PA Parolee Clearinghouse Reentrant Advocates: Creating Alliances for a Better Tomorrow



Our Goal

- Reduce the rate of recidivism
 - Getting to know each client on a personal level
 - Researching to determine potential resources
 - Making contact with each client on a continual basis



Obtaining Clients

- Receive lists of recent Reentrants from PA Board of Probation and Parole
- State agencies and community organizations provide contact information for Reentrants, as well as their family members, who may be in need of assistance
- Inmate Presentations
- "Word of Mouth"
- Department of Corrections "Hard To Place" List



Results May Vary

- Assistance is not always needed at the time of contact
 - Family Support
 - Advocating for themselves
- O Can you hear me now?
 - Phone attempts are unsuccessful but letters produce a response
 - Even with multiple contact attempts, we are unable to reach some clients



Results May Vary

Annual/Seasonal

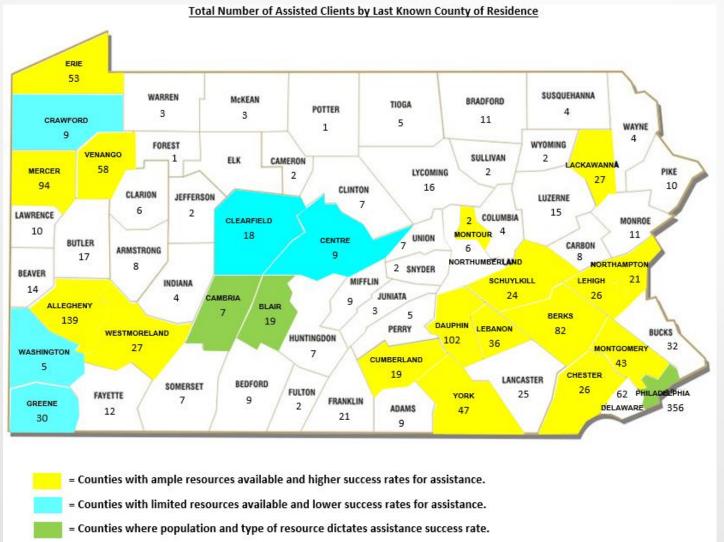
 We provide reminders to help clients re-apply for certain programs that are available seasonally or annually

Constant Contact

- We recognize that some clients, who have been incarcerated for many years, don't always have the knowledge or resources to navigate today's technology
- Many do not have a solid support system and are encouraged by a friendly voice that is willing to listen



Assistance By County





- O Food
 - SNAP
 - Produce to People, Senior Box Program, Senior Farmer's Market Nutrition Program
 - Meals-On-Wheels
 - Food Pantries, Soup Kitchens
- Medical and Prescription
 - PACE/PACENET, Low-Income Subsidy, Medical Assistance
 - PA Patient Assistance Program
 - Sliding Scale Clinics
 - Donated Dental Services



- Housing
 - BCC Referral Unit
 - Apartment/Home listings
 - Class for home ownership
 - Homeless Assistance Program
- Furniture/Home Goods/Clothing
 - Salvation Army, Goodwill
 - Catholic Charities
 - Who's Your Brother
 - New Diggs/Mission Central



- Energy/Utilities
 - LIHEAP
 - Weatherization
 - Energy Suppliers' Customer Assistance Programs
 - Budget Plan Options
- Employment
 - Office of Vocational Rehabilitation
 - PA Career Link
 - Indeed.com
 - List of employers and temp agencies



- Transportation
 - Local Bus Pass Programs for Seniors/Disabled
 - LIFT Programs
 - Medical Assistance Transportation Program
- O Veteran's
 - Veterans Administration/Services
 - Soldiers On, PA Wounded Warrior, Veterans Miracle Center
- Legal Aid
 - Senior Law Center
 - PA Health Law Project
 - MidPenn Legal Service



The Numbers Speak Volumes

- Total Files = 2567
 - Ever Assisted = 2000
 - * Pre-Release = 12
 - * Reentrants = 1808
 - * Family/Other = 46
 - * Re-Incarcerated = 134 (7% Rate of Recidivism)
 - No Contact Information Available = 522
 - Nursing Home/Deceased = 39
 - New Files, Pending Initial Contact Attempt = 6
- Total Calls in 2018 = 4658



Obstacles

- Complications within the system prohibit the completion of all possible pre-release steps
- Penalties from utilities, Medicare or Social Security accrued while incarcerated
 - Overpayment
 - Late/No enrollment
 - Late/No payment
- Inaccurate/Incomplete contact information reported upon release
- Lack of follow-through by Reentrants and/or family members



Obstacles

- Lack of resources per county
- Inability to receive Social Security while at a Community Corrections Center (CCC)
- Communication limitations between agencies
- Expectations related to release requirements
- Certain offenses or convictions



Contact Information 1-800-955-0989

Traci Epler

Email: tjepler@magellanhealth.com

Phone: 717-651-6124

Dafftnor McBride

Email: dlmcbride@magellanhealth.com

Phone: 717-651-6162

Courtney Miller

Email: clmiller@magellanhealth.com

Phone: 717-651-6173

Jaime Kauffman

Email: jkauffman@magellanhealth.com

Phone: 717-651-6165

Judith Dooley, R.Ph.

Email: jdooley@magellanhealth.com

Phone: 717-651-6114

Tom Snedden

Email: tsnedden@pa.gov

Phone: 717-783-7313

