment and/or assistance in court system procedures [50.0%]
  - Someone to help coordinate victim services [50.0%]
- The **highest rated** services received (in terms of quality) are:
  - Court accompaniment and/or assistance in court system procedures [*M* = 4.00]
  - Drug and Alcohol Addiction Support/Treatment [*M* = 2.00]
- ***Ratings of most received** services are:
  - Drug and Alcohol Addiction Support/Treatment [M = 4.00]
  - Court accompaniment and/or assistance in court system procedures [M = 2.00]
  - Someone to help coordinate victim services [N/A]
- **Most cited sources of how victims received information on victims' services** are:
  - Victim advocate/Victim service agency/Not-for profit org [100%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - N/A
- The **most impactful** crimes reported are:
  - N/A
- The average number of crimes reported per person directly impacted by crime is almost 1 (*M* = 0.67)
- The majority [100.0%] of the "most impactful" crimes are "other".

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Substance abuse addictions [*M* = 3.95]
  - Caretaker was/is offender [*M* = 3.65]
  - No childcare available [*M* = 3.53]
  - Protecting the offender from the justice system [*M* = 3.50]
  - Ashamed/Embarrassed about victimization [*M* = 3.40]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Emergency Financial Assistance [95.0%]
  - Long-term Housing [95.0%]
  - Relocation Services [94.4%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [90.0%]
  - Legal immigration services related to a crime [84.2%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Stalking [66.7%]
  - Child Physical Abuse [66.7%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [63.2%]
  - Child Sexual Abuse/Assault [57.9%]
  - Domestic Abuse/Domestic Violence [57.9%]
  - Harassment/Bullying [57.9%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Homeless [72.2%]
  - Adolescents (age 13-17) [68.4%]
  - Incarcerated [66.7%]
  - Individuals with intellectual/emotional disabilities [66.7%]
  - LGBTQ [61.1%]
  - Individuals with physical disabilities [61.1%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical/Healthcare services [80.0%]
  - Faith-based/spiritual help [72.2%]

  - Medical exam for sexual assault [68.4%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [68.4%]
  - Crisis Hotline [68.4%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Robbery [66.7%]
  - Larceny/theft [66.7%]
  - Homicide/Murder [61.1%]
  - Burglary [55.6%]
  - Physical Assault [52.6%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - White [66.7%]
  - Men Families of homicide victims [61.1%]
  - Elderly/Seniors (age 65+) [50.0%]
  - Men [50.0%]
  - Women [50.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Trauma Informed/Sensitive Services and Support [*M* = 2.95]
  - Advanced Victim Advocate training [*M* = 2.85]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.85]
  - Sensitivity and Cultural Competency [*M* = 2.83]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.75]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.47]
  - Regional cross-training initiatives [*M* = 2.55]
  - Teleconferencing/virtual meeting equipment [*M* = 2.56]
  - Technical assistance/visits [*M* = 2.53]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.44]

Stakeholder Survey Respondent Demographics

- 40% of respondents reported that they work/volunteer for a Victim Services Provider - Nonprofit. 35% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime. 15% of respondents reported that they work for a criminal/juvenile justice agency. 5% of respondents reported that they work for another

government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.). 5% of respondents reported that they Court System.

- 40% of respondents reported that they encounter victims/survivors of crime daily. 20% of respondents reported that they encounter victims/survivors of crime a few times per week. 10% of respondents reported that they encounter victims/survivors of crime weekly. 10% of respondents reported that they encounter victims/survivors of crime monthly. 10% of respondents reported that they encounter victims/survivors of crime a few times per year. 5% of respondents reported that they encounter victims/survivors of crime a few times per month. 5% of respondents reported that they encounter victims/survivors of crime a few times per month.
- 31.6% of respondents reported working with victims/survivors of crime for 11-15 years. 31.6% of respondents reported working with victims/survivors of crime for 1-5 years. 21.1% of respondents reported working with victims/survivors of crime for 20+ years. 10.5% of respondents reported working with victims/survivors of crime for 10.5 years. 5.3% of respondents reported working with victims/survivors of crime for 16-19 years.
- The median number of people working for a respondent's organization is 10, with a median estimated yearly budget of $400,000.00.
- 40% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 10% of organizational budgets.
- 25% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 47.50% of organizational budgets.
- 55% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 55% of organizational budgets.
- 35% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 40% of organizational budgets.
- 75% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 12.50% of organizational budgets.
- 50% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 7.50% of organizational budgets.
- 40% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 40% of organizational budgets.

VICTIMS SERVICES NEEDS ASSESSMENT

Wayne County

Wayne County included 0.60% of the participants of the state. One (1) victim participated in the survey, and four (4) service providers participated in the survey. This means that victims from Wayne County represent 0.40% of the total state victim participant sample, and survey providers from Wayne County represent 0.68% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Afraid of losing privacy [*M* = 4.00]
  - Concerned about what others would think [M = 4.00]
  - Ashamed/Embarrassed about victimization [*M* = 4.00]
  - Unaware of service(s) [*M* = 4.00]
  - Thought crime occurred too far in the past to seek/receive services [*M* = 3.00]
  - Time commitment/other household responsibilities were more important [*M* = 3.00]
  - Transportation [*M* = 3.00]
  - Did not know that I was eligible for services [*M* = 3.00]
  - I thought I was OK/thought I could deal with it on my own [*M* = 3.00]
  - Did not know services were free [*M* = 3.00]
  - Did not trust government [*M* = 3.00]
  - Did not trust the Police [*M* =3.00]
  - Did not trust courts [*M* =3.00]
- The most **needed, but not sought, nor received** services are:
  - Information/free resources about services available [100.0%]
  - Legal assistance/representation [100.0%]
  - Assistance filling out compensation forms for reimbursement/payment of crime-related expense [100.0%]
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - N/A
- The **highest rated** services received (in terms of quality) are:
  - N/A
- ***Ratings of most received** services are:
  - N/A
- **Most cited sources of how victims received information on victims' services** are:

- N/A

Summary of Victim Responses Related to Victimization

- For this sample (n=1), the only reported crime is Identity Theft/Financial Abuse/Scam.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - No childcare available [*M* = 3.75]
  - Fear of losing housing [*M* = 3.50]
  - Caretaker was/is offender [*M* = 3.50]
  - Ashamed/Embarrassed about victimization [*M* = 3.50]
  - Victim changed mind [*M* = 3.50]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - In-home personal care (e.g. day care for children; medical care for elder or disabled adult) [100%]
  - Emergency Financial Assistance [75.0%]
  - Basic needs (i.e., clothing, food, shelter) [75.0%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [75.0%]
  - Medical exam for sexual assault [75.0%]
  - Counseling, Therapy, or Mental Health Services [75.0%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Human Trafficking (Sex/Labor) [100%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [75.0%]
  - Domestic Abuse/Domestic Violence [75.0%]
  - Harassment/Bullying [75.0%]
  - Identity Theft/Financial Abuse/Scam [75.0%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - LGBTQ [75%]
  - Non-native speakers (e.g., limited English proficiency) [75.0%]
  - Homeless [50.0%]
  - Veterans [50.0%]
  - Young Adults [50.0%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Relocation Services [75.0%]
  - Continuing Crisis Intervention [75.0%]
  - Crisis Hotline [75.0%]
  - Crisis response at the crime scene [75.0%]
  - Child Advocacy Center services (including forensic interviews for child victims) [75.0%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Robbery [100%]
  - Physical assault [100%]
  - Homicide/Murder [100%]
  - Burglary Larceny/theft [75.0%]
  - Child Sexual Abuse/Assault [75.0%]
  - Child Physical Abuse [75.0%]
  - Burglary [75.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Families of homicide victims [100%]
  - White [100%]
  - Children [100%]
  - Individuals with physical disabilities [75.0%]
  - Women [75.0%]
  - Men [75.0%]
  - Elderly/Seniors (age 65+) [75.0%]
  - Adults (age 26-64) [75.0%]
  - Adolescents (age 13-17) [75.0%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 3.00]
  - Advanced Victim Advocate training [*M* = 3.00]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.50]
  - Support Group knowledge and information [*M* = 2.50]
  - Sensitivity and Cultural Competency [*M* = 2.50]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.50]
  - Navigating the PA Criminal Justice System [*M* = 2.50]
  - Foundational Academy training [*M* = 2.50]

- Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.50]

- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.33]
  - Statewide comprehensive victim service hotline [*M* = 3.00]
  - Regional cross-training initiatives [*M* = 2.33]
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.33]
  - Computer equipment [*M* = 2.00]
  - IT support [*M* = 2.00]
  - Website design/redesign [*M* = 2.00]
  - Access to telemedicine [*M* = 2.00]
  - Remote training access [*M* = 2.00]
  - Data collection software [*M* = 2.00]

Key Comparisons Between Victim and Stakeholder Responses			
Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Afraid of losing privacy	4.00	No childcare available	3.75
Concerned about what others would think	4.00	Fear of losing housing	3.50
Ashamed/Embarrassed about victimization	4.00	Caretaker was/is offender	3.50
Unaware of service(s)	4.00	Ashamed/Embarrassed about victimization	3.50
Thought crime occurred too far in the past to seek/receive services	3.00	Victim changed mind	3.50
Time commitment/other household responsibilities were more important	3.00		
Transportation	3.00		
Did not know that I was eligible for services	3.00		
I thought I was OK/thought I could deal with it on my own	3.00		
Did not know services were free	3.00		
Did not trust government	3.00		
Did not trust the Police	3.00		
Did not trust courts	3.00		
Greatest Needs – Top 5	**Percent**	**Greatest Needs – Top 5**	**Percent**
Information/free resources about services available	100.0	In-home personal care (e.g. day care for children; medical care for elder or disabled adult)	100.0
Legal assistance/representation	100.0	Emergency Financial Assistance	75.0

Assistance filling out compensation forms for reimbursement/payment of crime-related expense	100.0	Basic needs (i.e., clothing, food, shelter)	75.0
		Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)	75.0
		Medical exam for sexual assault	75.0
		Counseling, Therapy, or Mental Health Services	75.0

VICTIMS SERVICES NEEDS ASSESSMENT

Westmoreland County

Westmoreland County included 3.69% of the participants of the state. 12 victims participated in the survey, and 19 service providers participated in the survey. This means that victims from Westmoreland County represent 4.76% of the total state victim participant sample, and service providers from Westmoreland County represent 3.24% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Still dealing with issues involving crime [*M* = 3.67]
  - Made contact with someone, but help was not given/not believed [*M* = 3.50]
  - Service(s) not available [*M* = 3.20]
  - Did not know that I was eligible for services [*M* = 3.00]
  - No response from service(s) provider [*M* = 2.50]
- The most **needed, but not sought, nor received** services are:
  - Peer Support Groups [20.0%]
  - Counseling, Therapy, or Mental Health Service [10.0%]
  - Drug and Alcohol Addiction Support/Treatment [10.0%]
  - Transportation [10.0%]
  - Emergency Shelter and/or Short-term Housing [10.0%]
  - Safety/Security Planning [10.0%]
  - Faith-based/spiritual help [10.0%]
- The most **needed and sought, but not received** services are:
  - Long-term Housing [10.0%]
- The most **received** services are:
  - Counseling, Therapy, or Mental Health Services [60.0%]
  - Medical/Healthcare Services [30.0%]
  - Information/free resources about services available [20.0%]
  - Faith-based/spiritual help [20.0%]
- The **highest rated** services received (in terms of quality) are:
  - Peer Support Groups [*M* = 5.00]
  - Court accompaniment and/or assistance in court system procedures [*M* = 5.00]
  - Crisis Hotline [*M* = 5.00]
  - Faith-based/spiritual help [*M* = 4.25]
  - Counseling, Therapy, or Mental Health Services [*M* = 3.67]
- ***Ratings of most received** services are:

  - Counseling, Therapy, or Mental Health Services [*M* = 3.67]
  - Medical/Healthcare Services [*M* = 2.83]
  - Information/free resources about services available [*M* = 1.75]]
  - Faith-based/spiritual help [*M* = 4.25]
  - Legal Immigration services related to the crime [N/A]
- **Most cited sources of how victims received information on victims' services** are:
  - P/Detective/Law Enforcement org [30.0%]
  - Victim advocate/Victim service agency/Not-for profit org [20.0%]
  - Counselor/Mental health services/Psychiatrist [20.0%]
  - Internet Search [10.0%]
  - Friend [10.0%]
  - Family [10.0%]
  - Medical Services [10.0%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Domestic Abuse/Domestic Violence [40.0%]
  - Physical Assault [30.0%]
  - Harassment/Bullying [30.0%]
  - Stalking [30.0%]
  - Burglary [20.0%]
  - Homicide/Murder [20.0%]
  - Child Sexual Abuse/Assault [20.0%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior {20%]
  - Identity Theft/Financial Abuse/Scam [20%]
  - Property Vandalism/Destruction [20%]
- The **most impactful** crimes reported are:
  - Homicide/Murder [20.0%]
  - Child Sexual Abuse/Assault [20.0%]
  - Domestic Abuse/Domestic Violence [20.0%]
  - Vandalism/Destruction [20.0%]
  - Property [10.0%]
  - Physical Assault [10.0%]
- The average number of crimes reported per person directly impacted by crime is slightly more than 2 (*M* = 2.33).
- The majority [70.0%] of the "most impactful" crimes are violent crimes followed by property crimes [10.0%], and "other" [20.0%].
- Among those who reported being directly impacted by **more than one crime**, murder/homicide (*M* = 1.00), is ranked as having the **most impact**, followed by Harassment/Bullying (*M* = 2.00), Domestic Abuse/Domestic Violence (*M* = 2.50).

- Among those who reported being directly impacted by **only one crime**, the **most frequently reported crimes** were: Physical Assault [25.0%], Child Sexual Abuse/Assault [25.0%], Homicide/Murder [25.0%], and Property Vandalism/Destruction [25.0%].

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Caretaker was/is offender [*M* = 3.53]
  - Ashamed/Embarrassed about victimization [*M* = 3.21]
  - Substance abuse addictions [*M* = 3.16]
  - Still coping with issues involving crime [*M* = 2.95]
  - Competing needs of household [*M* = 2.95]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Long-term Housing [78.9%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [78.9%]
  - Peer Support Groups [73.7%]
  - Substance Abuse support/treatment [73.7%]
  - Counseling, Therapy, or Mental Health Services [72.2%]
  - Relocation Services [72.2%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/bullying [68.4%]
  - Human Trafficking (Sex/Labor) [68.4%]
  - Child Physical Abuse [63.2%]
  - Child Sexual Abuse/Assault [63.2%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [47.4%]
  - Stalking [47.4%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Individuals with intellectual/emotional disabilities [66.7%]
  - Non-native speakers (e.g., limited English proficiency) [66.7%]
  - Homeless [61.1%]
  - Individuals with physical disabilities [57.9%]
  - Young Adults (age 18-25) [57.9%]
  - Elderly/Seniors (age 65+) [57.9%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Medical exam for sexual assault [89.5%]
  - Child Advocacy Center services (including forensic interviews for child victims) [83.3%]
  - Crisis Hotline [78.9%]
  - Medical/Healthcare services [73.7%]
  - Court Accompaniment and/or assistance in court system procedures [73.7%]
  - Faith-based/spiritual help [73.7%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Child Physical Abuse [63.2%]
  - Child Sexual Abuse/Assault [63.2%]
  - Homicide/Murder [52.6%]
  - Physical Assault [52.6%]
  - Rape/sexual assault [52.6%]
  - Robbery [52.6%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - White [55.6%]
  - Children (age 12 and younger) [52.6%]
  - Women [50.0%]
  - Families of homicide victims [50.0%]
  - Adults (age 26-64) [47.4%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.89]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.84]
  - Trauma Informed/Sensitive Services and Support [*M* = 2.67]
  - Support Group knowledge and information [*M* = 2.58]
  - Advanced Victim Advocate training [*M* = 2.56]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Increased pay/benefits for staff [*M* = 3.33]
  - Regional cross-training initiatives [*M* = 2.43]
  - Technical assistance/visits [*M* = 2.08]
  - Remote training access [*M* = 2.08]
  - Teleconferencing/virtual [*M* = 2.07]
  - Teleconferencing/virtual [*M* = 2.07]

- Technology to assist with language barriers (build-in translators for online communication) [*M* = 2.07]
- Statewide comprehensive victim service hotline [*M* = 2.07]

Stakeholder Survey Respondent Demographics

- 26.3% of respondents reported that they work for a criminal/juvenile justice agency. 21.1% of respondents reported that they work for Services Provider - Nonprofit. 21.1% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime. 15.8% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.). 10.5% of respondents reported that they work for a social service organization not affiliated with a victim service provider. 5.3% of respondents reported that they work/volunteer for a Victim Services Provider - Government affiliated.
- 31.6% of respondents reported that they encounter victims/survivors of crime a few times per year. 21.1% of respondents reported that they encounter victims/survivors of crime a few times per week. 15.8% of respondents reported that they have no direct contact with victims/survivors of crime. 10.5% of respondents reported that they encounter victims/survivors of crime a few times per month. 10.5% of respondents reported that they encounter victims/survivors of crime daily. 5.3% of respondents reported that they encounter victims/survivors of crime monthly. 5.3% of respondents reported that they encounter victims/survivors of crime weekly.
- 57.9% of respondents reported working with victims/survivors of crime for 20+ years.21.1% of respondents reported working with victims/survivors of crime for 6-10 years. 10.5% of respondents reported working with victims/survivors of crime for 11-15 years. 5.3% of respondents reported working with victims/survivors of crime for 16-19 years. 5.3% of respondents reported working with victims/survivors of crime for less than a year.
- The median number of people working for a respondent's organization is 30, with a median estimated yearly budget of $300,000.00.
- 26.3% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 15% of organizational budgets.
- 5.3% of respondents reported receiving pass-through funding from coalition in the past three years, and among those receiving this funding, it makes up a median of 25% of organizational budgets.
- 31.6% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 30% of organizational budgets.
- 5.3% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.
- 31.6% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 20% of organizational budgets.
- 31.6% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 35% of organizational budgets.
- 36.8% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 80% of organizational budgets.

Key Comparisons Between Victim and Stakeholder Responses

Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Still dealing with issues involving crime	3.67	Caretaker was/is offender	3.53

Made contact with someone, but help was not given/not believed	3.50	Ashamed/Embarrassed about victimization	3.21
Service(s) not available	3.20	Substance abuse addictions	3.16
Did not know that I was eligible for services	2.00	Still coping with issues involving crime	2.95
No response from service(s) provider	2.50	Competing needs of household	2.95
Greatest Needs	**Percent**	**Greatest Needs**	**Percent**
Peer Support Groups	20.0	Long-term Housing	78.9
Counseling, Therapy, or Mental Health Service	10.0	Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)	78.9
Drug and Alcohol Addiction Support/Treatment	10.0	Peer Support Groups	73.7
Transportation	10.0	Substance Abuse support/treatment	73.7
Emergency Shelter and/or Short-term Housing	10.0	Counseling, Therapy, or Mental Health Services	72.2
Safety/Security Planning	10.0	Relocation Services	72.2
Faith-based/spiritual help	10.0		

VICTIMS SERVICES NEEDS ASSESSMENT

Wyoming County

Wyoming County included 0.60% of the participants of the state. Two (2) victims participated in the survey, and three (3) service providers participated in the survey. This means that victims from Wyoming County represent 0.79% of the total state victim participant sample, and service providers from Wyoming County represent 0.51% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM VICTIMS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Victim Responses Related to Services

- The top **barriers** (mean > 2.50) among those who **needed and/or sought services, but did not receive them** are:
  - Still dealing with issues involving crime [*M* = 4.50]
  - Afraid of not being believed [*M* = 4.00]
  - Concerned about what others would think [*M* = 4.00]
  - I thought I was OK/thought I could deal with it on my own [*M* = 4.00]
  - Ashamed/Embarrassed about victimization [*M* = 3.50]
- The most **needed, but not sought, nor received** services are:
  - Drug and Alcohol Addiction Support/Treatment [50.0%]
  - Transportation [50.0%]
  - Information/free resources about services available [50.0%]
- The most **needed and sought, but not received** services are:
  - N/A
- The most **received** services are:
  - Medical exam for sexual assault [50.0%]
  - Court accompaniment and/or assistance in court system procedures [50.0%]
  - Notices about the status of court hearings and/or location of the criminal defendant [50.0%]
- The **highest rated** services received (in terms of quality) are:
  - Counseling, Therapy, or Mental Health Services [*M* = 4.50]
  - Medical exam for sexual assault [*M* = 4.00]
  - Notices about the status of court hearings and/or location of the criminal defendant [*M* = 4.00]
  - Child Advocacy Center services [*M* = 3.00]
- ***Ratings of most received** services are:
  - Medical exam for sexual assault [*M* = 4.00]
  - Notices about the status of court hearings and/or location of the criminal defendant [*M* = 4.00]
- **Most cited source of how victims received information on victims' services** is:
  - Counselor/Mental health services/Psychiatrist [50.0%]

Summary of Victim Responses Related to Victimization

- For this sample, the **most frequently reported** crimes are:
  - Physical Assault [50.0%]
  - Harassment/Bullying [50.0%]
  - Injury by DUI (Driving Under the Influence) Offender [50.0%]
  - Stalking [50.0%]
- The **most impactful crimes** reported are:
  - Physical Assault [19%]
  - Robbery [14.3%]
  - Harassment [9.5%]
  - Burglary [7.1%]
  - Homicide/murder [7.1%]
  - Larceny/theft [7.1%]
- The average number of crimes reported per person directly impacted by crime is 4 (*M* = 4.00)
- The majority [100.0%] of the "most impactful" crimes are violent crimes.
- Among those who reported being directly impacted by **more than one crime,** Rape/sexual assault (*M* = 1.00), is ranked as having the **most impact**, followed by Child Sexual Abuse/Assault (*M* = 2.00), Identify Physical Assault (*M* = 3.00), and Harassment/Bullying (*M* = 3.00).

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - Victim was a child/too young [*M* = 3.00]
  - Substance abuse addictions [*M* = 3.00]
  - Caretaker was/is offender [*M* = 3.00]
  - Ashamed/Embarrassed about victimization [*M* = 3.00]
  - No childcare available [*M* = 3.00]
  - Competing needs of household [*M* = 3.00]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Counseling, Therapy, or Mental Health Services [66.7%]
  - Peer Support Groups [66.7%]
  - Emergency Shelter and/or Emergency Short-term Housing [66.7%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [66.7%]
  - Basic needs (i.e., clothing, food, shelter) [66.7%]

  - Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.) [66.7%]
  - Language/interpretation services [66.7%]
  - Crisis response at the crime scene [66.7%]
  - Financial assistance for funeral/burial services [66.7%]
  - Victim/Witness Protection [66.7%]
  - Disability Assistance (e.g., assistive technology, signing, etc.) [66.7%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Arson [66.7%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [66.7%]
  - Harassment/Bullying [66.7%]
  - Human Trafficking (Sex/Labor) [66.7%]
  - Identity Theft/Financial Abuse/Scam [66.7%]
  - Stalking [66.7%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Adolescents (age 13-17) [66.7%]
  - Elderly/Seniors (age 65+) [66.7%]
  - Hispanic or Latino [66.7%]
  - Immigrant/Refugee [66.7%]
  - Homeless [66.7%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Notifications about the status of court hearings and/or the location of the criminal defendant [66.7%]
  - Medical exam for sexual assault [66.7%]
  - Accompaniment to Medical Services [66.7%]
  - Child Advocacy Center services (including forensic interviews for child victims) [66.7%]
  - Legal assistance/representation [66.7%]
  - Employment Assistance [66.7%]
  - Assistance completing Victims Compensation Application for reimbursement/payment of crime-related expenses [66.7%]
  - Safety/security planning [66.7%]
  - Crisis Hotline [66.7%]
  - Continuing Crisis Intervention [66.7%]
  - Faith-based/spiritual help [66.7%]
  - Coordination of victim services [66.7%]
  - Emergency Financial Assistance [66.7%]

- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Domestic Abuse/Domestic Violence [66.7%]
  - Homicide/Murder [66.7%]
  - Injury by DUI (Driving Under the Influence) Offender [66.7%]
  - Larceny/theft [66.7%]
  - Robbery [66.7%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - Families of homicide victims [100%]
  - White [100%]
  - Children (age 12 and younger) [66.7%]
  - Young Adults (age 18-25) [66.7%]
  - Men [66.7%]
  - LGBTQ [66.7%]
  - Individuals with intellectual/emotional disabilities [66.7%]
  - Individuals with physical disabilities [66.7%]
  - Veterans [66.7%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 2.67]
  - Therapeutic Counseling training [*M* = 2.67]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.33]
  - Navigating the PA Criminal Justice System [*M* = 2.33]
  - Advanced Victim Advocate training statewide [*M* = 2.33]
- Based on a 1-4 scale rating, **infrastructure/support needs** are:
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 3.50]
  - Security systems [*M* = 3.00]
  - Teleconferencing/virtual meeting equipment [*M* = 3.00
  - Computer equipment [*M* = 2.50]
  - Regional cross-training initiatives [*M* = 2.50]
  - IT support [*M* = 2.50]
  - Increased pay/benefits for staff [*M* = 2.50]

Key Comparisons Between Victim and Stakeholder Responses			
Victim Survey Respondents		***Stakeholder Survey Respondents***	
Barriers to Service	**Mean**	**Barriers to Service**	**Mean**
Still dealing with issues involving crime	4.50	Victim was a child/too young	3.00
Afraid of not being believed	4.00	Substance abuse addictions	3.00
Concerned about what others would think	4.00	Caretaker was/is offender	3.00
I thought I was OK/thought I could deal with it on my own	4.00	Ashamed/Embarrassed about victimization	3.00
Ashamed/Embarrassed about victimization	3.50	No childcare available	3.00
		Competing needs of household	3.00
Greatest Needs	**Percent**	**Greatest Needs**	**Percent**
Drug and Alcohol Addiction Support/Treatment	50.0	Counseling, Therapy, or Mental Health Services	66.7
Transportation	50.0	Peer Support Groups	66.7
Information/free resources about services available	50.0	Emergency Shelter and/or Emergency Short-term Housing	66.7
		Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.)	66.7
		Basic needs (i.e., clothing, food, shelter)	66.7
		Accommodations for victims/survivors with disabilities (e.g., assistive technology, signing, etc.)	66.7
		Language/interpretation services	66.7
		Crisis response at the crime scene	66.7
		Financial assistance for funeral/burial services	66.7
		Victim/Witness Protection	66.7
		Disability Assistance (e.g., assistive technology, signing, etc.)	66.7

VICTIMS SERVICES NEEDS ASSESSMENT

York County

York County included 1.79% of the participants of the state. Zero (0) victims participated in the survey, and 15 service providers participated in the survey. This means that victims from York County represent 2.56% of the total state service provider participant sample.

SUMMARY OF RESPONSES FROM STAKEHOLDERS

(Based on a 1-5 Scale or percentage of all responses)

Summary of Service Provider Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations

- The **most significant barriers to accessing services** are:
  - No childcare available [*M* = 3.86]
  - Substance abuse addictions [*M* = 3.86]
  - Protecting the offender from the justice system [*M* = 3.80]
  - Caretaker was/is offender [*M* = 3.80]
  - Fear of losing housing [*M* = 3.79]
- The **greatest needs** based on "available but does not meet need" or "not available but needed" responses are:
  - Long-term Housing [93.3%]
  - Transportation (e.g. to receive services; to attend court hearings, medical appointments, etc.) [93.3%]
  - Employment Assistance [92.9%]
  - Legal assistance/representation [86.7%]
  - Substance Abuse support/treatment [85.7%]
- The most **unserved/underserved** populations by **victimization type** based on "underserved" and "unserved" responses are:
  - Harassment/Bullying [71.4%]
  - Domestic Abuse/Domestic Violence [66.7%]
  - Child Physical Abuse [64.3%]
  - Physical Assault or Domestic Violence Against an Older Adult/Senior [60.0%]
  - Child Sexual Abuse/Assault [57.1%]
  - Rape/sexual assault [57.1%]
- The most **unserved/underserved** populations by **population type** based on "underserved" and "unserved" responses are:
  - Non-native speakers (e.g., limited English proficiency) [80.0%]
  - Homeless [80.0%]
  - Adolescents (age 13-17) [69.2%]
  - Individuals with physical disabilities [64.3%]
  - LGBTQ [61.5%]

- Young Adults (age 18-25) [61.5%]

Summary of Service Provider Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- The top **currently met needs** based on "available and meets need" or "not needed" responses are:
  - Safety/security planning [73.3%]
  - Child Advocacy Center services (including forensic interviews for child victims) [69.2%]
  - Medical exam for sexual assault [64.3%]
  - Crisis Hotline [61.5%]
  - Medical/Healthcare services [50.0%]
- The most **adequately served** populations by **victimization type** based on "adequately served" responses are:
  - Arson [50.0%]
  - Burglary [50.0%]
  - Homicide/Murder [50.0%]
  - Injury by DUI [50.0%]
  - Larceny/theft [50.0%]
- The most **adequately served** populations by **population type** based on "adequately served" responses are:
  - White [53.8%]
  - Adults (age 26-64) [50.0%]
  - Men [46.2%]
  - Women [46.2%]
  - Families of homicide victims [41.7%]

Summary of Service Provider Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Based on a 1-4 scale rating, the top **stakeholder training needs** are:
  - Topic-specific Training (e.g., human trafficking, stalking, dating violence, etc.) [*M* = 3.14]
  - Trauma Informed/Sensitive Services and Support [*M* = 3.00]
  - Pennsylvania Laws (Victims' Rights, DV, SA, etc.) [*M* = 2.79]
  - Comprehensive information about victims' services and other programs available locally and statewide [*M* = 2.64]
  - Advanced Victim Advocate training [*M* = 2.57]
- Based on a 1-4 scale rating, the top **infrastructure/support needs** are:
  - Technology to assist with language barriers (build-in translators for online communication) [*M* = 3.27]
  - Increased pay/benefits for staff [*M* = 3.15]
  - Regional cross-training initiatives [*M* = 2.45]
  - Statewide comprehensive victim service hotline [*M* = 3.00]
  - Teleconferencing/virtual meeting equipment [*M* = 2.64]

Stakeholder Survey Respondent Demographics

- 46.7% of respondents reported that they work/volunteer for a Victim Services Provider - Nonprofit.
- 13.3% of respondents reported that they work/volunteer for a Victim Services Provider.
- 13.3% of respondents reported that they work for a criminal/juvenile justice agency.
- 13.3% of respondents reported that they work for another government agency (e.g., Housing, Aging, Human Services, MHMR, CYS, Homeland Security, Health, DCED/HUD, Welfare, School District, etc.).
- 6.7% of respondents reported that they work for a social service organization not affiliated with a victim service provider. 6.7% of respondents reported that they work/volunteer for a private, nonprofit organization or program not affiliated with a victim service provider (e.g., religious, cultural, social, community service, etc.) that encounters victims of crime.
- 53.3% of respondents reported that they encounter victims/survivors of crime daily.
- 20.0% of respondents reported that they encounter victims/survivors of crime a few times per year.6.7% of respondents reported that they encounter victims/survivors of crime a few times per week. 6.7% of respondents reported that they encounter victims/survivors of crime a few times per month. 6.7% of respondents reported that they encounter victims/survivors of crime monthly. 6.7% of respondents reported that they have no direct contact with victims.
- 26.7% of respondents reported working with victims/survivors of crime for 6-10 years. 20.0% of respondents reported working with victims/survivors of crime for 1-5 years. 20.0% of respondents reported working with victims/survivors of crime for 16-19 years. 13.3% of respondents reported working with victims/survivors of crime for 20+ years.13.3% of respondents reported working with victims/survivors of crime for 11-15 years. 6.7% of respondents reported working with victims/survivors of crime for less than one year.
- The median number of people working for a respondent's organization is 10, with a median estimated yearly budget of $239,000.00.
- 13.3% of respondents reported receiving pass-through funding from a government entity in the past three years, and among those receiving this funding, it makes up a median of 15% of organizational budgets.
- 0% of respondents reported receiving pass-through funding from coalition in the past three years.
- 53.3% of respondents reported receiving PCCD/OVS Grant funding in the past three years, and among those receiving this funding, it makes up a median of 95% of organizational budgets.
- 46.7% of respondents reported receiving direct grant funding from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 5% of organizational budgets.
- 60.0% of respondents reported receiving local/community funding in the past three years, and among those receiving this funding, it makes up a median of 50% of organizational budgets.
- 40.0% of respondents reported receiving private funding in the past three years, and among those receiving this funding, it makes up a median of 5% of organizational budgets.
- 40.0% of respondents reported receiving state funding in the past three years, and among those receiving this funding, it makes up a median of 70% of organizational budgets.